

Help clients plan for and resolve complex claims resulting from large scale disasters

Tropical Storms and Hurricanes can lead to tragedy, destruction and wide spread damages to anything in its path. Disasters of this scale often result in complex insurance claims. Willis Towers Watson's Forensic Accounting & Complex Claims (FACC) team provides clients with the expertise required to assist their businesses recover from large scale disasters.

The FACC team consists of certified public accountants, forensic accountants, certified fraud examiners, project managers, and engineering and construction consultants, with colleagues residing in multiple offices around the world.

We add value to our clients by quantifying the loss amounts, gathering the necessary supporting documents, preparing and submitting the claim on the client's behalf, and managing the entire claim while maximizing the recovery within the parameters defined by the insurance policy

FACC has the capability to assist in evaluating economic damage claims relating to:

- Property Damage Claims
- · Contents Claims
- Business Interruption Claims
- Contingent Business Interruption Claims
- Extra Expense Claims
- Builders Risk/Construction Claims

FACC will work in coordination with our client and Willis Towers Watson claim advocates in order to maximize the value of the claim based on the policy terms and coverage in place. The FACC team is among the industry's leaders in providing claim preparation and quantification services to large multi-national clients. The senior leaders of the FACC team have worked on some of the most challenging and complex insurance claims resulting from some of the world's largest catastrophes and disasters, such as Superstorm Sandy and Hurricane Katrina, and other hurricanes that have caused large scale damages. FACC team members have been successful in quantifying and recovering billions of dollars on behalf of clients.



How FACC can help you and your clients recover from catastrophic events

Our team of experts helps clients across all industries and geographies recover from catastrophic events and can add value by:

- Simplifying the claim process so clients can focus on returning tonormal day-to-day business activities
- Quantifying the loss amounts and gathering the necessarysupporting documents
- Minimizing the overall disruption to business operations by obtaining cash advances in the early stages of a loss
- Preparing and submitting the claim on the client's behalf in a formatthat is familiar to insurers
- Working directly with the adjuster and the carrier's experts
- Participating in meetings to explain the methodology behind losscalculations and respond to requests for additional documentation

For more information contact your WTW Client Relationship Director or:

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Willis Towers Watson hopes you found the general information provided in this publication informative and helpful. The information contained herein is not intended to constitute legal or other professional advice and should not be relied upon in lieu of consultation with your own legal advisors. In the event you would like more information regarding your insurance coverage, please do not hesitate to reach out to us. In North America, Willis Towers Watson offers insurance products through licensed entities, including Willis Towers Watson Northeast, Inc. (in the United States) and Willis Canada Inc. (in Canada).

About WTW

At WTW (NASDAQ: WTW), we provide data-driven, insight-led solutions in the areas of people, risk and capital. Leveraging the global view and local expertise of our colleagues serving 140 countries and markets, we help you sharpen your strategy, enhance organizational resilience, motivate your workforce and maximize performance. Working shoulder to shoulder with you, we uncover opportunities for sustainable success — and provide perspective that moves you. Learn more at wtwco.com.



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