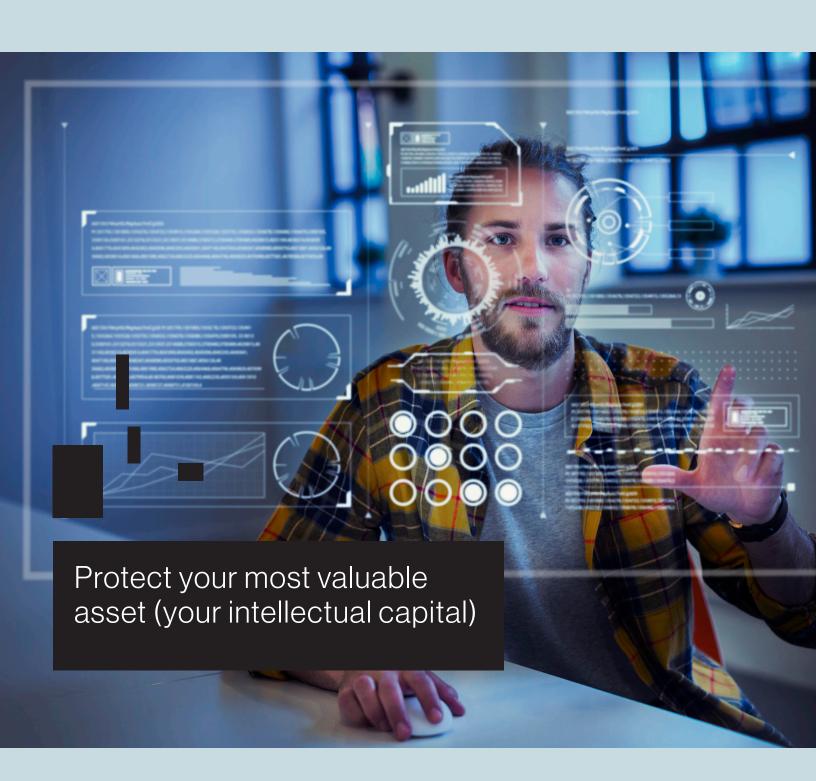
### Willis Towers Watson III'IIII



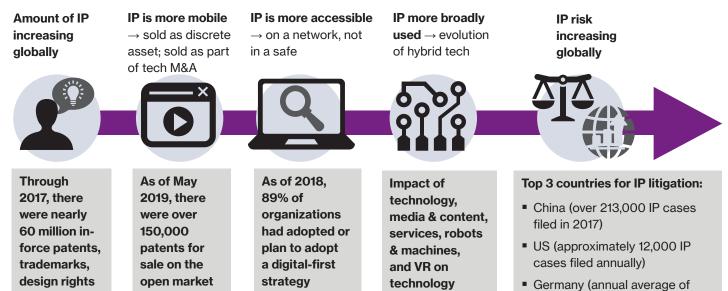
Intellectual property (IP) rights protect intellectual capital, your most valuable asset. However, IP risk poses a threat not only to your intellectual capital but also to your financial success.

# What is IP?<sup>1</sup>

IP rights protect intellectual capital, your most valuable asset



# What is the impact of increasing IP risk?<sup>1</sup>



convergence

IP risk can be measured in terms of the number of IP disputes, but even more importantly, it can be measured in terms of cost. Large, publicly-held companies in high risk sectors such as pharmaceutical, networking, and technology hardware and equipment can expect annualized average losses in the high seven figures. Even smaller companies can face annualized

average losses of at least \$1 million. Not only are there costs in terms of legal expenses, settlements, and damages, but there are also costs in terms of lost revenue if an IP right is lost due to legal challenge or theft or if a product must be pulled from the market or re-designed after a finding of infringement.

1,300 patent cases)

worldwide

<sup>&</sup>lt;sup>1</sup>From Global Intellectual Property (IP) Litigation Risk Research Report

# What are the components of IP risk?

IP risk can be broken down into property and casualty exposures. However, most standard lines of insurance do not adequately cover IP exposures.

Loss of IP through theft, departing employees, successful legal challenges



Costs to enforce IP, anti-counterfeiting costs, costs to defend IP against legal challenges, recruiting & retention costs

Injunction risk if found to infringe others' IP, settlement/damages costs or IP indemnification obligations

Costs to challenge asserted patents or trademarks, costs to defend against infringement claims or theft of IP claims (such as by employees)

# What are the IP insurance coverage gaps?

Uninsured and underinsured exposures

Patent Infringement	Copyright Infringement	Trademark infringement	Trade secret misappropriation
<ul> <li>GL: often an express exclusion</li> <li>Cyber/media/tech</li> <li>E&amp;O: often an express exclusion</li> </ul>	<ul> <li>GL: typically limited to non-software related advertising activities</li> <li>Cyber/media/tech E&amp;O: limited to cyber/media event; no software copyright infringement except via tech E&amp;O endorsement and only if relates to customer loss of use of technology products or services</li> </ul>	<ul> <li>GL: typically limited to advertising activities</li> <li>Cyber/media/tech E&amp;O: limited to cyber/media event</li> </ul>	<ul> <li>GL: express exclusion</li> <li>Cyber/media/tech E&amp;O: typically limited to loss of third party corporate confidential information in connection with a privacy event; express exclusion for trade secret misappropriation by the insured</li> </ul>
Coverage available via standalone IP policy	Coverage available via standalone IP policy	Coverage available via standalone IP policy	Coverage available via standalone IP policy
IP indemnification	IP Protection (costs to enforce)	IP loss due to legal challenge	IP loss due to physical or cyber theft
<ul> <li>GL: expressly excluded via contractual liability exclusion</li> <li>Cyber/media/tech E&amp;O: only software copyright infringement</li> </ul>	<ul> <li>GL: no first party IP protection coverage</li> <li>Cyber/media/tech</li> <li>E&amp;O: no first party IP protection coverage</li> </ul>	<ul> <li>GL: no first party IP loss coverage</li> <li>Cyber/media/tech E&amp;O: no first party IP loss coverage</li> </ul>	<ul> <li>GL: no first party IP loss coverage</li> <li>Cyber/media/tech E&amp;O: no first party IP loss coverage</li> <li>Crime: only covers theft of tangible property</li> </ul>
Coverage available via standalone IP policy	Coverage available via standalone IP enforcement policy on limited basis	Coverage available via IP value impairment coverage	Coverage available on a limited basis via manuscripted wording or endorsement

# How do you manage IP risk?

By taking a holistic view and building an IP risk profile, you can quantify the combined financial impact of your company's IP exposures. To build that profile, it's important to understand the role of each part of the organization in developing and protecting IP and in mitigating and managing IP risk.



An organization's **R&D department** encourages
and captures new ideas



The **Legal department** protects those ideas via patents, trade secrets and other IP rights, enforces those rights against infringers, and manages the risk of infringing IP rights held by others.



Finance manages the costs of converting intellectual capital into revenue-generating technology, products and services.



Sales and marketing not only sells the technology, products and services but also keeps an eye on the competition.



Corporate Development identifies acquisition targets and ensures IP due diligence is done to buy technology to create or improve companies' products and services.



**HR** works to attract and retain talent so the organization can continue to build its intellectual capital.



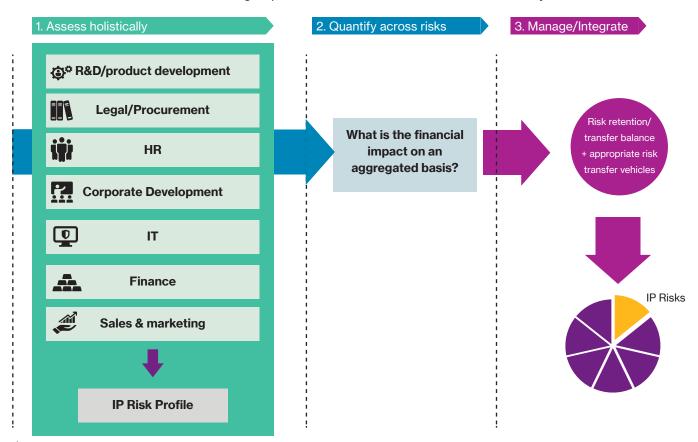
The Legal or Procurement departments negotiate key risk-shifting provisions such as IP indemnification in technology and IP licenses as well as other agreements.



**IT** protects IP residing on the network from theft or loss.

# How do you manage the financial impact?

IP refers to creations of the mind and IP rights protect those creations from unauthorized use by others.



# How can we help you manage the financial impact of IP risk?

Willis Towers Watson brings extensive IP risk experience to address the breadth of IP issues across people, risk and capital. We can help you manage the financial impact of IP risk so you can focus on using your intellectual capital to grow your business.

#### **People**



To grow your intellectual capital, you need to attract and retain talent. We can assist with providing metrics around who is responsible for the IP that is key to your organization. As you collaborate with customers, suppliers, and share intellectual capital, we can assist in managing and quantifying IP ownership and infringement risk. To protect your intellectual capital, we can help you encourage behavior that respects IP rights.

### Capital



To protect your balance sheet, we help you take action to quantify the potential financial impact of IP exposures. We offer proprietary software to model your IP exposures, have developed models to predict and quantify IP risk, and through our Connected Risk Intelligence platform, can demonstrate how IP risk fits within your overall portfolio of risks. Armed with this information and insight, we can work with you to determine the most efficient way to finance IP risk.

### Risk



We have a global IP Center of Excellence focused on assessing, quantifying, and managing the financial impact of IP risk. In addition to our analytic tools, we have a proprietary IP insurance application form and enhanced IP policy wording with a leading IP insurance provider. We have a dedicated IP insurance placement team, alternative risk transfer and captive management specialists with IP experience, and claims advocates who have extensive experience managing claims on IP policies.

Here are some examples of how we have helped organizations manage the financial impact of IP risk.

Global. multi-billion dollar professional services firm



IP risk increasing as its business evolving at global level to provide services and software to clients but P&L at local level

Using proprietary loss modeling software, built and priced IP insurance structure within captive to hedge risk to maximize IP/tech-related revenue opportunites

US-based privately-held, mid sized e-commerce website and platform provider



Increased exposure to patent infringement directly and against customers to whom they provide IP indemnities

Placed patent insurance to cover claims brought against client and its customers (uses as selling points) and facilitated access to patent and litigation data and intel, group patent licenses

Global publicly-held multi-billion dollar media, marketing and corporate communications holding company

Required low retention to encourage smaller agencies to participate and report events but high per claim limit for potential losses from larger agencies and needed contractual liability coverage

Placed patent insurance with \$25K SIR/\$10M agg/\$2M p.c. limit and contractual liability coverage with captive providing higher limit for lower frequency catastrophic risk

US-based publicly-held billion dollar company providing analytics solutions globally



In cloud data management and analytics space where both frequency and severity of Provided advice regarding membership in a patent risk management network and placed patent infringement insurance policy to cover US and Europe

A global non-US publicly held defense contractor



Claim acceptance issues due to confusion over wordings in several different policies, misalignment over coverage in policy wordings, and interest in additional capacity above coverage provided by captive

Revised and harmonized IP coverage wordings and suggested combination captive/ program structure

Sara Benolken
TMT Global Industry Leader &
Center of Excellence, NA Central Leader

T +1 512 651 1670

sara.benolken@willistowerswatson.com

Kimberly Cauthorn Intellectual Property Leader

T: +1 214 536 7696

kimberly.cauthorn@willistowerswatson.com

Jennifer Sheridan TMT Broking Leader

T +1 512 651 1655

jennifer.sheridan@willistowerswatson.com

Fredrik Motzfeldt

TMT Regional Industry Leader, Great Britain

T +44 203 124 7962

fredrik.motzfeldt@willistowerswatson.com

Frederic Lucas

TMT Regional Industry Leader, Western Europe

T +33 01 41 43 50 00

frederic.lucas@grassavoye.com

José Manuel Mercado

TMT Regional Industry Leader, Latin America

T +1 305 373 8765

jose.mercado@willistowerswatson.com

This brochure offers a general overview of its subject matter. It does not necessarily address every aspect of its subject or every product available in the market. It is not intended to be, and should not be, used to replace specific advice relating to individual situations and we do not offer, and this should not be seen as, legal, accounting or tax advice. If you intend to take any action or make any decision on the basis of the content of this publication you should first seek specific advice from an appropriate professional. Some of the information in this publication may be compiled from third party sources we consider to be reliable, however we do not guarantee and are not responsible for the accuracy of such. The views expressed are not necessarily those of Willis Towers Watson. Copyright Willis Limited 2019. All rights reserved

#### Sirikit Oh

TMT Regional Industry Leader, Asia

T +65 6591 7210

sirikit.oh@willistowerswatson.com

#### Stephen Becker

TMT Center of Excellence Leader, NA Northeast

T: 212 915 8320

stephen.becker@willistowerswatson.com

#### Tina Veale

TMT Industry Specialist, NA Northeast

T: +44 203 124 6075

tina.veale@willistowerswatson.com

#### George Haitsch

TMT Center of Excellence Leader, NA West

T: +1 856 914 4176

george.haitsch@willistowerswatson.com

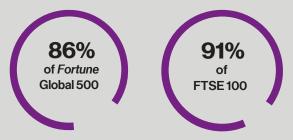
Teresa Spencer

TMT Industry Specialist, NA West

T: +1 303 218 4048

teresa.spencer@WillisTowersWatson.com

### **Willis Towers Watson overview**



45,000 colleagues ்⊪140+ countries and markets

Scale, diversity and financial strength \$8.6 billion revenue

Business
Segments
Corporate Risk and Broking
Benefits Delivery and
Administration
Human Capital and Benefits
Investment, Risk
and Reinsurance

Source: Willis Towers Watson

### **About Willis Towers Watson**

Willis Towers Watson (NASDAQ: WLTW) is a leading global advisory, broking and solutions company that helps clients around the world turn risk into a path for growth. With roots dating to 1828, Willis Towers Watson has 45,000 employees serving more than 140 countries and markets. We design and deliver solutions that manage risk, optimize benefits, cultivate talent, and expand the power of capital to protect and strengthen institutions and individuals. Our unique perspective allows us to see the critical intersections between talent, assets and ideas — the dynamic formula that drives business performance. Together, we unlock potential. Learn more at willistowerswatson.com.

In North America, our products are offered through licensed subsidiaries of Willis North America Inc., such as Willis Towers Watson Northeast, Inc. and Willis of Canada, Inc.







willistowerswatson.com/social-media