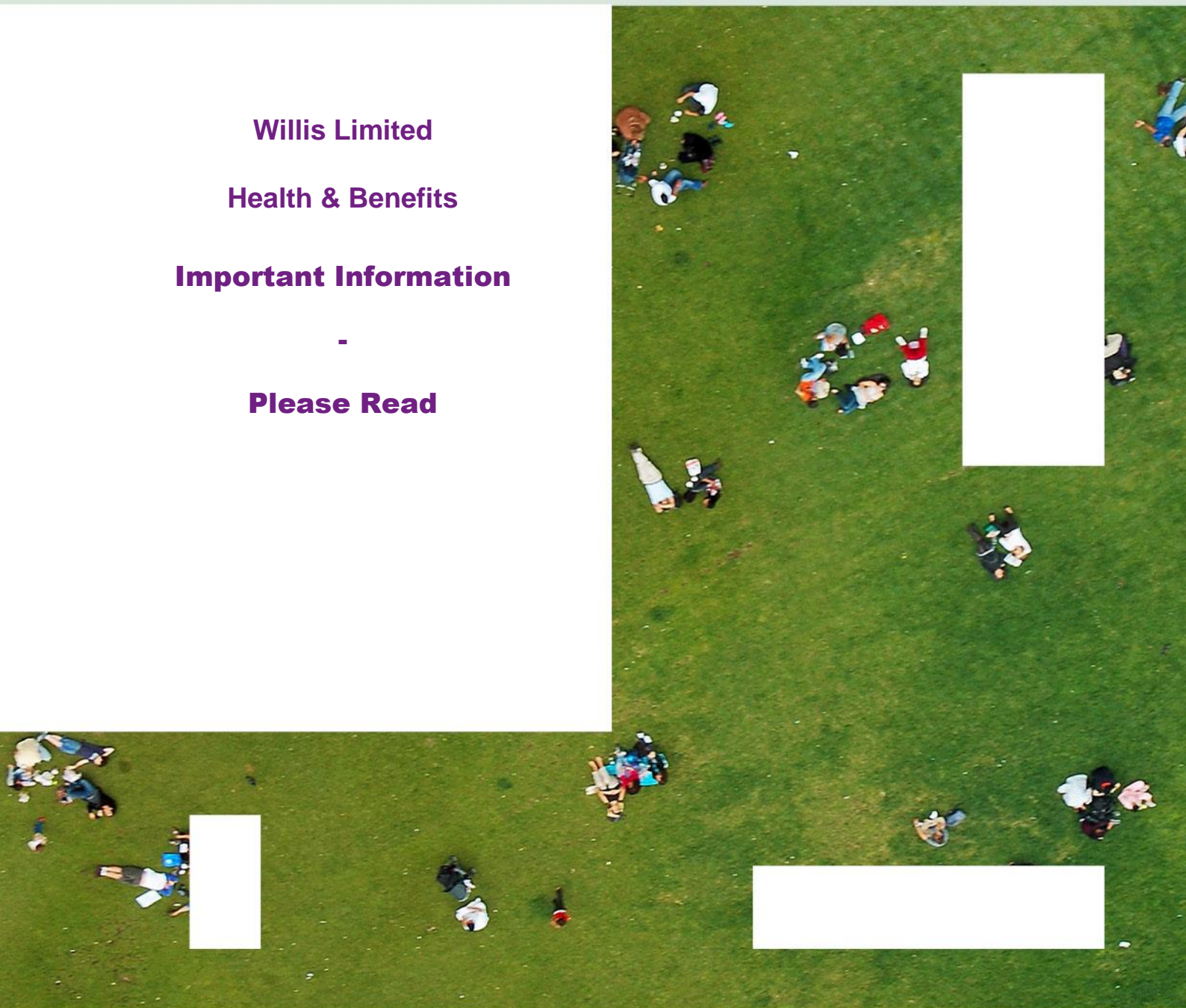


Willis Limited
Health & Benefits
Important Information
-
Please Read



What is the rationale behind the transfers from Willis Limited to Towers Watson Limited?	Following on from the merger of Willis and Towers Watson last year, we are integrating the various businesses. Our aim is to better serve you, our clients. Please note that regardless of these changes, you will continue to receive the same broking, consulting services and client support that you have always had.
When will the transfers take place?	The transfers will come into effect 1 st May 2019
Who are Tower Watson Limited	Towers Watson Limited is the main consulting entity of Willis Towers Watson in the UK and is part of the Willis Towers Watson group of companies. It provides a wide range of consulting services to clients in the UK.
How will Willis Limited Health & Benefits be known from 1 st May 2019?	For Health and Benefits broking and consulting services only (if you have Corporate Risk & Broking business, this will remain with Willis Limited), the legal entity you will be contracting with from 1 st May 2019 will be Towers Watson Limited. Please note that both entities already trade as Willis Towers Watson and this will not change.
When will you start using the new company names?	Please note that both entities already trade as Willis Towers Watson and this will not change, however you may start to see Towers Watson Limited's name, registered company number, and VAT number with effect from the 1 st May 2019.
Does Towers Watson Limited intend to keep all of Willis Limited Health & Benefits' product lines and services?	Yes. Towers Watson Limited has the requisite Financial Conduct Authority permissions to conduct all the Health and Benefits business currently offered by Willis Limited Health & Benefits and in reality your business has been dealt with within a wider Health and Benefits Practice for the last three years.
Does the transfer have any impact on our existing contracts with Willis Limited Health & Benefits?	Health & Benefits only For clients who engage Willis Limited Health & Benefits for Health & Benefits work through a Terms of Business Agreement ("TOBA"), a new TOBA with Towers Watson Limited will apply, a link to which can be found [https://www.pmihealthgroup.co.uk/index.php?cID=797]. Any other contractual arrangements and all existing Scopes of Service will remain unchanged.
Does the transfer impact the fees and charges we pay?	Our fees and charges are set out in your TOBA / Scope of Service / Remuneration Agreement (as applicable) that we have previously provided at the point of inception or renewal and that are reviewed with you periodically. This transfer will not change our methodology.
If we currently pay VAT does this continue?	Rules on whether any services attract VAT are set out by HMRC and we will continue to abide with these rules. Please refer to your TOBA / Scope of Service / Remuneration Agreement (as applicable) for additional detail.
Is our data being shared between the entities? And is it stored any differently?	Following the transfer, your data will be handled in accordance with your TOBA.
Does our contact(s) remain the same?	Yes, there is no change to this.
What about email addresses, contact and address details – do these remain the same?	Yes, there is no change to this.
Who do we speak to if I have concerns or questions?	In the first instance please speak to your usual Client Relationship Manager.

Are Bank Account details changing?	Yes, with effect from 1 st May, all Health & Benefits business transferring to Towers Watson Limited will change to the following:				
	Currency	Account name	Bank	Acct number	Sort code
	GBP	Towers Watson Ltd	HSBC Bank plc	14595335	40-05-30
	USD	Towers Watson Ltd	HSBC Bank plc	67450360	40-05-15
	EUR	Towers Watson Ltd	HSBC Bank plc	59310374	40-05-15
What if we want to complain about any advice previously given by Willis Limited Health & Benefits?	In relation to a complaint relating to the Health & Benefits business, please contact in writing: Holly Harris Compliance Officer Willis Towers Watson 15 Friars Street Ipswich IP1 1TD				

*** END OF DOCUMENT ***