

Absence Management & Occupational Health Cost Guide

Service	Delivery		
	Face-to-face	Telephone/ Teams	Prices from
Absence Case Management Telephonic clinical support and help with access to treatment for employees provided by a Registered Nurse or Physiotherapist			
Case Management – Per Case		•	£766
Case Management – Per Hour		•	£110
Mental Health Case Management – Per Case		•	£840
Mental Health Case Management – Per Hour		•	£158
Management Referral Assessment of employee based on job role with report and recommendations to employer Consultation with OH physician		•	£485
Consultation with OH adviser	•	•	£220
		•	2220
Absence Concierge - OH Physician			
Guidance from HR consultant, absence case management by Registered Nurse and telephonic management referral with OH Physician. Time limit – 2 Years for 10 Cases		•	£14,175
Absence Concierge – OH Nurse			
Guidance from HR consultant, absence case management by Registered Nurse and telephonic management referral with OH Nurse Adviser. Time limit – 2 Years for 10 Cases		•	£9,660
Complex Case Management			
Guidance from HR Consultant with clinical insights and multi - disciplined pathways to support complex long-term sickness absence	•	•	POA
Functional Capacity Assessments	•	•	POA



Service	Delivery		
	Face-to-face	Telephone/ Teams	Prices from
Additional Services			
Pre-placement/leaver medical / HAVS Tier 3	•		£220
Hand arm vibration screening (Tier 4)	•		£485
GP report/Specialist Medical Report	-	-	£175
Additional report following medical/screening/questionnaire		•	£485
Administration/Consultancy fee Ad-hoc request for additional administration/consultancy services	-	-	POA
Enablement Assessments			
Holistic Workplace Needs Assessment (covering multiple neurodiverse conditions)	•	•	£755
Neurodiverse Diagnostic Assessment	•	•	£865
Neurodiverse Workplace Needs Assessment	•	•	£575
Ergonomic Workstation Assessment	•	•	£365
Vision/Hearing Impairment Assessment	•	•	£755
Driver Comfort Assessment	•		£570
Counselling			
Individual Therapy - CBT, EMDR, Art & Humanistic therapies - per session	•	•	£130
Group Counselling	•		POA
III Health Early Retirement			
Independent review of medical records by OH physician and recommendation to pension trustees – Full Case Notes Supplied	n/a	n/a	£715
Administration Costs for Incomplete Case Notes	n/a	n/a	£150

Prices exclude VAT and are effective from 1st July 2023 to 30th June 2024

About Willis Towers Watson

Willis Towers Watson (NASDAQ: WLTW) is a leading global advisory, broking and solutions company that helps clients around the world turn risk into a path for growth. With roots dating to 1828, Willis Towers Watson has 40,000 employees serving more than 140 countries. We design and deliver solutions that manage risk, optimize benefits, cultivate talent, and expand the power of capital to protect and strengthen institutions and individuals. Our unique perspective allows us to see the critical intersections between talent, assets and ideas — the dynamic formula that drives business performance. Together, we unlock potential. Learn more at willistowerswatson.com.

