



# Adverse Event Consulting:

## Occupational Health Optimizaton



**Effective occupational health practice contributes to improving the general health and wellbeing of the workforce.**

### Why it matters

Occupational health promotes and maintains the highest degree of physical, mental and social wellbeing of workers in all occupations. Effective occupational health systems ensure that:

- Desired goals are achieved
- Providers, contractors and vendors are delivering exceptional and timely quality of care
- Organization is meeting or exceeding applicable health and safety standards
- Medical surveillance programs are a core competency
- Musculoskeletal injury risks are effectively minimized
- Case management is streamlined and supportive
- Occupational infections and exposures are controlled
- Variability and vulnerability are anticipated and mitigated
- Improvement and maintenance of work conditions are in place
- Culture is centered on safety and health
- Governance structures and processes are in place that oversee accountability, responsiveness and the adoption of evidence-based practices

The above elements are essential to ensuring that employees are receiving exceptional care should an adverse event occur, while placing safety and prevention at the forefront of the organization.

### Occupational health optimized

The WTW clinical risk team is distinguished by the publications, keynote addresses and teaching alliances, with medical, claims and safety expertise to deliver evidence-based and clinically sound optimization plans to our clients. Our team depth includes:

- Guest lecturer at Harvard T.H. Chan School of Public Health teaching on integrated health, safety and wellbeing
- Associate professor at Harvard T.H. Chan School of Public Health teaching course on managing healthcare costs
- Adjunct Professor at Texas Tech teaching course on biomedical ethics
- Committee leader for American Nurses Association

WTW will work with your team across disciplines to elevate leading practices. We do this by assessing, benchmarking and understanding the processes currently in place, including your shared vision for the future. We then work with you to mitigate the inherent risks associated with occupational health in order to devise an optimization plan to elevate your program.



## How we do it

To support excellence in occupational health we assess management systems, quality of care and organizational resiliency to level set the needs. Our team then works with you to develop a plan to move the system to performance optimization.

Our approach is designed for thorough yet rapid identification of gaps, lags and barriers in order to spend a majority of the engagement building tools, plans and interventions that move the system to its fullest potential. WTW elevates your occupational health system framework by engaging stakeholders to achieve mastery level. We do this by evaluating and optimizing the following systems:

- Short-term disability
- Long-term disability
- Workers compensation
- Medical surveillance
- Acute care for occupational injuries/illnesses
- Accommodation and return to work
- Chemical, biological, radiation or other workplace exposures
- Immunization
- Wellness screening
- Work-related and leisure travel

- Safety and prevention
- Cultural and behavioral safety
- Service selection
- Case management
- Drug testing
- Environmental health & safety
- Governance
- Vendors and contractors
- Education and training
- Emergency response
- Physical exams (e.g., pre-employment, DOT)
- FMLA certification
- Hazard assessment
- OSHA and other compliance programs (e.g., state, local)
- Ergonomics and musculoskeletal injury prevention

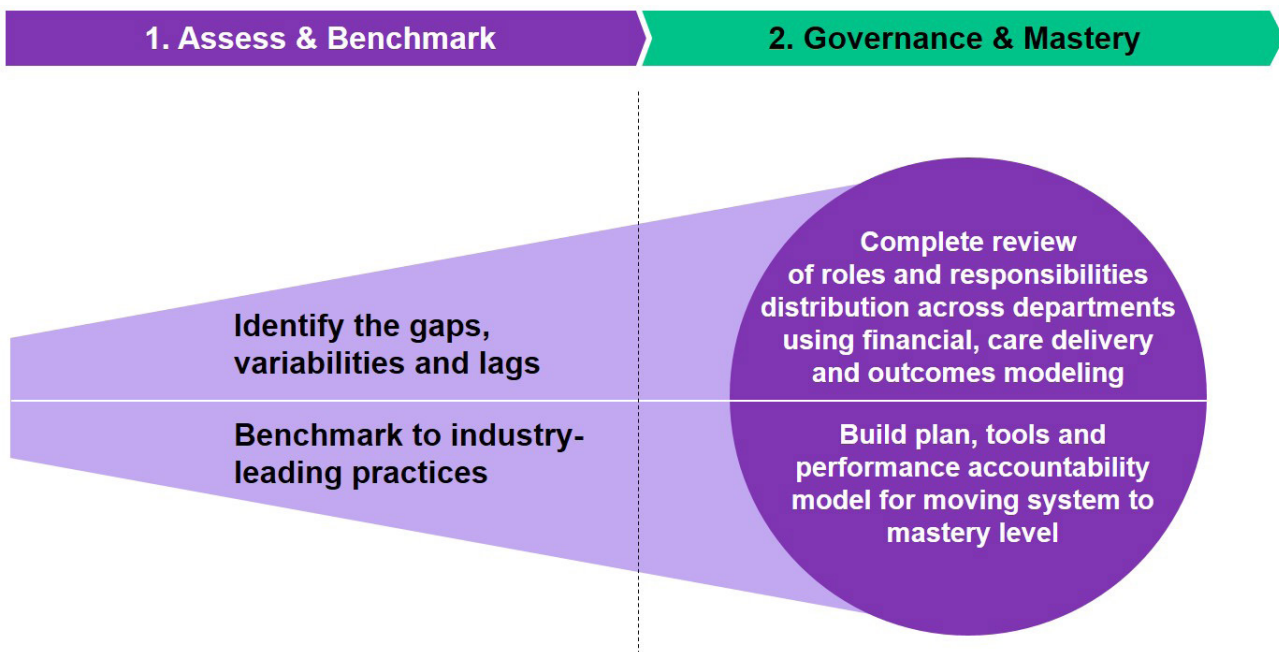
## Annual audits

Effective managerial systems, personnel policy, principles for participation and voluntary quality-related management practices to improve occupational safety and health are essential to a high performing program.

WTW performs annual audits of your occupational health program to level set the elements and ensure year-over-year continuous improvement.

## Two-stage transformation of occupational health systems

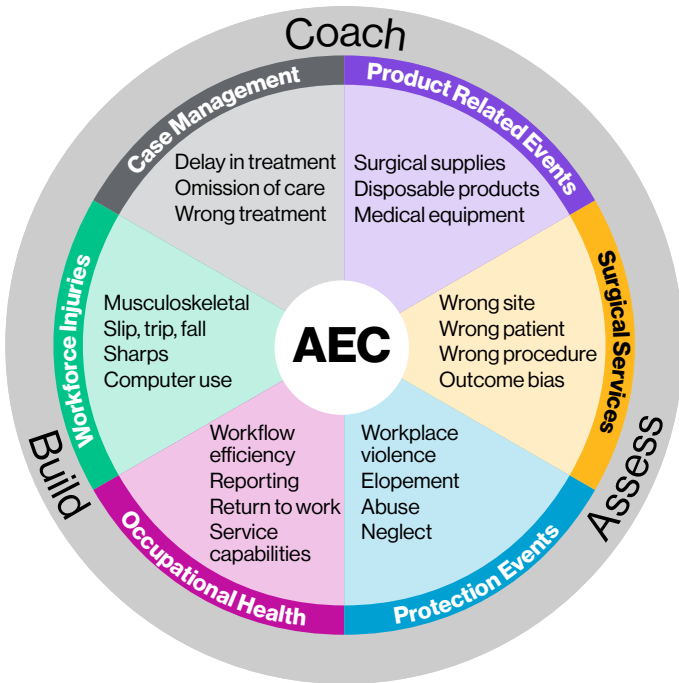
### Moving to mastery



## Unprecedented results

Our practice also drives efficiencies for improved vendor and in-house services while improving outcomes. In today's environment of resource constraints, fatigue and burnout, systems need a fresh new approach to solving adverse events. Clients who use AEC can expect a 10-20% improvement in adverse event frequency on targeted exposures.

## The AEC Model at-a glance



## Value proposition

Adverse Event Consulting helps you:

- Prevent harm
- Advance safety
- Contain costs

## About our team

The Adverse Event Consulting Service is led by an accomplished team of healthcare professionals that have decades of experience helping clients address common and complex adverse events to improve balance sheet, employee morale and reputational standings in the communities they serve.

### To learn more about Adverse Event Consulting contact:

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## About WTW

At WTW (NASDAQ: WTW), we provide data-driven, insight-led solutions in the areas of people, risk and capital. Leveraging the global view and local expertise of our colleagues serving 140 countries and markets, we help you sharpen your strategy, enhance organizational resilience, motivate your workforce and maximize performance. Working shoulder to shoulder with you, we uncover opportunities for sustainable success — and provide perspective that moves you. Learn more at [wtwco.com](http://wtwco.com).

## Disclaimer

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