## **COVID-19 New Admission Recovery**

### Managing New Admissions in a COVID-19 Situation

Planning for new admissions during a pandemic is essential to mitigate any COVID-19 community outbreaks and ensures a safe environment for community residents and staff. To provide residents a smooth admission transition during a global pandemic the following recommendations should be followed for all new admissions.

#### A. Admission planning

This process must be completed no more than 7 days prior to the planned move-in date

#### **B.** Testing

- The prospective resident should be tested for the COVID-19 virus. They will need to have two negative test results by either of the following testing processes:
  - Two FDA approved COVID-19 tests that are collected a minimum of 24 hours between tests using a nasal swab. The results of both tests must be negative to move into the community OR
  - One FDA approved COVID-19 test using a nasal swab. A second test that is an FDA approved antibody test. The results of both tests must be negative to move into the community

## C. Admission Agreement Language

- New admissions should have added language in the agreement that explains the current situation and have the resident or responsible party initial or sign. See sample language below:
  - Please note that service is being provided at a time of national public health emergency due to the pandemic caused by COVID-19 (Novel Coronavirus). As a result, it is acknowledged and understood that the spread of COVID-19 within our communities places an incomprehensible strain on our providers, hospital systems and the resources, equipment, beds, treatment options, and services available in support of patient care.
  - It is further acknowledged and understood that this community, during the COVID-19 pandemic, endeavor to remain operational and provide care to all residents commensurable with the resources available at that time. Further, it is acknowledged that the transmittable risks, treatment process and diagnosis are novel without well-defined guidelines.
  - It is further acknowledged due to the novel and emergency nature of this pandemic, services are provided utilizing the best judgment and currently known practices, within the limitation of resources.

Note: Consult legal counsel regarding changes to the residency agreement to verify that the regulatory requirements are met.

New admissions should be quarantined for 14 days to determine that they do not have COVID infection. If the new admission is memory care the quarantine might occur in an assisted living apartment with a family member or private duty aide staying in quarantine with them.

© 2020 This is a product of the Willis Towers Watson Senior Living Center of Excellence. All materials are provided to enhance our client's risk management programs. Recommendations and Guidelines are purely advisory and intended for the sole purpose of education. Implementing and complying with all applicable local, state, and federal laws and regulations are the sole responsibility of the client.

# **Senior Living Center of Excellence**

#### D. Physician Oversight

- A physician's plan of care for the prospective resident will need to be received no more than 7 days prior to moving in
- Physician verifies that the prospective resident has no communicable diseases
- In the event, the prospective resident is moving to the community from a hospital, long term care or any other setting where clinical services were received, such as home health, etc. obtain documentation of the services provided and verify communicable disease status
- Upon resident admission approval to move into the community, they will be required to be quarantined in their rooms for a minimum of 14 days following entry and follow other infection control guidelines while a resident of the community.



© 2020 This is a product of the Willis Towers Watson Senior Living Center of Excellence. All materials are provided to enhance our client's risk management programs. Recommendations and Guidelines are purely advisory and intended for the sole purpose of education. Implementing and complying with all applicable local, state, and federal laws and regulations are the sole responsibility of the client.