

Willis Relocation Risk Group (WRRG)

Household Goods Protection, Risk Management & Claims Service

Client service strategies



Brokerage/program design



Why WRRG?



Compliance/Sanctions/Taxes



Willis Relocation Risk Group (WRRG)

Household Goods Protection, Risk Management & Claims Service

Claim process management

 Program history and experience	 Large in-house claims settling authority
 Global language capabilities	 Worldwide wire & electronic payments/18+ currencies
 Global network of surveyors, adjusters and repair firms	 Emergency & fast track claim processing/ payments
 Comprehensive mold & mildew remediation protocol	 Tailored subrogation & deductible collection processes

Willis Towers Watson service team

Claims Advocate		Client Advocate		Industry Sector Experts	
Claims Management	Program Management	Data Analytics	Billing & Accounting		
<ul style="list-style-type: none"> USA UK Continental Europe Asia Latin America Regional Partners Global Networks 	<ul style="list-style-type: none"> Regulatory Compliance Sanctions Clearance Documentation Targeted Program Design Sales Support 	<ul style="list-style-type: none"> RADAR System Performance Management Customized Reporting Executive Dashboard Summaries 	<ul style="list-style-type: none"> Multi Currency Billing Local, Regional & Global Billing Client/Account Specific Invoicing Financial Reporting 		

Account administration

Billing/Payables	Reporting	Program
<ul style="list-style-type: none"> Billing by Client/Account/Partner/3rd Party Individual or cumulative billing by currency/location/office/summary account statements with individual coverage detail as needed/requested Monthly adjustments/credit application Deductible/fee/subrogation invoicing & collection 	<ul style="list-style-type: none"> 18+ Individual data points Detailed program analysis including segmentation by: <ul style="list-style-type: none"> Agent/carrier Corporate accounts Region/country/route Conveyance type Origin/destination (etc.) Performance management Supporting data driven decision making Improving bottom line and program performance 	<ul style="list-style-type: none"> Customized based on needs & requirements Rates structured around Individual client risk profile Regular review & update of documentation/forms Excess & 'one-off' coverages On-site & WebEx Training Outsourced Claim Adjustment & Management Services Additional <i>a la carte</i> services

Global capabilities. Industry expertise.

