

## **WTW Mining Risk Review**

#### May 2023

#### **TABLE OF CONTENTS** Foreword 02 Introduction 03 Part One: Considerations for the mining industry 05 The age of ESG: The evolving role of the risk manager 06 Digbee ESG: 13 A disclosure platform for the mining industry Geopolitical risks and the mining industry: Looking beyond the Ukraine/Russia conflict 18 22 Copper: The core of the green revolution Tailings Storage Facilities: Assessing risk 25 An industry in transition: The role of renewables in mining 33 Part Two: Considerations for mining industry risk management 37 Tailing dams: Future trends and risk management solutions 38 Reviewing insured values: How to maximize return on capital 41 Applications of parametric insurance for mining companies: A review 44 Optimising risk: Strategies for a looming recession 47 Part Three: The Mining insurance markets in 2023 51 Berkshire Hathaway's Matthew Gooda: An exciting but challenging time for the mining industry 52 Property Damage/Business Interruption: The development of a three tiered market 58 International Liability: A change in cadence 62 Construction: 68 The hardening market dynamic continues The Cyber insurance market: Deposits of optimism 71 **Directors & Officers Liability:** A turnaround in market dynamics 73 78

Specie: A stable market for mining companies

#### **Style**

Our Review uses a mixture of American and English spelling, depending on the nationality of the author concerned. We have used capital letters to describe various classes of insurance products and markets, but otherwise we have used lower case to describe various parts of the energy industry itself.

#### **Abbreviations**

The following abbreviations are used in this Review:

The following appreviations are used in this keview:						
BEV	Battery Electric Vehicle					
ВІ	Business Interruption					
coso	Committee of Sponsoring Organizations					
EY	Ernst & Young					
ESG	Environmental Social Governance					
EV	Electric Vehicle					
GISTM	Global Industry Standards on Tailings Management					
ICMM	International Council on Mining and Metals					
ICOLD	International Commission on Large Dams					
S&P	Standard & Poor's					
IFRS	International Financial Reporting Standards					
LHD	Load-Haul-Dump					
Nat Cat	Natural Catastrophe					
NGO	Non-Governmental Organisation					
PHEV	Plug-in Hybrid Electric Vehicle					
PD	Physical Damage					
PFAS	Polyfluoroalkyl Substances					
SASB	Sustainability Accounting Standards Board					
TCFD	Taskforce on Climate-Related Financial Disclosures					
TNFD	Taskforce on Nature-Related Financial Disclosures					
TSF	Tailings Storage Facility					
WEF	World Economic Forum					





### **Foreword**

Welcome to this year's edition of our Mining Risk Review. The challenges facing the mining industry, particularly from a risk management perspective, continue to mount as the energy transition gathers pace and as the geopolitical fallout from the conflict in Ukraine continues to have ramifications in terms of commodity price volatility and underlying inflationary pressures which governments around the world are at pains to control.

The Mining Risk Review is one of a suite of publications that we at the WTW Natural Resources Global Line of Business publishes every year, focussing on the key industry developments and risk issues faced by our clients in each of our sectors (Oil & Gas, Power & Utilities, Renewables, Mining & Metals). We hope you will find that the topics presented are relevant and of interest to you; we would be delighted if you wanted to follow up on any of the issues discussed in the Review. We have included the e-mail addresses of all the authors at the end of each article, so do get in touch with them to discuss their areas of expertise in more detail.

We very much hope that mining industry readers find the Review to be focusing on the issues that are of most concern to miners as the risk landscape in your industry continues to evolve at pace. As many of you will know, we have recently welcomed our new Global Head of Mining, Will Fremlin-Key, to our Natural Resources Global Line of Business here at WTW; Will is naturally keen to develop his relationships with as many of our mining industry contacts around the world as possible, and his introduction to the Review follows on the next page.

I hope you enjoy reading the Review and we look forward to working in partnership with you in the years ahead.



**Graham Knight is Head of the Natural Resources** Global Line of Business, WTW. graham.knight@wtwco.com



### Introduction

Just when we thought one global black swan event in the shape of COVID-19 was beginning to recede, along came another in the form of conflict in Europe. First and foremost our thoughts go out to all those affected by the conflict. Whilst the human element of the war is particularly distressing, almost all sectors have been affected in varying ways, and the mining industry is not alone, regardless of location.

The relationship between energy security, climate transition, ESG, global inflationary pressures, commodity pricing and reputation has never been as complex, overlapping or relevant to miners than it is now. All these factors are having an impact on the availability and pricing of insurance.

Part One of this year's Mining Risk Review picks up on the over-arching theme of Transition contained within the previous Review. Our leading article from Mike Morris (head of climate strategies and solutions at the Lundin Foundation) explores the importance to Risk Managers of the full spectrum of ESG concerns and in turn the importance of Risk Managers to a mining company's navigation of this landscape.

Mining has long perceived to be dirty work. Now, with the global race to secure mineral rights to power the transition to clean energy, mining companies are all too aware of the need to appropriately manage and demonstrate high levels of compliance with varying sustainability metrics.

Engagement has never been higher but how can miners communicate effectively to a wide variety of stakeholders their positive impact and the journey they are on? Jaimie Strauss (founder and CEO of Digbee ESG) discusses the benefits of his platform with WTW's Brett Forrest.

The conflict in Ukraine has jolted the global geo-political landscape with past alliances being tested and new alliances being formed. WTW's Helene Galy discusses the trends and risks associated with the clamour to secure mineral rights and reduce supply chain dependence on 'unfriendly' states.

Brett Forrest picks up the baton to explore the core supply side issues relating to copper and its position as the integral metal of the energy transition, with governance around all aspects of risk related to its mining sitting front and centre of our ability to ensure increasing demand is met sustainably.

One of our clients has kindly provided a detailed paper regarding Tailings Storage Facilities (TSF) — a central component of any mining company's ESG and insurance considerations. Peter Di Donna (Principal Geotechnical Engineer, South32) explores some of the due diligence miners (and insurers) can undertake from publicly available information when assessing TSF risk. To close out Part One of the Review, WTW's engineering team have detailed the expanding role of renewable energy at mine sites.

In Part Two we dive into risk management matters with WTW's Iuliia Shustikova outlining the importance of TSF breach modelling, WTW's Justin Paglio discusses the benefits and necessities of a comprehensive approach to accurate asset valuations for insurance purposes, WTW's Julian Roberts sets out how parametric coverage (one of a suite of potential alternative risk transfer tools) can provide miners and their stakeholders with a layer of protection where the traditional market cannot. Finally WTW's Andy Smyth demonstrates the value detailed analytics can play in optimising risk management programmes at a time of economic uncertainty.

In Part Three of the Review we feature an interview with Berkshire Hathaway's Matthew Gooda (and WTW's Andrew Wheeler and Michael Buckle) to discuss developments in the Mining insurance market and Berkshire Hathaway's approach.

Finally, a panel of WTW experts provide their views of current insurance market trends and expected developments over the course of the next 12 months, covering the following key insurance lines:

- Property Damage/Business Interruption (Will Fremlin-Key)
- · Liability (Matt Clissitt)
- · Construction (Mike Venables and Will Bromfield)
- D&O (Angus Duncan)
- Specie (Jamie Lawrence)
- · Cyber (Matt Ellis)

The various headwinds facing the mining industry have created a challenging environment for miners to secure appropriate, necessary, and cost-effective cover. Analysis of any given miner's ESG credentials is becoming an increasing pre-underwriting process. The importance of detailed and accurate information, coupled with brokers that have the expertise to articulate a client's differentiators, will enable miners to navigate the evolving risk and insurance landscape.

I hope you enjoy reading the Risk Review, and if you have any comments or would like to discuss any particular issues, we look forward to hearing from you.



William Fremlin-Key is Global Head of Mining, Natural Resources Global Line of Business, WTW. william.fremlin-key@wtwco.com



Part One: considerations for the mining industry





# The age of ESG: The evolving role of the risk manager\*

One Risk Manager's journey from Sustainability to Risk — and back to Sustainability again

#### **Introduction: ESG goes mainstream**

When people ask me what I do, I often say that I have spent my career at the intersection of Risk and Sustainability. My career started in Risk, before spending over a decade in Sustainability, working for the Sustainability and Climate Change group of a Big Four consulting firm. However, in 2018 I suddenly found myself as a Risk Manager at Goldcorp, a Vancouverbased gold mining company.

Transitioning from a Sustainability focus to a Risk focus is not exactly a typical career path, so how did this happen? Had I changed, or had the world changed?

#### What is ESG exactly?

Before I answer that question, some context would be helpful. For many years the priority of the Risk Manager has been clear: understand the most material financial risks facing the organization, and ensure it has the controls in place to manage its exposure. However, in recent years, and increasingly so as of late, there has been a shift of focus to also consider non-financial, and particularly, ESG risks.

ESG refers to the three key factors used to evaluate the sustainability and ethical impact of a company or an investment:

- Environmental factors assess a company's impact on the natural world, including its use of resources, energy efficiency, and waste management
- Social factors examine the company's impact on society, including issues such as human rights, diversity and inclusion, and community involvement
- Governance factors look at the company's internal structures and policies, including executive compensation and shareholder rights

Together, ESG factors are used to evaluate a company's overall sustainability and impact on society, with the goal of encouraging responsible business practices and investments.

### Why have ESG factors become so important for Risk

Why has there been this shift in stakeholder focus on ESG issues? Primarily this reflects a growing stakeholder recognition of the prominence of ESG risks. This is reflected in the World Economic Forum's (WEF) 2023 Global Risk Report, which is dominated by ESG risks<sup>1</sup>. Half of their top ten short-term risks relate to the environment, and six of the top ten long-term risks — including the top four — are categorized as environmental. Almost all have direct or indirect ties to ESG.

\*Disclaimer: The words and content herein are the opinions of the author or interviewee, not WTW, its affiliates or employees, and are not intended and should not be construed as WTW opinions. WTW cannot be held liable for any of the content included herein.

<sup>&</sup>lt;sup>1</sup> https://www.weforum.org/reports/global-risks-report-2023

Figure 1: WEF 2023 Global Risk Report top 10 short and long term risks 2 Years 10 Years Cost-of-living crisis Failure to mitigate climate change 1 1 Natural disasters and extreme weather events Failure of climate change adaptation 2 2 Geoeconomic confrontation Natural disasters and extreme weather events 3 3 Failure to mitigate climate change Biodiversity loss and ecosystem collapse 4 4 Erosion of social cohesion and societal polarization Large-scale involuntary migration 5 5 Large-scale environmental damage incidents Natural resource crises 6 6 Failure of climate change adaptation Erosion of social cohesion and societal polarization 7 7 Widespread cybercrime and cyber insecurity Widespread cybercrime and cyber insecurity 8 8 Natural resource crises Geoeconomic confrontation 9 9 Large-scale involuntary migration Large-scale environmental damage incidents 10 10 **Risk categories** Economic Environmental Geopolitical Societal Technological Source: WEF Global Risks Report 2023 https://www.weforum.org/reports/global-risks-report-2023

These risks have particular relevance to the mining industry. Environmental risks such as climate change remains a top concern, with extreme weather events and water scarcity posing significant challenges to operations. The WEF report also highlights the risks associated with increased competition for resources, which could lead to geopolitical tensions and trade disputes. Social risks are also a significant concern for mining companies; the WEF report notes the potential for social unrest and labor disputes, particularly in regions where mining activities have led to displacement and environmental degradation. Human rights abuses, including child labor and forced labor, are also a major risk that must be addressed. Finally, governance risks, including corruption and bribery, are another key challenge for mining companies. The WEF report notes that inadequate regulatory frameworks and weak enforcement can create opportunities for unethical practices.

The particular relevance of ESG risks to the mining industry is again underlined in EY's annual report "Top 10 business risks and opportunities for mining and metals"<sup>2</sup>.

Their 2023 report lists ESG, climate change, and license to operate as three of the top four risks, as evidenced in Figure 2 overleaf.

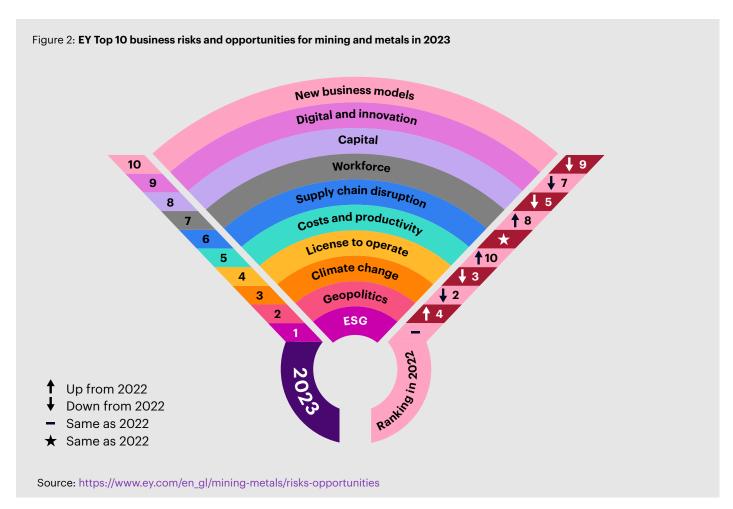
The report puts particular emphasis on water stewardship and biodiversity as topics that are emerging as urgent priorities that are tightly linked to climate change risk. EY also highlights stakeholder expectations that miners should better assess ESG risks and opportunities, and articulate these through transparent, outcome-based reporting.

### ESG is no longer just the concern of the Sustainability department

So back to my original question: has the world changed, or did I change?

Given that the day-to-day focus of my role at Goldcorp was not radically different from my time in sustainability consulting, I would say it was the world that has changed; during my time at Goldcorp, ESG risks were among the most material risks facing the organization.

<sup>&</sup>lt;sup>2</sup> https://www.ey.com/en\_gl/mining-metals/risks-opportunities



Our department spent the majority of our time on riskbased projects, including deep-dive investigations into some of the most pressing risks facing the organization. The inclusion of someone with my background on the Risk team, was an acknowledgement of the prominence of the ESG risks facing the organization. ESG risk now sat along more traditional risk focus areas such as finance, treasury, and IT. I spent my time at Goldcorp ensuring that the company had the processes and procedures in place to respond to stakeholder pressures relating to ESG.

I believe my experience reflects a larger societal focus on ESG issues, and a growing pervasiveness of this subject. The growing focus on ESG trends is radically changing the role of the Risk Manager, who will increasingly play a critical role in bringing about sustainable change in mining companies. In this article, we will explore some of the changes facing Risk Managers and the mining industry at large as ESG takes an increasingly prominent role, and provide some tangible next steps to consider as mining companies come to grips with the ESG challenge.

#### The energy transition and the opportunity it brings to the mining industry

The rise of ESG brings new stakeholder expectations While the energy transition provides tremendous opportunities for the mining industry, the increased recognition of ESG risks has led to new and increasing stakeholder expectations. Mining operations can have significant impacts on local ecosystems, to the climate, water, and biodiversity of the regions in which they operate, while they also have the opportunity to provide many social benefits to their local communities and stakeholders. It is therefore essential for miners to adopt sustainable mining practices to minimize their environmental footprint and maximize their social benefit.

Stakeholders such as customers, communities, insurers, lenders, and shareholders each have unique concerns relating to ESG; increasingly, they are expressing these interests though the development of initiatives, alliances, and standards.

#### Lender and shareholder-lead initiatives are making ESG an access to capital issue

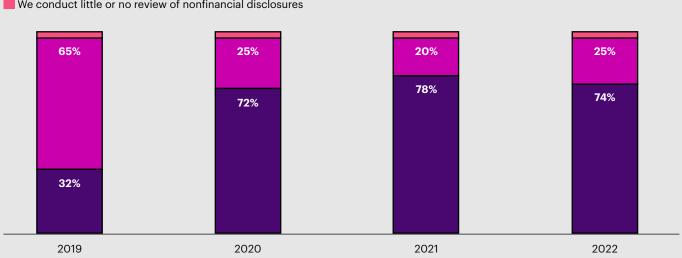
Investors and lenders are increasingly prioritizing ESG factors in their decision making. EY recently polled 320 institutional investors as part of their 2022 Global Corporate Reporting and Institutional Investor Survey<sup>3</sup>. In this survey, almost all respondents stated that they look at nonfinancial disclosures to at least some extent, and 74% replied that they took a "structured and methodical" approach to evaluating this information. For context, that number was only 32% as recently as 2019, showing how quickly investors have ramped up their scrutiny of ESG disclosure.

<sup>&</sup>lt;sup>3</sup> https://assets.ey.com/content/dam/ey-sites/ey-com/en\_gl/topics/assurance/assurance-pdfs/ey-global-reporting-survey-report-2022.pdf

Figure 3: EY survey of institutional investors' approach to evaluating non-financial disclosure

Which one of the statements best describes how you and your investment team evaluate nonfinancial disclosures that relate to the environmental and social aspects of a company's performance?

- We usually conduct a structured and methodical evaluation of nonfinancial disclosures
- We usually eveluate nonfinancial disclosures informally
- We conduct little or no review of nonfinancial disclosures



Note: 2022 and 2020 data does not add to 100% because of rounding.

Source: https://assets.ey.com/content/dam/ey-sites/ey-com/en\_gl/topics/assurance/assurance-pdfs/ey-global-reporting-surveyreport-2022.pdf

Investors are increasingly working together through initiatives to exert greater influence over the ESG performance of organizations in which they invest. A particularly relevant example of this is the Climate Action 100+. Climate Action 100+ is a global investor initiative launched in 2017 to ensure that the world's largest corporate greenhouse gas emitters take action on climate change. The initiative is comprised of over 500 investors representing over \$47 trillion in assets under management. Climate Action 100+ has already achieved significant successes, including securing commitments from several focus companies to set emissions reduction targets and transition to clean energy. The initiative has also helped to put pressure on laggards and raise awareness of the financial risks associated with climate change<sup>4</sup>.

This is just one of many examples of such initiatives. Other similar initiatives from lenders and investors include the Net Zero Banking Alliance, United Nations Principles for Responsible Investment, and Net Zero Asset Managers Initiative.

Individual asset managers, lenders, and pension funds are also adopting increasingly detailed programs for factoring ESG performance into investment decision making. For example:

- BlackRock, the world's largest asset manager, is well-known as a trailblazer in this space. Its core investing strategy is guided by a framework for measuring ESG performance, which involves tracking ESG risks and opportunities, as well as reporting on the impact of sustainable investments on the environment and society<sup>5</sup>.
- The Royal Bank of Canada has similarly embedded climate risk factors into their credit decisions and are restricting financing in sensitive sectors and activities with significant environmental impacts, such as coal mining projects<sup>6</sup>.
- The Norwegian Government Pension Fund Global (NGPF Global), one of the largest pension funds in the world, has set ambitious targets to reduce the carbon footprint of its portfolio and has divested from companies in certain high ESG risk sectors, such as coal and the oil sands. NGPF Global also engages with companies in its portfolio to promote ESG best practices7.

<sup>&</sup>lt;sup>4</sup> (n.d.). 2021 Year in Review A Progress Update. Climate Action 100+.

<sup>&</sup>lt;sup>5</sup> (n.d.). ESG Integration. BlackRock.

<sup>&</sup>lt;sup>6</sup> Weber, B. (2020, October 2). RBC announces new restrictions on financing coal, oil developments. National Post.

<sup>&</sup>lt;sup>7</sup> Harrison, G. (2022, November 30). The GreenFin Interview: How Norway's \$1 trillion sovereign wealth fund addresses climate risks.

#### Climate is not the only ESG issue for stakeholders to prioritize

While many of the initiatives and investor practices above have a strong focus on climate, it is far from the only ESG concern held by stakeholders. The specific relevance of ESG topics to individual organizations will depend on such factors as the nature of their operations, the geographies in which they operate, and their stage in the mining lifecycle. However, certain key ESG topics are stakeholder concerns for almost all mining companies. In addition to climate, biodiversity, water management, indigenous/community relations, local procurement and diversity and inclusion have emerged as particularly hot topics as of late.

Tailings management also continues to be a critical issue in the mining sector and was brought into sharp focus by an initiative from the Church of England following a string of recent tailings dam failures. In January 2019, the catastrophic tailings dam failure at the Córrego do Feijão mining facility in Brumadinho, Brazil, led to environmental damage and 270 deaths. In response, the Church of England founded the Investor Mining and Tailings Initiative8. The goals of this initiative included establishing a Global Tailings Portal, increasing transparency around tailings management practices, and developing and adopting a Global Industry Standard on tailings management, to improve the standard of tailings management practices.

To date, 45 of the top 50 largest mining companies in the world, representing 87% of the industry by market capitalisation, have responded to the call for information for the Global Tailings Portal. The focus on this initiative is now shifting to the adoption of this standard. Based on the strong response to the call for information, the adoption of the tailings standard is expected to be equally robust.

While there may seem to be an almost endless list of ESG topics to focus on, standards and practices are also emerging to help companies better focus their attention. Later this article touches on the guidance of the IFRS' International Sustainability Standards Board (ISSB), which is particularly helpful as a starting point for identifying the ESG topics that are most material to your organization.

While many of the initiatives and investor practices above have a strong focus on climate, it is far from the only ESG concern held by stakeholders.

#### Stakeholders with ESG concerns are plentiful

Together with a diverse set of ESG topics to consider comes an equally diverse set of stakeholders. Up to this point I have focused on investors and lenders, as they are often the most obvious group to consider, given their ability to control a mining organizations' access to capital. However, insurers, customers, and communities are also key stakeholders, with specific ESG interests:

- Insurers: insurers are increasingly playing a critical role in driving ESG performance by incorporating ESG considerations into their underwriting and investment decision-making processes. Many insurers are now assessing and pricing ESG risks, in order to encourage companies to adopt better ESG practices. By charging higher premiums for companies with poor ESG performance, insurers are creating financial incentives for companies to improve their ESG performance. Global reinsurer Swiss Re is one of many examples of (re)insurers that now evaluate the exposure of their underwriting portfolios to ESG risks9.
- Customers: while mining companies are insulated to some extent from direct end-consumer pressures, new demands around traceability and ethical sourcing of materials have had a real impact on mining companies. Many retailers, such as jewelers and technology companies, are now adopting ethical supply chain policies to respond to such customer pressures; Apple, for example, has implemented a "conflictfree" sourcing policy<sup>10</sup>. This policy requires suppliers to identify the smelters and refiners that provide the minerals used in Apple products and to ensure that these smelters and refiners do not use minerals that finance armed groups or human rights abuses.
- Communities: as has long been the case for mining companies, community support is critical to obtaining a Social License to Operate. Key ESG concerns for communities include environmental issues such as land, water, and wildlife habitat damage due to pollution and contamination. Social concerns include health impacts on communities, displacement, loss of traditional livelihoods, and forced labor. Miners can help manage such concerns through open and active dialogue around these issues, and reframing license to operate concerns around long-term value creation opportunities, such as local procurement and employment.

To help manage growing stakeholder pressures and demands, the mining industry has developed a number of responsible mining standards. The World Gold Council's Responsible Gold Mining Principles, Copper Mark, and the Responsible Jewellery Council's Code of Practices Standard, are examples of the numerous standards available to guide the mining industry.

<sup>8 (</sup>n.d.). The Investor Mining and Tailings Safety Initiative. The Church of England.

<sup>&</sup>lt;sup>9</sup> Ernst, N., & Keller, J. (n.d.). Our ESG Risk Framework. Swiss Re.

<sup>&</sup>lt;sup>8</sup> Avery, D. (2022, February 10). Apple breaks ties with 12 suppliers over concerns about 'conflict minerals' violations. CNET.

Looking ahead: practical first steps the Risk Manager can take to ensure their company is managing the new risk landscape correctly

As the ESG risks and opportunities that mining companies face continue to grow, there are a few simple steps that Risk Managers can take to better manage these issues:

#### **Understand your exposure on material ESG topics**

A structured materiality assessment process is the first step in better understanding the most significant ESG risks and opportunities. This can involve analyzing the impact of ESG issues on the company's operations, supply chain, and reputation. By understanding their exposure to material ESG topics, mining companies can develop strategies to manage these risks effectively.

Fortunately, there is a wealth of guidance available to companies for understanding and managing their ESG exposures. The Sustainability Accounting Standards Board (SASB) — now under the umbrella of the IFRS' International Sustainability Standards Board has identified a subset of ESG issues most relevant to financial performance and enterprise value for 77 industries, including Mining & Metals<sup>11</sup>. Organizations often use SASB as the foundation of their materiality assessment process, often in combination with inputs from key internal and external stakeholders.

In addition to SASB, there is also specific topic-based guidance available. The Taskforce on Climate-Related Financial Disclosures (TCFD) provides guidance for organizations to both better manage and disclose on the topic of climate. Similar guidance is forthcoming for biodiversity, with the release of the Taskforce on Nature-Related Financial Disclosures (TNFD) later in 2023. The TNFD, in addition to providing management and disclosure guidance, also includes a framework for assessing biodiversity risks and opportunities.

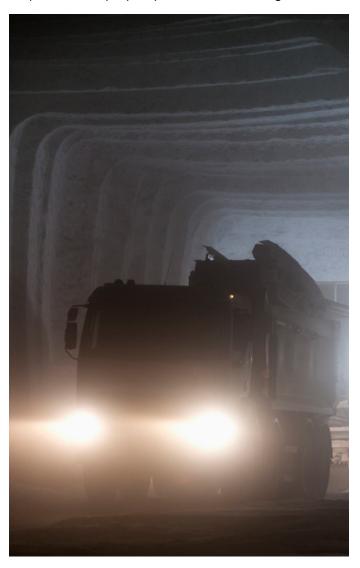
#### 2. Encourage better ESG governance

Once an organization has a good understanding of its most material ESG issues, it should begin building appropriate governance structures, strategies for managing these issues, and metrics and targets to measure progress. Risk Managers have a unique insight into the governance structures of their organization; through their direct access to senior management and the Board, they are well positioned to provide recommendations and influence the future direction of how ESG issues are managed in their organizations. Risk Managers can also encourage better ESG governance by promoting the adoption of strong policies and procedures for managing ESG risks.

#### 3. Help integrate ESG into corporate strategy and planning

Risk Managers can help mining companies integrate ESG considerations into their corporate strategy and planning processes. As discussed in the previous section, this can involve identifying ESG risks and opportunities and developing strategies to manage these risks and capitalize on these opportunities. By integrating ESG into corporate strategy and planning, mining companies can enhance their ESG performance, build resilience, and create long-term value for stakeholders.

Guidance is available to Risk Managers for incorporating ESG into corporate strategy and planning. Most Risk Managers will be familiar with COSO (or the Committee of Sponsoring Organizations of the Treadway Commission). The latest version of COSO's Enterprise Risk Management framework provides specific guidance on how organizations can integrate ESG considerations into their overall governance, strategy, and culture. The guidance is specifically written for risk management and sustainability practitioners, and provides a practical, step-by-step framework for integration.



<sup>&</sup>lt;sup>11</sup> (n.d.). SASB standards overview. IFRS Foundation.

<sup>12</sup> COSO and WBCSD (2018, October 18). Enterprise Risk Management; Applying enterprise risk management to ESG-related risks.

Figure 4: COSO framework for applying enterprise risk management to ESG



Source: https://www.coso.org/Shared%20Documents/COSO-WBCSD-ESGERM-Executive-Summary.pdf

#### **Conclusion: Risk Mangers are critical to their** organization's ability to meet the ESG challenge

Clearly ESG issues are of critical and growing importance to mining companies, and Risk Managers can play an important role in helping mining companies manage the risks and opportunities that come with this topic. By applying their core skills around identifying and assessing risk, developing risk management strategies, and applying their broad organization knowledge, Risk Managers are in a unique position to help their organization navigate the increasingly complex ESG landscape and ensure mining companies can continue to operate in a sustainable and responsible manner.



Michael Morris leads the development of climate strategies and solutions at the Lundin Foundation and has over 15 years of climate and ESG strategy experience in mining, energy, and many other industries. Previous to joining the Lundin Foundation, Michael was the British Columbia Market Leader of EY's Climate Change and Sustainability Services team and was Risk Manager of Goldcorp from 2018 to 2019.



# Digbee ESG: A disclosure platform for the mining industry\*

An experienced mining industry financier, Jamie Strauss (JS) set up Digbee ESG as a disclosure platform for the mining industry. It offers a future-looking, right-sized set of frameworks, aligned to key global standards. Recently WTW's Brett Forrest (BF) talked to him about how his company can assist mining industry risk managers in promoting a more positive view of their industry. The following is an edited transcript of their conversation.

BF: Jamie, perhaps you could introduce yourself — can you tell us why have you set up Digbee ESG?

JS: My background includes 35 years' experience in the mining financing industry. I set up Digbee ESG in 2020, at the encouragement of Blackrock and Orion Mining Finance, to provide a solution for the sector and to address not only the problems of ESG in the mining industry but ESG in general. We wanted to try to understand how we could get the industry to be better recognised in society, particularly as it relates to the transition to a more sustainable future. The mining sector is currently the worst-perceived sector on the planet and yet its products are critically needed. ESG is, amongst other things, a medium of communication. So we asked ourselves a question — how could we communicate all the good work that has been going on in the mining industry since the late 1990s and use this to earn a positive reputation?

BF: What were your key objectives in designing the platform?

JS: We agreed on three key parameters. First, it should remove confusion, both from an input perspective — what do miners need to disclose, bearing in mind the number of different standards that are out there — and also from an output perspective, making sure there is some form of standardised structure which is fit for purpose for multiple stakeholders so it can be used for due diligence and ongoing monitoring. The second was to improve the credibility of the sector and mitigate the risk of greenwash through validated public data — self assessments will not win the trust needed to turn around

perception. And the third, bringing all of that together, was to provide an ESG communication platform for all, so that the industry can communicate effectively to investors, insurers, local communities, governments — and ultimately NGOs and indeed any other organisation that may be interested.

BF: So what emerged as the end solution?

JS: It's a mining specific, right size set of frameworks applicable to the smallest companies to the largest. It's future looking, which is a really important change of approach compared to where global standards and other ESG structures are at the moment. We've made sure that these frameworks are aligned to over 30 Global Standards and updated regularly. We then ensured that there was an independent, robust assessment process — by human beings, rather than by algorithms — and this has enabled us to produce a single repository of credible and standardised data that can be communicated effectively.

BF:In producing this platform, what has excited you the most?

JS: Probably that we have managed to answer a fundamental question: how we can turn the worst-perceived sector on this planet to a sector that can be recognised for its contribution to society, while ensuring it operates with minimal risk and increasing sustainability. In doing so, we can influence the wider ecosystem, such as investors and insurers to better understand the risks and benefits of the sector. That in turn should lead to benefits such as lower premiums,

\*Disclaimer: The words and content herein are the opinions of the author or interviewee, not WTW, its affiliates or employees, and are not intended and should not be construed as WTW opinions. WTW cannot be held liable for any of the content included herein.

increased company valuations, lower costs of capital and so on. We have to raise the world's confidence and credibility in the mining sector — maybe this will lead to an abandonment of the current NIMBY approach and lead instead to a PBIMBY approach — Please Be In My Back Yard! We are still a long way from that of course, but someone has to start the process. With the benefit of ESG disclosure, there is no reason why we can't accelerate it, if it's done in the right way.

BF: What are the types of benefits accruing to the early movers in this space? A minority of companies are going to see this as an opportunity to differentiate themselves, so do you think those companies will be recognised more broadly?

JS: Well, there have been bumps in the road and yes, the concept of ESG itself is still evolving. But the problem with the good work that has been done to date is that it has not been communicated properly — issues such as lack of standardisation have muddled the field. which in turn has not allowed users, investors or local communities to easily access and track the data. So we have to address, create a trusted means to communicate and therefore improve confidence.

But in the world of marketing, there is a strong concept of a bell-shaped scenario where first we have the early adopters, then everyone leaps on the bandwagon, then finally the laggards are pulled into the process. Clearly the early adopters of ESG were the majors, we should be proud of the improved statistics but there has been little financial reward to date for the effort put in.

It's all about the communication of this data and the ability to raise credibility and confidence. On roadshows around London, investors are delighted that we've done an independent assessment. Has this led to a lower cost of capital in the mining industry? No, not yet. But has it led to a greater acceptability of being able to invest? Yes, I think it has, although we are still in the early stages.

BF: How has the insurance industry reacted to date?

JS: Insurance sector CEOs are quite open about the impact of ESG, but the incorporation of ESG metrics into an insurance solution is still at a very nascent stage, albeit that the industry is now rapidly getting involved.

11

Issues such as lack of standardisation have muddied the field, which in turn has not allowed users, investors or local communities to easily access and track the data.

Insurance companies are forever looking for more sophisticated products to support their customers and the sustainability is increasingly playing its part with significant benefits to evolve for all parties over time. There are emerging pools of capital within the insurance sector that have a sustainable aspect; it's important that access to these pools are supported by robust eligibility criteria if all parties are to mutually benefit from reduced risk. I'd like to think that Digbee's solution — which was primarily built as a single repository of credible ESG data for multiple stakeholders — will accelerate the process of eligibility, which in turn will lead to a mushrooming of the impact of the benefits of sustainability within the mining industry.

BF: In the future, will insurance and other financial institutions be prepared to take some kind of lower return in exchange for a superior ESG performance? We seem to be moving from a system in the mining space that operates around shareholder value towards one which is meeting thresholds, so how do we move to a more multi-dimensional model?

JS: One must accept that not all ESG actions are necessarily financial value-enhancing; some are neutral, some may be negative on the Capex side but perhaps positive on the Opex side. So firstly it's evolutionary, secondly there's a moral angle to it and thirdly, most importantly, there is a risk mitigation process to it. If you talk to any fund manager in the sustainability space, they say: forget the politicisation of ESG for the moment — the ability to mitigate risk through a portfolio by incorporating validated and credible ESG metrics is immense. That's a massive win from an asset manager's viewpoint. There are plenty of benefits of the ESG process, but one of the leading ones is risk mitigation at the asset level and also, by default, at the portfolio level. If this gets moved across into the insurance world, then if risk can be mitigated, then surely that would have a positive effect on client-insurer relationships and, ultimately, pay-out ratios.

But if these benefits are to be realised, we must also have the means to communicate them effectively. ESG itself is a complicated beast; it covers multiple topics, it's not the same as debt ratings. In the debt world there is around 90% correlation amongst the rating agencies, in the ESG world itself the correlation is only about 30% — it can't get to 90% because it's not all about objective metrics. I'd like to think that Digbee is a risk mitigation tool which will have a beneficial impact, on valuations, cost of capital or unlocking of reputational risk, but also that it can encourage positive action on emissions, biodiversity, local procurement and through improved transparency will lower risk when it comes to strike action, local community unrest or any other social issue. That's why I'm so excited because if you can measure, you can manage and you can communicate. This tool allows you to do that.

BF: It does lower your exposure to an operating leveragetype risk, which then gives you more predictability around your operations, which is great for an investor.

JS: Reduced operational risk should increase the sustainability and predictability of cash flows so yes, for an investor, a higher ESG rated company should benefit returns and valuations.

BF: What are the areas that are really going to move the needle on risk mitigation?

JS: I think transparency gets to the heart of it. Actually, I think the mining industry is doing quite a good job, particularly from the top-end down. If you look at major mining company sustainability reports, I think the transparency of a lot of this material is self-evident. The mining industry is being a lot more open about some of the challenges, opportunities and risk mitigation actions that can be addressed.

BF: Does Digbee address the validation issue, in terms of building that credibility? If so, how do you go about doing that?

JS: Yes, validation comes from several aspects: ask the right question, provide evidence to support an answer, encourage independent assessments and be transparent with the findings. But beyond this I think trust is then built by leadership of the Board and management in taking action on core issues and developing a positive culture towards change throughout the organisation.

BF: So it's similar to what a mining company might go through with a second line type assessment rather than a full audit but having that control in place?

JS: Absolutely. And answering questions that are designed by miners for miners, so we get the right bottom-up data going out into the world.

BF: It sounds like the mining industry might be closer to ESG nirvana than many would have thought — how fast can this process be accelerated and how quickly can we close that gap between public perception and reality? Where does the mining industry really need to get to does it need to go above and beyond other industries, given its current profile?

JS: As I said earlier, the mining industry is the worstperceived industry on the planet, but this is in direct contrast to the reality of improving ESG metrics throughout the sector. Its position at the head of the supply chain requires action to raise trust, embrace transparency and improve its communication. The industry will need to earn its reputation and it will be a long haul, but the evidence and tools are now increasingly in place to achieve this.



BF: How quickly does it need to happen?

JS: Well, if we work purely on the 1.5-degree global warming target by 2050, we need to double down on our effort. Mining products are being used today in ever increasing amounts — we are building wind farms and solar panels everywhere and the demand for metals such as lithium is going to escalate enormously. Some say the world will need twenty times more lithium than is being produced today, twice as much copper and four time more nickel. All of this needs massive investment; the sector suffers one of the highest costs of capital of any industry, and so attracting sufficient capital is a challenge. That's why it's needed as soon as possible in order to support the transition to a sustainable future. I truly believe that if the industry can come together on a common communication capability, that supports investors and other stakeholders in their ability to assess and monitor ESG, then the building blocks are in place to achieve that relatively quickly. Investors are equally short of time and they like process. Spending 20 hours for every individual company's output, is not helpful they would much prefer to rely on credible, standardised and easy to use data that can support engagement and provide ongoing monitoring.

BF: Is there a gap emerging between the financial understanding of the mining industry's ESG performance and the public perception of it? Is it widening, and is that something to be concerned about?

JS: The understanding of the mining industry across society generally is nothing short of woeful. In terms of the finance sector, we are going to see a near doubling in ESG-orientated funds to 34 trillion dollars within the next three years, according to PWC's recent release<sup>1</sup> and the mining sector doesn't currently get the benefit of any of it. Raising trust will deliver benefits from access to capital, improving permitting and ensuring community relations prosper. The knowledge and trust gap that currently exists is very destructive but there are signs this is reversing; indeed, I think we are now past peak operational risk in mining, although we are not past peak reputational risk.

<sup>1</sup> https://www.pwc.com/gx/en/news-room/press-releases/2022/awm-revolution-2022-report.html#:~:text=ESG-focused%20institutional%20 investment%20seen%20soaring%2084%25%20to%20US%2433.9,to%20US%2433.9tn%20by%202026%2C%20from%20US%2418.4tn%20 in%202021.

BF: Is there a major bifurcation between the coal industry and the rest of the mining industry in this process?

JS: Yes from an investment point of view, because there are now clear mandates banning the investment within coal, which I'm sure you have seen similarly within the insurance industry. But at Digbee we could equally cover a coal company — they may get a negative rating on the product, but they might at the same time be a very sustainably managed company.

BF: Which of the global rating groups do you think are the most useful to the mining industry and the most applicable?

JS: ESG Rating Agencies have evolved largely outside the confines of a regulated environment. The regulators are stating this is likely to change and the request is to improve not only their methodology, their transparency, their breadth of coverage but also their sector-specific data. And if they can effectively address that, then not only do they get less pressure from the regulators, but they also improve the consistency and correlation of their processes with better quality data, which should produce a better-quality result.

BF: How can we make the International Sustainability Standards Board (ISSB) more useful for Boards and shareholders?

JR: I am a supporter of the principle of ISSB — the problem is that using backward-looking data, which is not sector-specific, is a very blunt tool. If they can't even agree on what Enterprise Value means, then it is going to be difficult to understand how this is going to work across all these different sectors on a value-add basis which can be used at the boardroom table, where decisions need to be taken. It won't be sector-specific, at least not initially; there is a lot of watering down going on as a result of multiple different stakeholders, so it is not going to be as valuable as perhaps everyone had hoped it would be. In fact, it becomes a reporting document, rather than a valuable management tool. Specifically for the mining industry, we need to have something that addresses the nuances of the sector and indeed the individual assets and recognise their risk context. Unless we can do that, the sector is not going to be able to earn its credibility and differentiate itself from other sectors.

BF: What is the one thing that mining companies should be thinking about that they are not at present? The mining industry seems to have done a great job in quietly going about its business and trying not to be noticed maybe that was not the right tactic?

JS: Let me point out once more that the basics of ESG in the mining industry have been in place for the last 20 years, through Corporate Social Responsibility (CSR), the Triple Bottom Line and other means. Communication has been the problem, but we now have the means to overcome it through ESG platforms such as ours. ESG is

the DNA of a company; we must ensure this data can be trusted, communicated effectively and easily assessed. We have to learn to become more transparent and open, communicate the good that that a company is doing, but also accepting the areas of remediation. Right now there is no standardised disclosure which people can easily read. Suppose a company produces its sustainability report — who in the local community is going to read that report and understand how it will affect them or their community? If we can just move the process to something that is easy to look at and easy to follow, then we can begin to inspire confidence in the sector.

BF: The way that credibility has been achieved in the past has been on the basis of traditional metrics such as financials and future investment decisions, which have driven the way the company is valued. I wondered if there was a token-based market system that could be applicable to the sector in terms of tracking that ESG performance, so the tokens accrue to those miners that are the best ESG performers?

JS: Not really at the moment, but I can definitely see that this might happen in the future. I've already had enquiries with different groups, and we need to do be able to set up something like an Exchange Traded Fund (ETF) which allows for eligibility, through whatever process, of sustainably-run companies. There is no reason why we should not be able to have a sustainable mining fund; there are some private equity groups working that right now but if the Canadians can set up an ETF for sustainable physical gold, then why can't this be moved to an ETF for sustainable mining funds? Surely if we can improve the communication of mining into society as a whole to raise the level of confidence in the industry, people will begin to connect the dots and see that that battery metals need to come from mining. They will begin to focus on sustainable metals; once they have the confidence and credibility to do that, they are more likely to invest into that pool of funds, which in turn will push up the valuation and reduce the cost of capital. Then an insurance company might say: well, this company are in this particular at ETF so we can provide them with cover. So the overall answer is yes, but we are not there yet.

11

Specifically for the mining industry, we need to have something that addresses the nuances of the sector and indeed the individual assets and recognise their risk context.

11

BF: I was thinking that a token system could segment things still further — for example, lithium miners could start out with 100 tokens and coal miners with negative 100 tokens. You might be able to move up and down between them as a result of your ESG performance, which might then lead to other impacts?

JS: Well, Digbee is a facilitator to allow these things to happen, and I'm open to all ideas from the insurance world, the investment world or other societal means. The most important thing is this: can we get communities more onside, and can we contribute to the education of NGOs and everyone else connected with the industry.

BF: Finally Jamie, how do we re-focus the passion of today's environmental protestors onto engineering solutions as opposed to pure activism?

JS: If you can measure it, you can manage it and communicate it — that is the beginning of the management of educational and perception change. We have not had a means of communicating what has been done on ESG/CSR in this industry over the last 25 years. Now we have that opportunity because the door is wide open.

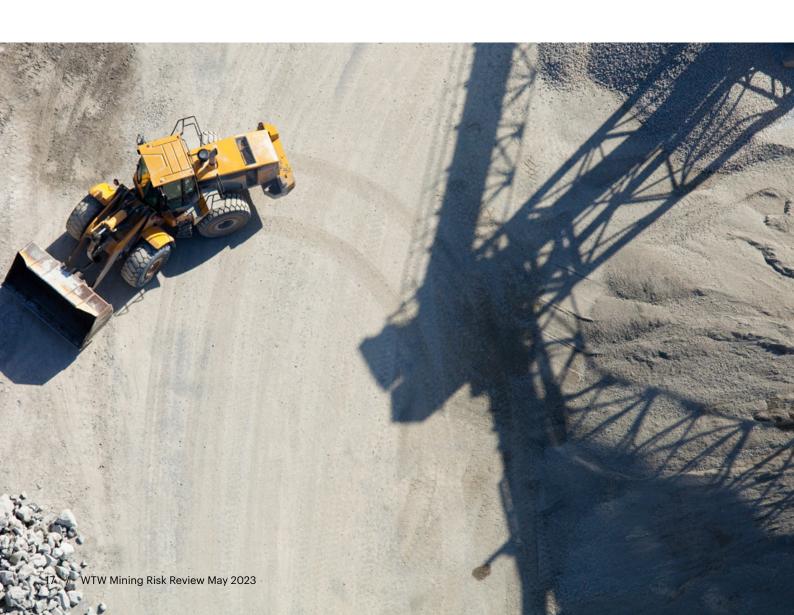
BF: Jamie, thank you very much for your time.



Jamie Strauss is the founder of Digbee, a SaaSbased data, ESG disclosure platform for the mining industry incorporating an expert network of ESG and mining professionals.



Brett Forrest is based in Perth and is Associate Director Risk Advisory and Risk Financing, Natural Resources Global Line of Business, WTW. brett.forrest@wtwco.com





# Geopolitical risks and the mining industry: Looking beyond the Ukraine/ Russia conflict

#### Introduction: Lapland's magic

In most people's minds, Lapland evokes images of magical Northern Lights and Santa Claus. The Swedish state-owned mining company, LKAB may have just added a third attribute, almost as magical: on January 12 2023, it announced that it had found one million tons of rare earth metals1.

With current regulations and technology, it could take a decade for this find to make its way into your phone - however, the geopolitical context could speed up change on both fronts.

The world is increasingly dependent on those rare earth elements (REEs) for digital modern life: consumer goods such as smartphones, LED lights, electric cars etc, but also key components of defense systems, space technology and green energy transition technology. According to the European Commission, demand for these elements is expected to increase more than fivefold by 2030<sup>2</sup>.

Much of the supply of REEs is coming from China, which accounts for 36% of the known global reserves and 61% of global production in 2022 according to the US

Geological Survey. The US comes a distant second with a 16% market share, followed by Myanmar 9% and Australia 8%3.

China's consistent strategy of mining and processing rare-earth minerals cheaply has made it convenient for western economies to outsource this messy business and uneconomical to develop it elsewhere — a perfect example of the convenience of the Ricardian model of trade and of unfettered globalisation. In his comparative advantage theory, the 19th century British economist David Ricardo stated that nations will gain an international trade advantage if they focus on producing goods at the lowest opportunity costs as compared to other nations.

However, this increasing dependence is making western leaders uneasy; understandably so, as REEs can easily be used as a geopolitical tool in disputes. In 2010, when Japan arrested the captain of a Chinese fishing boat which had rammed a Japanese Coast Guard vessel near the contested islands of Senkaku (Diaoyu in Chinese), China appeared to restrict exports of rare earths to Japan for two months.

https://www.washingtonpost.com/world/2023/01/13/rare-earth-metals-sweden-discovery/

<sup>&</sup>lt;sup>2</sup> https://ec.europa.eu/commission/presscorner/detail/en/STATEMENT\_22\_3643

<sup>&</sup>lt;sup>3</sup> https://pubs.usgs.gov/periodicals/mcs2022/mcs2022-rare-earths.pdf

#### Rare earth and key metals supply chains disruptions in **Eastern Europe and Africa**

With these tensions simmering in the background, the Russia/Ukraine conflict grabbed the headlines and made those supply chain dependencies considerably more visible to a wider audience.

Russia has large reserves of rare earth elements (17.5% — the same as Brazil and Vietnam) but sanctions have been restricting exports. The Canadian mining company Kinross Gold Corp is one of the many companies that had to go through rapid and costly divestments from their Russia-based operations, another immediate impact of the conflict. In July 2022 it sold all its Russian assets, including a gold mine, but for only half of the sale price initially agreed4.

The mineral wealth of Ukraine may not have been the main driver for the invasion but would have been a bonus. Ukraine is not only an agricultural "breadbasket" but also has reserves of minerals such as lithium oxide (a core mineral for modern batteries), copper, cobalt and nickel, as well as major energy deposits and precious metals such as titanium. Before March 2021, investors from Australia and China were trying to secure rights to Ukrainian lithium reserves<sup>5</sup>. Small changes in the supply can have a significant impact on global markets. Between July 2021 and Nov 2022, the price of lithium was multiplied by 6°. Price increases are largely driven by the growing demand for Electric vehicles, but tight availability is exacerbating the problems.

Supply chains of REEs and critical metals often rely on less than stable countries. More than 70% of the world's cobalt is produced in the Democratic Republic of the Congo (DRC)<sup>7</sup>, a country riddled with human rights issues, corruption, ethnic conflict (the civil war killed over 5 million people since 1996), repeated Ebola outbreaks, and one of the worst transportation networks in the world, partly to due to President Mobutu not developing roads for fear of a coup against him. Now China is investing in the DRC transportation system in exchange for concessions for the mining of critical minerals8. For the rest of the world, diversifying away from China may require a closer look at these foreign direct investments.



Other African regimes such as Mali, Madagascar and the Central African Republic are propped up by a Russian mercenary conglomerate, the Wagner Group, known to have been involved in atrocities in Syria and Ukraine. Officially, the group trains local forces, provides security services to senior officials, and advises governments, but it also takes advantage of the situation to spread Russian influence and secure financial advantages, often being rewarded with mining concessions, for example in the Central African Republic, and uses profits to prop up Russia despite international sanctions9. In December 2022 at the US — Africa Leaders' summit in Washington, Ghana accused neighbouring Burkina Faso of having contracted Wagner in exchange for a mining concession, dangerously close to Ghana's border.

The growing hold of the Wagner group over African countries is a risk for western companies already operating in those areas. "These governments may be inclined to drive them out of the country, seize assets, withdraw a concession, punish trumped-up environmental violations, selectively block currency transfer, and with or without Wagner foment anti-Western sentiment within the population," says Laura Burns, senior vice president for political risk at WTW. "And these are not hypothetical fears. Some companies appear to already have fallen victim to such actions<sup>10</sup>."

<sup>4</sup> https://mqworld.com/2022/06/16/kinross-sells-russian-assets-at-half-the-previously-agreed-price/#:~:text=Thursday%2C%20June%20 16th%2C%202022%20Canada%E2%80%99s%20Kinross%20Gold%20on,for%20%24340-million%2C%20compared%20with%20the%20 %24680-million%20previously%20announced.

<sup>&</sup>lt;sup>5</sup> https://www.nytimes.com/2022/03/02/climate/ukraine-lithium.html

<sup>&</sup>lt;sup>6</sup> https://tradingeconomics.com/commodity/lithium

https://www.kitco.com/news/2022-02-02/Global-cobalt-production-hits-record-in-2021-as-mined-cobalt-output-in-DR-Congo-jumps-22-4. html#:~:text=%28Kitco%20News%29%20-%20The%20Democratic%20Republic%20of%20the,in%20DRC%20increased%20by%2022.4%25%20 to%20120%2C000%20tonnes.

<sup>8</sup> https://www.aspistrategist.org.au/how-china-wrested-control-of-the-congos-critical-minerals/

<sup>9</sup> https://www.politico.com/news/2023/01/19/u-s-cable-russian-paramilitary-group-set-to-get-cash-infusion-from-expanded-africanmine-00078551

<sup>10</sup> https://www.wsj.com/articles/russian-corporate-mercenaries-move-into-africa-wagner-group-russia-ukraine-mali-commerce-private-sectorconcessions-gold-11662582748

#### Friend-shoring of rare earth supply chains?

With the supply of raw materials visibly becoming more of a real geopolitical tool, countries are considering the resilience of their supply chains.

In February 2022, an overreliance on increasingly unfriendly supply chains led US President Biden to request a review of the domestic supply chains for REEs, medical devices, chips and other key resources11. In March, the Department of Energy announced a \$30m investment to improve the security of the US domestic supply chain for REEs and other important minerals in battery-making such as cobalt and lithium.

REEs are a lot more abundant than their name suggests, but extracting, processing and refining the metals poses a range of technical, political, environmental and health risks that western countries have preferred to outsource to other regions rather than carrying out these activities in their own backyards.

Reducing the dependence on rare-earth minerals produced in China, Russia or unstable African countries and creating a friendly (not necessarily domestic) supply chain involves two main challenges: one, rethinking those entire supply chains and managing local environmental costs, and two, facing local opposition and the risk of foreign meddling.

#### Nimbyism fuelled by grayzone aggression

For every ton of rare earth, 2,000 tons of toxic waste are produced<sup>12</sup>, some of which radioactive. No wonder then that such mining operations raise legitimate concerns by local citizens.

Nimbyism ("not in my backyard") is nothing new but can be exacerbated by foreign interference. In her book "The Defender's dilemma" (2021), Elisabeth Braw, WTW Research Network partner and senior Fellow at the American Enterprise Institute, defines grayzone-aggression as "the use of hostile acts outside the realm of armed conflict to weaken a rival country, entity or alliance".

In recent years, a number of mining projects in the US (Texas and Oklahoma) and Canada have been targeted by Chinese-backed social media accounts. Since 2021, the Dragonbridge group, which works to advance China's interests, has weaponized NIMBYism, supporting disinformation campaigns<sup>13</sup>; for example, orchestrating social media posts on Twitter and Facebook to look like Texas residents objecting to the new site on

environmental grounds. Kenton Thibaut, China fellow at the Atlantic Council's Digital Forensic Research Lab, remarked that with environmental concerns being raised over some Chinese mining, it makes sense for China to punch back in kind. Mostly, given its dominance on this market, China would not doubt prefer to keep this leverage and may not hesitate to undermine Western rivals.

Although limited in what they can achieve, this type of intervention shows the inventiveness and microtargeting of western audiences. As opposed to Russia's campaigns to influence politics in the US or the UK, Chinese grayzone aggressions are more economically focused. While politicians may be more aware of disinformation attacks, this is not something that private companies have had to deal with as much.

Western governments may also consider whether foreign stakes in their domestic operations is sustainable. In late 2022, Canada required China investors to immediately divest its holdings in three Canadian mining companies, due to growing concerns over national security<sup>14</sup>.

The other complication with onshoring rare earth supply chains is that this implies covering all the steps between mining and manufacturing. Turning lithium ore into the purer lithium carbonate or lithium hydroxide needed for batteries is a complex, expensive process. China controls two-thirds of the world's lithium processing capacity. Ironically, lithium extracted from new mines in the US and Europe may still need to be shipped to China to be refined, a difficulty that the European Union is well aware of 15.

Technology advances could make extraction easier, cleaner and possibly upcycling leftovers from existing mines and landfills. In all cases, this will require considerable investment in an industry that is often seen by electorates as polluting rather than critical to national security<sup>16</sup>.

11

Western governments may also consider whether foreign stakes in their domestic operations are sustainable.

https://www.cnbc.com/2021/04/09/white-house-set-to-host-google-intel-ceos-to-discuss-computer-chip-supply-chain.html

//

<sup>12</sup> https://getrepowered.org/rare-earth-metals-recycle-technology/#:~:text=Oftentimes%2C%20metals%20are%20laced%20with%20 radioactive%20materials%20from,ground%20and%20water%20around%20refining%20and%20mining%20sites.

<sup>13</sup> https://www.mandiant.com/resources/blog/dragonbridge-targets-rare-earths-mining-companies

<sup>14</sup> https://www.theguardian.com/world/2022/nov/03/canada-china-mining-companies-divest

https://www.europarl.europa.eu/RegData/etudes/BRIE/2020/659426/EPRS\_BRI(2020)659426\_EN.pdf

<sup>16</sup> https://foreignpolicy.com/2022/12/06/nimbyism-is-a-strategic-threat/

### Conclusion: new frontiers, with their own geopolitical implications

Another unexplored frontier which could be explored and lead to further geopolitical tensions is the deep ocean seabed<sup>17</sup>. In parts of the Pacific and Indian oceans, manganese nodules can be found, exceptionally rich in 37 metals; initial estimates hint that seabed reserves could dwarf those on land. Yet deep sea mining is bound to raise environmental concerns in areas of rich and unexplored biodiversity.

The basic rules for ocean resources are provided by the United Nations Convention on the Law of the Sea, which came into force in 1994, which states that countries can control economic activities within 200 miles of their coastlines. A specialised authority, the International

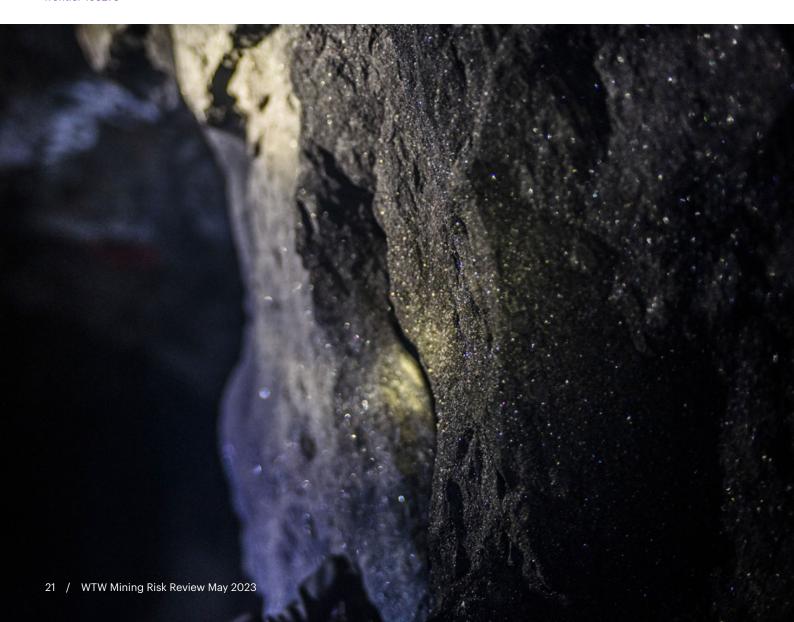
Seabed Authority, regulates seabed mining, although the US did not join the UN Convention because of the controversial provision that some of the profits from commercial mining should be shared with the international community. Environmental rules for deep sea mining are still being drafted.

Securing those key metals and rare earth elements is going to be an endless list of trade-offs, offshoring versus friend-shoring or onshoring, terrestrial mining versus deep sea mining — all with their respective geopolitical complications.



**Helene Galy is Global Research Hub Lead, WTW.** helene.galy@wtwco.com

<sup>17</sup> https://theconversation.com/deep-seabed-mining-plans-pit-renewable-energy-demand-against-ocean-life-in-a-largely-unexplored-frontier-193273





# Copper: The core of the green revolution

#### Introduction

At least as far back as the early 2000s the pundits in and around the mining industry have been talking about a copper demand explosion, as the emerging middle class in Asia and the global South were predicted to adopt more intensive electricity and electronics at an unprecedented scale. Efficiency in the use of copper, through miniaturisation of electronics and the move from wired to wireless telephony and data transmission, forestalled the expected demand somewhat, despite the rapid urbanisation of China. However, 20 years later a transformational shift in global copper demand looks to be on our doorstep.

In 2023, copper supply is already tight. At the start of this year there were only three days of available copper inventory and production guidance for 2023 has already reduced expected 2023 output by as much as 700,000 tonnes<sup>1</sup>. As the physical impacts of climate change start to bite, ironically (or perhaps "copperically") weather is increasingly a factor, restricting supply in the short run and potentially signalling a new supply-side normal.

#### Consumption of copper to double

The increased copper intensity of renewables is only part of the equation. The speed at which the transition needs to happen, to meet 2030 and 2050 commitments around replacement of coal and gas generation capacity and the phasing out of oil for automobiles, means many analysts are predicting the consumption of copper to almost double to around 50 million tonnes per annum by 2035<sup>2</sup>.

#### Supply side challenges

Unfortunately, copper supply isn't keeping up. Copper production from existing mining operations is expected to decline over the remainder of the decade; without replacement projects, the total supply of copper is expected to drop from current levels to around 19.6Mtpa by 2030 from existing operations and those under construction3.

Despite the US Geological survey estimating that there are around 3.5 billion tonnes of discoverable copper out there<sup>4</sup>, of the 228 deposits discovered between 1990 and 2021, only one was discovered between 2018 and 20215.

Environmental and other sustainability standards are, rightfully, increasing the complexity of obtaining approvals for new mining operations. If all things go smoothly, history shows it takes an average of seven to ten years to bring new operations on-line.

¹ https://www.youtube.com/watch?v=Z46b9wZoOS0

<sup>&</sup>lt;sup>2</sup> https://www.spglobal.com/commodityinsights/en/market-insights/latest-news/energy-transition/071422-worldcopper-deficit-could-hit-record-demand-seen-doubling-by-2035-s-p-global

<sup>3</sup> https://www.iea.org/events/the-role-of-critical-minerals-in-clean-energy-transitions-world-energy-outlook-special-

<sup>4</sup> https://www.usgs.gov/news/national-news-release/global-undiscovered-copper-resources-estimated-35-billion-

https://www.spglobal.com/marketintelligence/en/news-insights/research/copper-discoveries-declining-trendcontinues.

#### Transformation in supply critical

For the energy transition to be successful, the world needs new reliable, sustainable sources of copper. Without a transformation in the supply, the increased demand for copper will drive prices to unsustainable levels, making energy transition infrastructure projects more expensive to execute, causing delays in construction as well as the supply of critical items such as turbines, panels, and storage capacity.

Against this backdrop, diversified global miners such as BHP have already signalled their intention, seeking to acquire the likes of Oz Minerals to access low-cost, longlife operations in low-risk jurisdictions<sup>6</sup>.

#### Strong demand

With the supply side of the equation so tight, any incremental demand will have a substantial impact. Copper has long been one of the key metals of industrialisation, with white goods, electrical wiring and electronics all being copper intensive. With the world lifting people out of poverty at record pace, we are continuing to see rapid urbanisation in Asia and the developing world. This means traditional copper baseline copper demand is historically strong, with prices above US\$4/lb for much of 2021 — despite the impact of the pandemic — and returning to hover around US\$4/lb since January 20237.

What is new is the substantial incremental demand implied by carbon transition forecasts. The transition to renewable energy sources is critical to mitigating climate change and achieving a sustainable future. This shift requires an increased demand for minerals and metals that unlocks our ability to use renewable energy technologies in place of traditional fossil fuel-based energy sources; prime among these is copper. It looks like the world may have a massive copper deficit, just when we need it the most.

What is new is the substantial incremental demand implied by carbon transition forecasts.

#### New sources of demand

In 2022, around 80 million new motor vehicles were produced globally (down from around 89 million in 2019)8. To meet the Paris Agreement Net Zero pathway, limiting warming to 1.5 degrees, it is estimated that:

- By 2025, more than 35% of new vehicle sales need to be EVs
- By 2035, around 70% of new car sales need to be EVs<sup>9</sup>

Estimates put EV sales in 2022 at around 10.5 million globally, up from just 2 million in 2018; this accounts for around 13% of total new vehicle sales. EVs in this context include both plug-in hybrid (PHEV) and battery electric vehicles (BEV) with 73% being BEV<sup>10, 11</sup>.

Both PHEVs and BEVs require significant amounts of copper; the copper requirement for an electric vehicle is between two and a half to four times the requirement for a traditional internal combustion engine. Wood Mackenzie have estimated that copper demand in the EV segment will increase to almost 10Mtpa by 2040, if the Paris agreement is achieved<sup>12</sup> — that's almost half the total volume of copper produced by all mines in 2022.

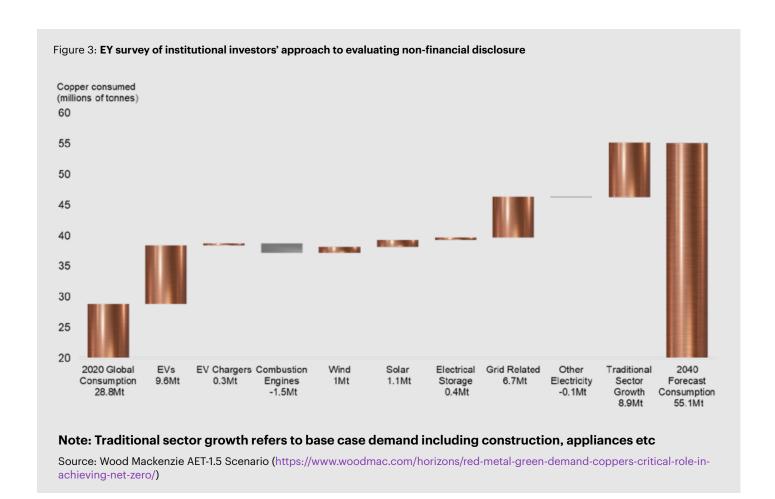
Electricity generation and distribution is already the largest consumer of copper, accounting for around 45% of annual copper use<sup>13</sup>. Renewable generation is more copper intensive than traditional methods, with an increased intensity of copper per megawatt.

A single 3-megawatt wind turbine can contain up to 4.25 tonnes of copper, while a typical solar panel requires around 3-4 kg of copper making copper intensity around 5 tonnes per MW of installed capacity<sup>14</sup>. Offshore turbines can be more copper intensive due to the additional cabling.

Renewable generation also has the issue of intermittency. This is a problem with a simple solution install additional capacity and store the excess for use later. Both the additional capacity requirement in terms of generative capacity and storage are similarly copper intensive, so there is definitely a copper hue around the green energy future.

- https://www.forbes.com/sites/jonathanburgos/2022/12/22/bhp-offers-to-buy-oz-minerals-for-65-billion-as-mininggiant-seeks-to-boost-clean-energy-assets/
- 7 https://tradingeconomics.com/commodity/copper
- https://www.just-auto.com/news/global-light-vehicle-output-depressed-but-forecast-to-grow-in-2022/
- 9 https://www.woodmac.com/horizons/red-metal-green-demand-coppers-critical-role-in-achieving-net-zero/.
- 10 https://www.ev-volumes.com/
- https://www.bloomberg.com/news/articles/2023-01-12/electric-vehicles-look-poised-for-slower-sales-growth-thisyear?leadSource=uverify%20wall.
- <sup>12</sup> https://www.woodmac.com/horizons/red-metal-green-demand-coppers-critical-role-in-achieving-net-zero/.
- 13 https://www.visualcapitalist.com/copper-driving-green-energy-revolution/
- 4 https://www.copper.org/environment/sustainable-energy/renewables/#:~:text=A%20three%2Dmegawatt%20wind%20 turbine, farms %20 use %20 approximately %207% 2C766% 20 lbs

11



#### Responsible mining

Given the backdrop of the climate crisis, there can be no question that additional mining of copper and other critical minerals is necessary. And clearly, this mining must be conducted in a responsible and sustainable manner, bearing in mind social and environmental considerations. Done poorly, the extraction of copper can have significant environmental impacts on communities and the environment through soil and water contamination, deforestation, and habitat destruction.

Given the expected decline in output from existing operations and the increased demand for the metal globally, copper mining needs to be seen by the public and the finance industry as an essential part of the solution to the climate crisis.

Some estimates to meet this demand forecast a new mine the size of Escondida in Chile needs to be brought online each year up to 203115. There probably aren't eight more Escondida-sized projects in the pipeline, so many smaller operations will be required.

Whatever the makeup of the mining operations, there is a strong likelihood that copper will be sourced from jurisdictions with more political and investment risk.

#### Conclusion: the role of the risk manager will be key

What is critical to a low carbon future is that projects have support from the finance and insurance sectors today, to ensure the world can meet the energy needs of tomorrow.

The role of risk managers, brokers and insurers is to work together to improve the resilience of operations and new copper projects. Risk engineering, risk retention and risk transfer are all critical elements for ensuring the sustainability of the copper industry, especially as it forges into new jurisdictions, builds new projects and looks to improve the resilience and ESG performance of copper mining operations.



Brett Forrest is based in Perth and is Associate Director Risk Advisory and Risk Financing, Natural Resources Global Line of Business, WTW.

brett.forrest@wtwco.com

<sup>15</sup> https://www.mining.com/miners-need-to-invest-over-100bn-to-meet-copper-demand/.



# **Tailings Storage Facilities:** Assessing risk\*

#### Introduction

For mining companies considering mergers and acquisitions of mining operations, the due diligence undertaken for the Tailings Storage Facilities (TSFs) onsite, as part of the prospective purchase, is not dissimilar to the process undertaken by underwriters in assessing the risk for insurance companies.

Whilst significant technical advances have been made in recent years by the mining industry to understand tailings behaviour better and manage risk, the bewildering level of detail and complexity arising from detailed investigations confuses many stakeholders who do not have specific knowledge and experience in soil mechanics. From the available information, how does one quickly tell if there is cause for concern?

Two key areas for South32's due diligence process are:

1. How effective have the operational controls been at removing water from the TSFs?

and:

2. How dense are the tailings for the full depth of the TSF?

Understanding the risk posed by poor water management and ensuing low strength or brittle behaviour are key in assessing the overall risk for both mining companies and mining insurers.

In simple terms, it is much harder for a TSF to fail if there is little to no water stored on top. Secondly, if the surface water has been effectively managed over the life of the TSF, then the tailings should be quite well-behaved throughout and therefore improve stability. Furthermore, in the unlikely event of an embankment failure, substantially less will flow out from a well-operated TSF.

Historically, nearly two-thirds of all TSF failures worldwide have been associated with poor surface water management and associated low strength tailings. The outflow volume — and hence the downstream impact -is then a function of the stored water volume and the behaviour of the tailings. Brittle tailings, in combination with poor water management, are of particular concern; where present, potentially the entire stored volume of the TSF could be released in the event of a dam wall breach.

Where water management has historically been poor, this increases the risk that a legacy layer of low strength or brittle tailings has formed and now lies buried at depth. As a result, either substantial investment will be required to bring the TSF up to the required robustness or, as a buyer, South32 choose to walk away from the prospective purchase.

<sup>\*</sup>Disclaimer: The words and content herein are the opinions of the author or interviewee, not WTW, its affiliates or employees, and are not intended and should not be construed as WTW opinions. WTW cannot be held liable for any of the content included herein.

### Key area 1: The influence of water management on tailings behaviour

Tailings behaviour can broadly be described as ductile or brittle, akin to 'well-behaved' and 'not well-behaved' respectively. With ductile tailings, the strength and behaviour can usually be relied on for supporting ongoing upstream or centreline construction methods. Slope stability can also be monitored with conventional instrumentation, with early intervention possible to improve the stability. In the unlikely event of a failure, it occurs as a progressive downslope movement, rather than a sudden and catastrophic collapse. More importantly, the movement can be arrested by timely intervention, usually via buttressing with earthworks or rockfill. If the dam wall movement continues, very little of the tailings may flow out.

Brittle tailings can fail with little to no warning, and result in both rapid movement and significant outflow. In general, brittle tailings are normally associated with very loose, saturated sand/silt-sized tailings derived from hard rock mining, with negligible clay content and often referred to as "non-plastic" tailings; this includes silver/lead/zinc, copper/gold, uranium, and iron ore (Bauxite and manganese tailings, which contain clay, are generally not brittle). As the clay content increases, for example phosphate or diamond tailings, the tailings are not so much brittle but very low strength, long after deposition, due to the lack of consolidation/densification with time.

The second requirement that must be satisfied for brittleness is that the tailings are deposited in a loose state and remain so, as further tailings are placed on top. The conditions for this are generally associated with placement of tailings below water in the TSF, referred to as subaqueous deposition, with the tailings left to settle out. The placement of a layer of loose tailings within a compacted stack, or allowing a layer of tailings to re-saturate and soften, can also form a legacy low strength layer.

Where tailings are deposited to form a large beach, referred as subaerial deposition, the tailings density increases, both from reworking on the beach and from subsequent solar drying. It is therefore beneficial to tailings strength and density to limit the decant pond size and as much drying area as practical. Sunlight has a significant densification effect on tailings, due to the effects of capillary forces of water within the tailings pore space. In clayey tailings, this can reach 10MPa (megapascal) of suction and therefore sun-dried clays reach a density far higher than can be achieved with conventional earthworks compaction plant. The more exposure to the sun, the higher the density, the higher the strength and the less the brittleness. As the particle size increases, the solar drying effects become less pronounced but even sand-sized tailings benefit from sunshine.

Historically, the rate-of-rise of a TSF has been used as an empirical guide for achieving adequate tailings strength. This approach, of observing how fast the TSF filled in metres per year (m/yr) to the increase in tailings strength, was developed in South Africa. Where the rate of rise was less than 2m/yr, then the tailings had generally sufficient strength to continue the upstream raise construction; however, if the rate exceeded around 4m/yr, then there was the potential for instability. Whilst empirical, the approach encompasses the beneficial effect of solar drying and still provides a good guide to expected tailings behaviour and therefore the TSF risk.

Where mechanical compaction is used to densify tailings, such as mud farming of bauxite tailings and compaction in filtered and stacked tailings, the tailings are generally less brittle.

Historically, undrained tailings behaviour was not well understood within the mining industry. However, the offshore oil and gas industry has been using specialist geotechnical investigation, testing and analytical techniques for many years to understand undrained loading and brittle behaviour (for example, the calcareous sands at the North-West Shelf, Western Australia, and the hydraulically placed sands in the Beaufort Sea). The transfer of these techniques to TSFs is still in its infancy but will offer a better understanding of wet tailings behaviour as it becomes more commonplace in the mining industry.

For now, the best policy is to manage water on TSF's actively and ensure the maximal exposure to the sun to assist with decreasing brittleness and reducing the outflow of material in the unlikely event of a breach.



### Key area 2: The influence of water management in reducing embankment failure risk

Whilst effective TSF water management is key to avoiding low strength and brittle tailings being formed, it also reduces the risk of overtopping the TSF or triggering a dam wall failure via slope instability. The better the site water management, generally the lower the risk. The benefits of dewatering and placement of tailings at lower moisture content are lost if the TSF is frequently inundated.

As an example of how this can be implemented procedurally, South32's internal Dam Management Standard includes two key conditions:

- i. under normal TSF operation, the pond size must not exceed 10% of the TSF area; and
- ii. the design must allow for storm water to be removed from the TSF within 30 days.

#### Practically this means:

- i. the TSF should not be used by the operation to hold excessive water; and
- ii. the operation needs to have a suitably sized offline dam specifically designed to hold process water, including provision of a spillway; or
- iii. the site must have a suitably sized water treatment plant and discharge permit for the anticipated peak flow.

Hand in hand with surface water management is keeping the pond away from the perimeter walls, unless the walls were specifically designed as a water storage dam, such as is the case with potential acid generating tailings, which are typically stored below a 2m deep water cover, any TSF using upstream raise or centreline construction must therefore have the decant well away from the perimeter wall. Decants and ponds near walls allow the formation of low strength tailings, which will increase the outflow volume in the event of a dam wall breach and will impact future upstream raise design. As a guide, the decant and pond should always be at least three times the final TSF height from the perimeter wall during its operational life.

### Undertaking a qualitative assessment of TSF water management and tailings behaviour

Having now recognized the importance of water management in assessing TSF risk, there are two sources of information to focus on, as part of the pre-purchase due diligence or insurance process.

#### 1. Internal sources of information

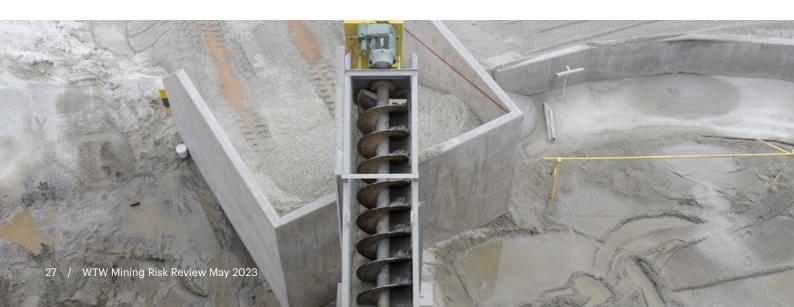
Correctly assessing tailings behaviour is a specialist area of geotechnical engineering and requires very detailed field and laboratory testing programmes. Whilst recent post-failure investigations have involved state-of-the-art techniques and expert analysis, this level of investigation is not typical of the industry for routine investigation and ongoing construction raises. It is therefore likely that the required detailed technical information is not available for the operation being assessed, or at least may not sufficiently cover legacy areas of low strength tailings and foundation soils.

Where geotechnical field and laboratory test data is limited, simple indicators that can be used to assess quality broadly include:

- Plasticity index (or PI) as an indication of clay content

   noting that clayey tailings (PI>20) are more likely to
   be ductile and thus well-behaved. Outflow volumes
   will also be limited as there is little risk of liquefaction,
   provided that the tailings have been exposed to drying,
   for example under a low rate of rise.
- Water level within the tailings low water level, reduced pressure throughout the depth profile and a functioning underdrainage system will improve consolidation, strength, and stability. Conversely, high water level and linear increase with depth (10kPa/m) indicates poor drainage.

It should be noted that the interpretation of cemented and partially saturated tailings behaviour is a highly specialised area and requires expert review.





#### 2. External sources of information

Little-used but freely available online are climate data, satellite imagery and published technical papers on geotechnics, operational practice or, more rarely, tailings rheology. All of these open sources provide essential information on assessing TSF risk, as follows:

Online rainfall records for the area: Clearly, purchasing a copper mine in the Atacama Desert in Chile, one of the driest places on earth with less than 10mm of rain per annum, and then not flag any concerns over excessive water stored on the TSF from rainfall would be wrong. However, with climate change effects, rainfall patterns elsewhere around the world are changing. Indicators to look for are unseasonal events and higher than average seasonal rainfall. Snow fall and ensuing snow melt should also be included, particularly in Canada and Alaska, as snow melt inflows can exceed summer storm inflow into the catchment.

Key questions in assessing the risk are to understand how did the operation cope with the high seasonal rainfall and high rainfall event. As over half of all recorded TSF failures have been associated with failure to manage surface water on the TSF, these out of season and high rainfall years stress test the effectiveness of water management at the operation.

TSF operational history via satellite imagery: Google Earth imagery is usually the first step. Post-2006, imagery is based on either Airbus Earth Observation Satellite or NASA's Landsat and, more recently, Maxar. Google Earth imagery is particularly good for putting together a timeline of TSF operation and construction, noting where historic decant ponds were in relation to more recent upstream raise construction. Rate of rise can also be qualitatively assessed in terms of less than 2m/yr, 2 to 4m/yr or in excess of 4m/yr.

The high-resolution imagery also allows seepage areas to be evident at downstream toe, or on the embankment slope, together with earthworks activities underway for buttressing.

Pre-2006 imagery on Google Earth (from the Copernicus satellite) is quite low resolution and of limited use for assessing TSF operational control. However, it is possible to identify legacy TSFs that may have been overlooked in the inventory of TSF assets.

Sentinel Hub/European Space Agency<sup>1</sup> is a free-touse browser to display satellite data. Of particular relevance is the Sentinel 2 data, which is high resolution (10m) providing true colour, false colour and moisture index of the entire plant's surface every 5 days, commencing January 2017.

Using the climate rainfall data, key dates can be searched on the browser, and the pond size measured in relation to the cell area via the simple graphical tools available in the browser. Decant water removal (& tailings deposition) can then be tracked over the ensuing months as a measure of risk management/low strength tailings formation.

General points to observe are decant pond size and position on each TSF, noting that the pond size should be small, less than 10%, and well away from the perimeter wall on a well-managed TSF (excluding PAG tailings).

Published papers via Google search engine:

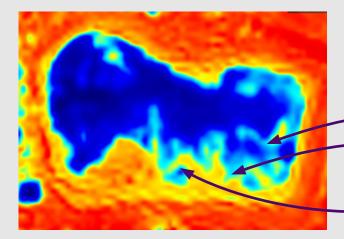
Becoming more frequent is the publication of technical papers associated with tailings behaviour as a way of promoting industry knowledge sharing. Whilst the technical quality of the papers is variable, the effort to publish highlights that the personnel onsite are dedicated to their job which is a good indicator of the level of care and attention that the TSF receives. Some outstanding examples of investigation and test work have been published over the last 5 years and provide a high level of confidence on tailings behaviour.

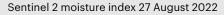
Typical keyword searches include tailings, geotechnical, rheological, operational and the name of the operation and ore type in question.

Using the climate rainfall data, key dates can be searched on the browser, and the pond size measured in relation to the cell area via the simple graphical tools available in the browser.

¹ https://apps.sentinel-hub.com

Figure 1: Jagersfontein incident: Sentinel 2 and Google Earth satellite imagery







Google Earth image dated 13 October 2022 note: yellow-shaded area is the 2010 TSF footprint

#### Worked examples

Below are two examples of publicly available information assessment specific to dams that experienced a failure and substantial outflow of tailings. Using the external sources of information to assess each, it is possible to identify red flags well in advance of the TSF failures. As a potential purchaser, the geotechnical recommendation would have been to walk away and advise the seller of the concerns.

#### Jagersfontein, South Africa, 11 September 2022: 5 million m3 released, at least 3 people killed

This is a historic diamond mine, dating from the late 1800s. At the time of the TSF failure, the site was reprocessing tailings waste piles and it is likely that this resulted in clayey slimes being discharged to the TSF. Kimberlite clay slimes often contain high plasticity minerals including illite and smectite. As a result, the tailings are generally discharged at low solids content to aid pumping, which results in slow consolidation and strength gain.

A Google search did not reveal any published technical papers for the tailings onsite. Both Sentinel 2 and Google Earth satellite imagery is reproduced below, just two weeks prior to and after the failure respectively. The Sentinel 2 image uses the moisture index option, where blue indicates high surface moisture. Arrows from areas of water ponding against the wall correlate with breach locations.

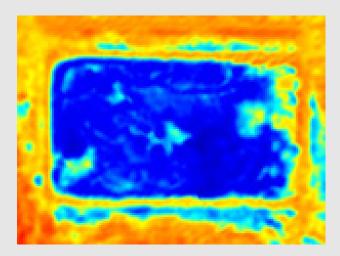
From the two open sources, the following is evident:

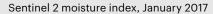
- In 2015, the TSF was extended to the east and to the west
- In 2018, the eastern end was raised upstream and buttressed
- In 2021, the eastern end was raised upstream
- The TSF was operated with a pond size of up to 40% of TSF surface area, ponding against the upstream raised northern, eastern, and southern walls
- The TSF had been leaking in the south-east corner since at least January 2017 (the start of the Sentinel 2 imagery)
- The TSF leaking at midslope and base of final raise on the eastern and southern batter slopes (February 2021)

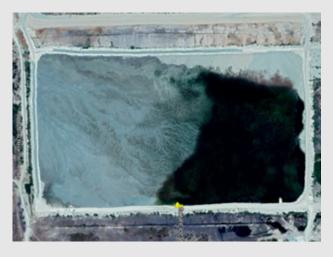
The following were areas of concern:

- Very low strength tailings arising from the rapid rate of rise (potentially in excess of 4m/yr) and large pond size
- · Poor deposition practice and poor decant pumping resulted in the pond against an upstream raised embankment
- The TSF was leaking at mid-slope height, indicating a high phreatic level in the perimeter embankment
- · The TSF was constructed with a steep, outer slope, and potentially raised over low strength tailings

Figure 2 and 3: Sentinel 2 moisture index, January 2017 and Google Earth image 6 June 2019







Google Earth image 6 June 2019

#### Williamson, Tanzania, 7 November 2022: 12.8 million m3 released, no fatalities

This is a historic diamond mine, dating from the 1940s. The following is based on Google Earth and Sentinel 2 satellite imagery:

- · The historic tailings management comprised a 30-to-50-hectare (Ha) paddock which then discharged from one end and collected decant water from the far end, pumping back to the mine/dam downstream
- The Google Earth imagery of 6 June 2019 (below) shows construction underway for an upstream raise (modified centreline). A concern was that the decant pond was still against the wall.
- Seepage is evident along the eastern downstream toe in the Google Earth images in 2007, when the cell was first constructed. A toe drain was constructed between 2015 and 2017 to collect this seepage and drain to a pond to the northeast.
- In 2017 (Sentinel 2 moisture image below), the decant pond formed around 37 Ha. (37%) of the 100Ha. TSF.
- A pontoon-mounted decant pump in the north-east corner was pumping 37 Ha. decant pond to a small, 0.32 Ha. lined pond to the north-east.

The Williamson TSF failure potentially could have also impacted the mine water storage dam 4km downstream, as the inflow of tailings overtopped the dam wall.

The following were areas of concern:

- The unconservative design for the operation (upstream raise with large decant ponds against the wall)
- The potentially inadequate decant pumping capacity and offline storage to manage pond size
- The high rate of rise and subaqueous deposition, producing low strength, brittle tailings
- The TSF was leaking well before failure, indicating elevated pore pressure profile within perimeter embankment



Peter DiDonna is Principal Geotechnical Engineer, South32, Australia.

#### Assigning a level of risk

Having gathered additional information from above, a qualitative ranking of the significance of each is presented below, as a screening tool for assigning risk. It is not exhaustive but should allow screening TSFs of concern where more detailed information/ specialist advice should be sought.

Table 1: Suggested qualitative ranking of TSF risk factors

Metric	Indicator	Risk Significance					
		Very Low	Low	Medium	High	Extreme	
Site setting	annual rainfall (m/annum)	<0.25	0.25 to 1	1 to 2	>2	>4m	
	reginal seismicity (Mw)	<6.0	<7.0	<8.0	<9.0	>9	
	downstream infrastructure	nil	water dam beyond reach of TSF dam break	another TSF at the toe	water dam well within reach of TSF dam break	large water dam at the toe	
Tailings properties	plasticity index	20 to 50	10 to 20	4 to 10	non-plastic and >50		
	geochemistry	non hazardous		hazardous		radioactive	
TSF design	embankment raise	downstream	centreline	Upstream <50m high	Upstream >50m high	Upstream >100m high	
	Overall embankment slope	<1V: 5H	1V:4H to 1V:5H	1V:3H to 1V:4H	1V:2H to1V:3H	>1V:2H	
	HDPE liner?	Single, double or composite liner covering entire cell	single liner over main wall and part of floor	liner damaged and leaking	liner ineffective		
	Tailings technology	filtered or paste	thickened with mudfarming / mechanical compaction	thickened	low density wet disposal		
	Compacted tailings (Standard compaction)	consistently >93% under all weather conditions	Inconsistent but generally > 91%	not known			
	Filtered stack specific	Dedicated TSF with underdrainage collection		piggy-backed over former wet deposition TSF			
	Offline pond capacity	1 in 100 year 3 month wet season	1 in 100 year storm	none	TSF regularly holding excessive water	Site unable to remove TSF water	
	Adequate provision for emergency storage including plant upset and undercover storage for wet season/snow fall	>3 months	1 to 3 months	none	TSF freeboard breached, out of specification tailings placed	TSF freeboard often breached, tailings not to specification	
	Capacity to pump off design storm	<1 month	1 to 3 months	> 3months	>6 months	none	

Metric	Indicator	Risk Significance					
		Very Low	Low	Medium	High	Extreme	
TSF operation	Rate of rise (m/ yr)	<1	1 to 2	2 to 3	3 to 5	>5	
	Historic decant pond size to TSF area (%) (excl. PAG)	<10	10 to 20%	20 to 50%	>50%	>80%	
	Historic decant pond location or upstream raise embankment constructed atop previous pond area	Always >3X final embankment height away from perimeter walls	Always 2 to 3X final embankment height away from perimeter walls	Within 1 to 2X final embankment height away from perimeter walls	Within 1x final embankment height away or historic pond beneath current external wall location	Frequent or prolonged ponding against external wall	
TSF monitoring	Water level within tailings	localised perched water lenses, otherwise partially saturated	>10m below surface and subhydrostatic with depth with base drainage	>5m below surface and subhydrostatic with depth	near surface and hydrostatic with depth	at surface and above hydrostatic with depth	
	Seepage water	instrumentation indicates outer embankment is drained	Instrumentation indicates low level within embankment	seepage evident at toe	seepage evident on embankment slope	extensive seepage evident or more than 1 location	
TSF governance / site knowledge	ICMM member or committed to GISTM implementation	Yes	No				
	EoR and ITRB	Continuous for many years			EoR quit	EoR and/or ITRB quit	
	Site specific geotechnical and rheological knowledge	Published papers on geotechnics or rheology	None				
Outcome		Likely very good risk	Likely good risk	Likely acceptable	Poses significant risks and challenges	Walk away	



# An industry in transition: The role of renewables in mining

How is the mining industry developing in light of the transition to renewable energy? This article serves as an introduction to answer this question, while WTW will produce a further article examining the risk management implications for the mining industry later in 2023.

#### Introduction: the push to renewables

Many factors influence the decision on the source of power for a mining operation, whether it is generated from fossil fuels or renewables or sourced from a national supplier or generated on site; whatever solution is found, it must allow the mine to be economically viable. However, being profitable is no longer the only prerequisite to mine; mines must have a permit to operate, and governments and other regulatory bodies are increasing putting emission constraints and greenhouse gas targets within these permits to meet social and environmental objectives. Furthermore if financing is required, either through equity or debt, there may be influences from financial institutions and investors who are also looking for companies with green credentials.

This has driven many mining companies to have targets to reduce greenhouse gas emission themselves, which in turn has driven the increase interest in and use of renewable energy. Renewables can be used for power generation in the form of solar, wind or hydro, in addition to the use of gas from biomass, biodiesel, and wood. Heating and cooling systems can be replaced with air or ground sourced heat pumps. Renewables also have a role in replacing diesel in mobile plant, either by

replacing it with bio or renewable diesel or by changing the diesels engines to electric motors and having the power generated by renewables.

#### A historical perspective

Historically, miners used renewables to improve the economics of their operations, or out of necessity as no alternative power was available. This may have been the construction of the processing facilities on the side of a hill to allow the material to flow by gravity rather than using pumps or mining an adit to drain water rather than pumping it to surface, such as the County Adit in Cornwall from 1748. Energy was often recovered where possible, such as the use of a Pelton wheel to generate electricity from water or generating power from a conveyor or arial tramway carrying material down a hill.

Mechanisation began with the use of steam engines, generating power local to an operation, to pump water and lift ore, followed by the use of coal to generate electricity which powered electric motors for mine hoists, pumps and fans. To move ore horizontally, underground rail systems with battery locos were used and electric railroads or tramways were used in open pits. As countries developed their electrical generating capacity and reticulation infrastructure, the mines had a new source of power they could utilise. With the arrival of more efficient and reliable piston engines, railroads started to be replaced by rubber tyred mobile equipment in the mines and could also be used for powering air compressors or local power plants.

#### Mobile plant and CO<sub>2</sub>

Mobile plant can be a significant source of emissions in a mining environment and equal efforts are going into investigating the use renewables for such plant. Emissions from large diesel haul trucks and excavators working in an open pit can be a substantial part of a sites CO<sub>2</sub> footprint. In addition, for underground mobile equipment, more stringent European regulations (EU Commissions Directives 2017/164 and 2019/130) are coming into effect, reducing the levels of CO, NO, NO, and DPM in the mine atmosphere, which is likely to have an impact on the operation of diesel equipment. Even with the adoption of the newest and cleanest engines, it will either require the mines to reduce the number of diesel engines they operate or increase the amount of ventilation within the workings.

#### How much power?

The demand for power on a mine is a combination of fixed plant and mobile equipment. The fixed plant typically consists of large electric motors driving crushers, grinding mills, conveyors, hydraulic motors, fans, refrigeration units, pumps, lights, and heaters, together with a multitude of other small equipment. Whilst many of these loads may be relatively constant, some may be variable over the short term (minutes to hours) such as a mine hoist, or long term (days to months) such as heating and cooling as the seasons change.

A small open pit mine may require 15 MW to operate, rising to 50 MW for small underground operations and increasing to 150 MW or more for a large mine. Any solution for generating power must be able to cater for the loads that are constant 24 hours per day throughout the year, as well as being able to handle the peak and seasonal variations.

#### A national grid or a stand-alone generating plant?

When building a new mine, many factors contribute to the decision as to whether to generate its own power or not, which include:

- Is there existing electrical infrastructure to connect to?
- · Does it have sufficient generating capacity?
- Is it reliable?
- Does the distribution network have the capacity to carry the mine's requirements?
- How far away is the nearest access point to the grid?
- · Is it economic to connect to it, or is building a standalone power plant a better economic solution?

If there is insufficient power available, or the distance to connect is too great, local power generation on site will be necessary.

#### **Diesel power plants**

Diesel was the default option for local power generation, as diesel is ubiquitously available, the transportation of the fuel is relatively simple and the skills for operating and maintenance are commonly available. Flexibility in generation capacity is achieved through the addition of incremental units to reach the required demand, with individual generating units typically having an output of 2.5 to 4.5 MW. Control systems allow units to be brough online as required and run at a constant speed to optimum efficiency, with only one being operated dynamically to meet demand. The use of biodiesel in these generators may be the simplest way to convert to renewables.

#### **Gas power plants**

Alternatively, gas generator sets can be operated on a range of gaseous products, including natural gas, biogas from landfill and digesters and coal gas. Reciprocating engines of up to 4 MW in generating capacity are available, with more efficient gas turbines starting at 30 MW up to 550 MW or more when combined with a steam turbine, although few mines require this sort of generating capacity.





#### The case for renewables

Whether connected to an existing grid or generating locally, the use of renewables on site to offset demand and reduce cost is becoming more attractive. Depending on the local climate, renewables in the form of solar, wind and hydro offer an interesting alternative to mining companies to reduce costs. However, power generation can be variable due to the volatile nature of the climate, and there is the need for a constant power supply; consequently, a hybrid approach is often required that combines renewables with a base load generating capacity and energy storage scheme. A national grid can provide the base capacity; alternatively for local generation, diesel or gas power plants can do the same.

#### **Energy storage systems**

Numerous energy storage approaches are available. Chemical (battery) storage is perhaps the most common, with technologies rapidly developing; however, gravity storage is also available, either as a pumped hydro scheme, or by means of weights being vertically lifted. Deep disused mine shafts may be utilised for gravity towers; Gravitricity is trailing an installation at the Staříč mine in Czechia for a 4-8 MW single weight system<sup>1</sup>. Old mine workings at different levels could be used for a hydro scheme; the former Kidson Gold mine in Australia has been converted by Genex to a 250 MW pumped hydro storage system using old mine pits, powered by a 50 MW on site solar farm<sup>2</sup>. However, for most mine sites BESS or Battery Energy Storage Systems remains the most cost effective means for storing energy from renewable power sources to provide a constant supply.

#### **Recent BESS installations**

With the developments in battery technology and for facilities with a favourable climate, there is considerable interest in the use of solar and wind for power generation. Hybrid solutions are now being implemented where hydrocarbons, used to generate a base load, are combined with renewables and a BESS system. A few examples include:

- A hybrid solution being developed by Wärtsilä Energy for Resolute Mining's Syama operation to provide 40 MW of energy<sup>3</sup>. They are also designing a 17 MW storage system for B2Goldd's Fekola mine in Mali that will be integrated with a 30 MW solar plant and heavy oil generating component.
- Syrah Resources have announced for their Balama mine in Mozambique, a 11.25 MW solar PV installation with an 8.5 MW battery storage system, to be integrated with the site's diesel powered generation plant4.
- Aggreko completed a project at Goldfield's Granny Smith mine in Western Australia () installing over 20,000 solar panels and a 2 MW battery storage system to complement the existing 27 MW reciprocating gas fuelled engines5.
- Zenith Energy is another Australian based company offering hybrid generation and storage systems, they promote a Build, Own, Operate (BOO) model where they design, build and operate the generation facility for the client under a Power Purchase Agreement (PPA)6.
- · Calidus Resources have installed a 23 MW system at the Warrawoona Gold Mine, comprising gas, solar and a battery energy storage system (BESS). They have utilised the 5B Maverick solar arrays7. These are a robust and re-deployable system, with solar cells mounted on specially designed racks, prewired and assembled in a factory, then packed vertically so then can be transported in a 40' container. Once on site they can be easily unloaded into an east-west ground mounted array with minimum ground works and no cable trenching.
- Fortescue Metals Group's Pilbara Generation project will see 150 MW of gas fired generation using 15 Rolls Royce Bergen engines integrated with a 150 MW solar farm and battery storage. Fortescue has plans for 3.33 GW of solar PV generation, 2.04 GW wind farm and a 9.1 GWh battery storage system in their Pilbara Energy Connect project8.

¹https://gravitricity.com/

<sup>&</sup>lt;sup>2</sup> https://genexpower.com.au/

<sup>&</sup>lt;sup>3</sup> https://www.wartsila.com/insights/article/mines-turn-to-renewables-and-efficiency

<sup>4</sup> https://www.syrahresources.com.au/

<sup>5</sup> https://www.aggreko.com/en-gb/granny-smith-solar

<sup>6</sup> https://zenithenergy.com.au/zenith-energy-hits-key-milestones-at-warrawoona/

<sup>&</sup>lt;sup>7</sup> https://5b.co/projects

<sup>8</sup> https://www.fmgl.com.au/workingresponsibly/climate-change-and-energy

#### Renewables and mobile plant

As discussed, there is also a desire to get mobile plant running on renewables rather than diesel engines, both underground and in open pits; there are several approaches that can be explored.

The electrification of open pits has been around for many years. Electric rail systems or tramways, combined with electric rope shovels and electric rotary drill rigs, was how early mechanisation began9.

The electrification of haul trucks by using overhead pentagraph systems have again been around since the 1980s<sup>10</sup>. In large, rigid bodied, electric drive mining trucks, a diesel engine powers an onboard generator that in turn powers electric motors in each of the rear wheels. When climbing the ramps out of the pit or up on to a waste dump, the power can be drawn from a pentagraph and fed directly to the wheel motors, rather than being generated by the onboard diesel engine. The popularity of electric drive trucks decreased with the advent of the large direct drive trucks in the 1990s, but the technology is being promoted again by ABB, with their recent installation at Boliden's Aitik mine<sup>11</sup>.

One challenge is that the pentagraph installations have a capital outlay and are not readily moveable. Once installed, they therefore need to remain in operation for a number of years to get the economic return. When open pits are designed, the phasing of different pushbacks is planned to maximise value; however, this often results in multiple changes in the ramp location over the life of a mine, making the economics of a pentagraph less favourable. Meanwhile, advanced pit optimisation and phasing tools that can consider a pentagraph installation are starting to become available.

Alternatively, there is the substitution of haul trucks with a crushing and conveying or crushing and hoisting configuration; however, these both often require a larger capital investment and need to be offset by a lower operating cost over the life of the asset to generate a comparable lifetime cost. They also lose some of the flexibility of haul trucks.

#### **Open pit Battery Electric Vehicles**

BEV (Battery Electric Vehicles) mine trucks are being developed that retain the flexibility of the haul truck, with Caterpillar demonstrating a battery electric 793 in November 2022<sup>12</sup>. However, the challenge of keeping a truck running nearly 24 hours a day and charging the batteries should not be underestimated.

#### **Underground electrification**

New European legislation (EU Commissions Directives 2017/164 and 2019/130) on contaminant levels in the underground atmosphere (CO, NO, NO, and DPM) is requiring more ventilation in the mines to dilute down the contaminants to achieve these targets and hence the migration to battery/electric power. Even with Tier4f/ Stage 5 engines, more air is still required to reach the required contaminant levels, which costs money. The electric equipment also produces less heat load that may also be advantageous for ventilation (i.e. reduced refrigeration required in deep mines).

For underground mining, gravity has been utilised for many years to move rock from a working area down through ore passes to a collection and haulage level. In years gone by, electric locos used to be common underground for collecting the rock and transferring it to the mine hoist<sup>13</sup>. However, greater flexibility, improved productivity and economics were achieved with the introduction of trackless equipment powered by diesel engines going up and down internal ramps. Today we carefully consider the relative economics of truck haulage, conveyors and hoists to determine the optimum solution for a mining operation.

Load-Haul-Dump machines (LHDs) with trailing cables have also been around for a number of years. The machine is plugged into a power supply; a large reel on the back of the machine pays out cable as it advances and reels it back in when returning. The Northparkes block cave mine in Australia used electric Sandvik 450E LHD units since the mid-1990s; however, the electric LHDs are more challenging to move around the mine between operating locations; furthermore, the trailing cable prohibits any other activities in the drives where it is operating, making them less favourable to use in a stopping operation.

Underground trucks have also utilised overhead pantograph systems over the years, such as the Kiruna truck. Originally a DC design which was later converted to AC operation in the 2000s, they still have a diesel engine for off-trolley duties such as loading, dumping and turning — although interestingly, the early models did have a large, heavy battery. The challenge has been the high cost of installing the pentagraph, its lack of flexibility and the lower performance when not on the pentagraph.

<sup>9</sup> https://utahrails.net/bingham/bingham-1936-1981.php

<sup>&</sup>lt;sup>10</sup> https://hutnyak.com/Trolley/trolleyhistory.html.

<sup>&</sup>quot; https://new.abb.com/mining/reference-stories/open-pit-mining/driving-boliden-s-electric-transformation

½ https://www.caterpillar.com/en/news/corporate-press-releases/h/caterpillar-succesfully-demonstrates-first-batteryelectric-large-mining-truck.html

<sup>13</sup> http://www.phs-strojarne.sk/index.php?id=battery-locomotives

For the past 30 - 40 years, development jumbos, production long hole drill rigs and roof bolters have used diesel to drive around the mine and then plugged in a power source with a trailing cable when working.

#### **Underground BEVs**

Today, BEVs are starting to make an appearance to replace the diesel engine on underground trackless equipment; both Epiroc<sup>14</sup> and Sandvik<sup>15</sup> are manufacturing BEV equipment. Drill rigs are available that use battery power rather than diesel engines to move around the mine and retaining their trailing cables to plug into mains power when at the working face. LHDs and trucks with battery systems are also available, but the challenge of high availability and battery charging has necessitated either battery change out systems or multiple underground charging stations. Several manufacturers also make electric light vehicles and support equipment, for example Normet<sup>16</sup>.

An industry group, Global Mining Guidelines (GMG), are developing standards and guidelines for BEV vehicles<sup>17</sup>. The standards incorporate the battery design, charging infrastructure, management systems and fire prevention.

#### A role for hydrogen?

Hydrogen is being developed as an alternate fuel source. As far back as 2012, Anglo American launched a platinum-based fuel cell powered mine locomotive prototype<sup>18</sup>. More recently in 2022, they demonstrated a hydrogen powered fuel truck capable of hauling 290 tonnes<sup>19</sup>. The truck combines a hydrogen fuel cell with a 1.2 MWh battery to provide 2 MW of power. Hydrogen enters the fuel cell from the tank and mixes with oxygen to create water in a chemical reaction catalysed by platinum. This generates electricity that is used to power the motors that drive the wheels, coupled with energy recovery from braking when going downhill. For their trial, hydrogen is being produced with electricity generated from a solar PV system.

In January 2023 researchers at Australia University of New South Wales reported that they successfully modified a conventional diesel engine to run on a mixture of hydrogen and a small amount of diesel<sup>20</sup>, claiming their patented technology has cut carbon dioxide emissions by more than 85% with commercially available systems becoming available<sup>21</sup>.

#### **Ground source heat pumps**

In addition to the use of renewables to generate electricity or as alternate fuels for diesel in mobile plane, renewables in the form of ground or air source heat pumps for heating and cooling are being considered, as well as wood pellet burning boilers to provide heat. At Frood-Stobie mine in Canada) air used to be drawn down through old workings near surface to warm the air in the winter months before circulating it around the mine, rather than using natural gas or oil for heating<sup>22</sup>.

#### Conclusion: the future?

Renewables clearly have a role in the mining industry; currently they are gaining traction in their use at remote off grid locations when used in a hybrid configuration with battery storage and hydrocarbon base load generators. As technology advances and the capital and operating cost of renewable generation drops, we are likely to see more systems become operational and on sites connected to a national grid to reduce costs. For mobile equipment, alternate fuels, electrification and BEVs are also likely to come to dominate as technology advances, costs fall and pressures to become greener increase.



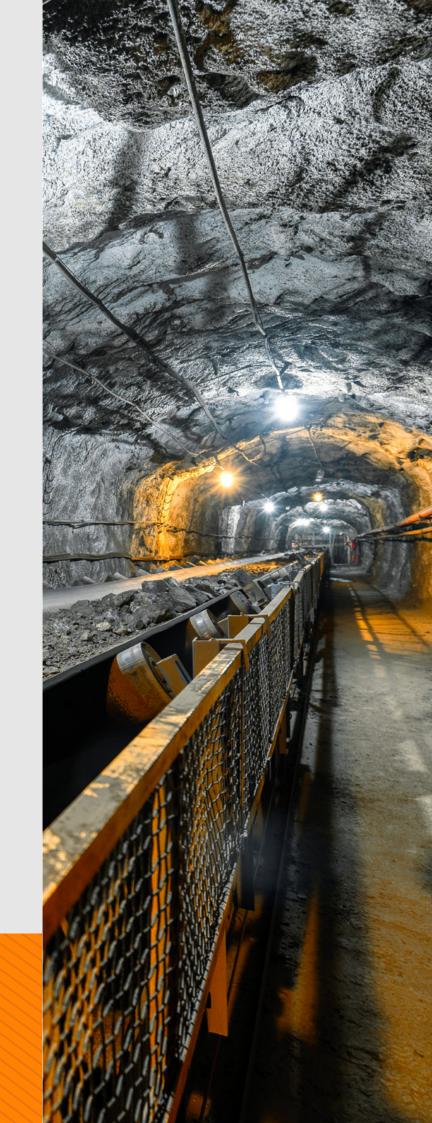
David Allison is a Mining Risk Engineer, Natural Resources Global Line of Business, WTW. david.allison@wtwco.com

Renewables clearly have a role in the mining industry; currently they are gaining traction in their use at remote off grid locations.

//

- 14 https://www.epiroc
- 15 https://sandvik
- 16 https://www.normet.com/smartdrive/.
- <sup>17</sup> https://gmggroup.org/tag/bev/
- 18 https://www.angloamericanplatinum.com/media/press-releases/2012/09-05-2012
- <sup>19</sup> https://www.angloamerican.com/media/press-releases/2022/06-05-2022
- 20 https://www.bbc.co.uk/news/business-64248564
- <sup>21</sup> https://h2itechnology.com.au/about-us/
- <sup>22</sup> https://www.e-mj.com/features/using-natural-means-to-cool-mines/

Part Two: Considerations for mining industry risk management





# Tailing dams: Future trends and risk management solutions

#### Introduction

Over the last 60 years, there have been over 150 major Tailing Storage Facility (TSF) failures<sup>1</sup>. An estimate of the total cost of all of these failures has not been compiled; however, it is estimated that the economic impact of a single major failure can be between US\$750 million and US\$56 billion<sup>2</sup>.

Tailings are usually composed of the mixture of crushed rock and processing fluids which remain after the extraction of metals, minerals and mineral fuels or coals from a mine. Tailings dams are constructed from the available materials within the extraction regions and are often made of waste rock or other heavy tailings.

On January 25 2019, a tailings dam of Córrego do Feijão iron ore mine 9 kilometres (5.6 mi) east of Brumadinho, Minas Gerais, Brazil, suffered a catastrophic failure; it is estimated that 12 million square metres of toxic mining waste was released. The dense and toxic mud from the ruptured dam hit the mine's administrative area, where hundreds of workers were having lunch. The wave of material moved at around 100 miles per hour, destroying livestock, bridges, buildings and roads. The local authorities reported 270 deaths.

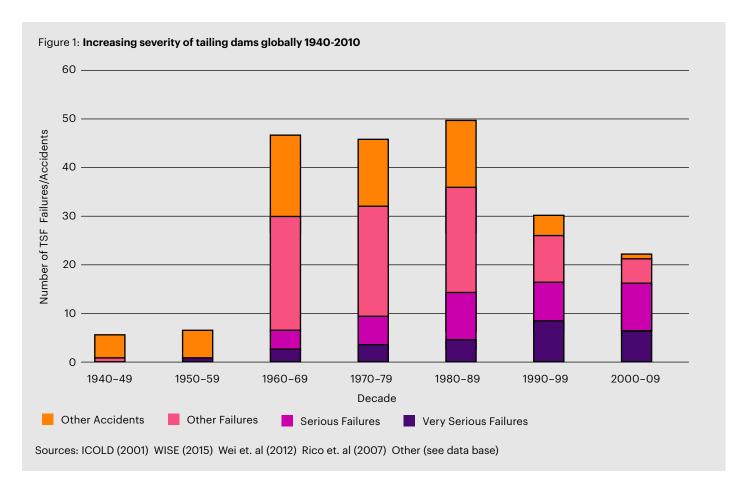
The environmental impact due to the release of toxic mud at Brumadinho will take a considerable amount of time to restore. The water in the rivers and streams which has been in contact with the tailings cannot be used for agriculture or consumption. The dam owner, Vale SA, paid nearly US\$4.2 billion in compensation to the victims and damages reparation. Another tailings dam in Mariana, Brazil, also owned by Vale (as part of Samarco, a JV with BHP Billiton) collapsed in 2015, resulting in a market capitalisation reduction of nearly 30%.

#### **Probabilities and climate change**

The study of the International Commission on Large Dams (ICOLD) 2001 analysed 221 failures between 1970-2001 and found that on average there are 2 to 5 major tailing dam failures every year<sup>3</sup>. When the report was published there were about 3,500 tailing dams registered worldwide; nowadays this number is significantly higher, and furthermore most of the dams in operation are old and built to a low standard. Moreover, there is a trend towards an increasing volume of tailings storage due to the high demand for certain mineral ores<sup>4</sup>. This can potentially increase the number of major dam failures; even though design standards are improving, the older dams and issues with the safety and control management may still contribute to higher catastrophe rates.

The potential effects of climate change are likely to change rainfall patterns in various regions across the world, which may exacerbate dam instability<sup>5</sup>. For instance, more intense storms may contribute to the

- ¹ https://www.wise-uranium.org/mdaf.html
- <sup>2</sup> Piciullo, L., Storrøsten, E. B., Liu, Z., Nadim, F., & Lacasse, S. (2022). A new look at the statistics of tailings dam failures. Engineering Geology, 303, 106657.
- <sup>3</sup> ICOLD 2001. International Commission on Large Dams and the United Nations Environmental Programme (UNEP) Division of Technology, Industry and Economics (DTIE), "Tailings Dams Risks of Dangerous Occurrences Lessons Learned From Practical Experiences," Bulletin 121, 2001
- <sup>4</sup> Minerals for Climate Action: The Mineral Intensity of the Clean Energy Transition. 2020 International Bank for Reconstruction and Development / The World Bank
- <sup>5</sup> IPCC, 2021: Summary for Policymakers. In: Climate Change 2021: The Physical Science Basis. Contribution of Working Group I to the Sixth Assessment Report of the Intergovernmental Panel on Climate Change. Cambridge University Press, Cambridge, United Kingdom and New York, NY, USA, pp. 3–32, doi:10.1017/9781009157896.001



increase extreme surface run-off, so there is an increased breach likelihood due to overtopping. In turn, increased storm frequency may result in more saturated soils that could accelerate surface and internal erosion of the dam structure. However, the global trend needs to be taken with a pinch of salt, as the defining factors are the geographical location of each specific dam and local micro-climatic conditions, as well as the type of soils and, importantly, the structural design and safety monitoring of individual dams.

The change in exposure is another factor that contributes to higher losses and fatalities - growing populations and urban sprawls contribute to a higher concentration of assets within the risk zones.

A study published by Bowker & Chambers (2015) stated that despite a general decrease of overall number of failures and accidents, the number of serious and very serious failures has increased over time (from 1940s to 2010s) as outlined in Figure 1 below. Given this, we suggest that the trend may continue in the upcoming decades6.

#### Risk management

It is not a straightforward matter to identify a single stakeholder responsible for guaranteeing dam safety, as the amount of players involved in ensuring a robust

dam safety management system is diverse. These are known to include mining companies, consultants and regulators; however, within each of the groups there are multiple procedures, mechanisms and responsible stakeholders that ensure safe mine and dam operations. Global Industry Standard on Tailings management (GISTM) is setting a minimum standard to which extractive industries should operate in line with investor expectations; however, some jurisdictions require operations to be at an even higher standard. The primary components of international and region guidance are:

- · Slope stability management
- · Performance management
- · Monitoring and surveillance
- Risk management

Understanding and mitigating risk helps to reduce risk to life and injury, economic losses and liabilities, environmental impacts and other consequences. However eventually risk mitigation is key to reducing reputational risk and increasing investor confidence. Moreover, robust risk management information that demonstrates TSF stability, including independent peer review reports, increases the likelihood of TSF risks being able to be insured in the Environmental Liability market.

<sup>&</sup>lt;sup>6</sup> Bowker, L. N., & Chambers, D. M. (2015). The risk, public liability, & economics of tailings storage facility failures. Earthwork Act, 24, 1-56.

### Conclusion: the impact of accurate dam breach modelling

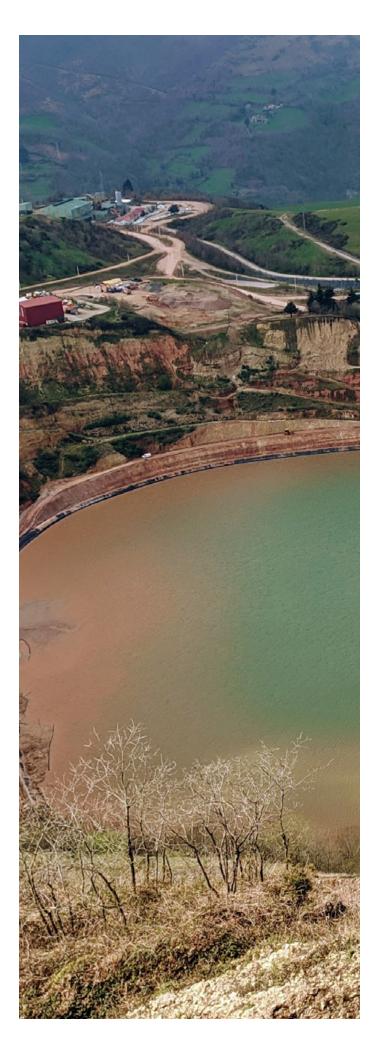
An integral part of the risk management and mitigation process is understanding what the worst-case scenarios may look like and developing comprehensive emergency plans and strategies. Accurate dam breach modelling and the mapping of potential impacts are powerful tools that can be utilised by various stakeholders. The benefits of knowing mudflow dynamics and impacts can help to:

- Know the potential hazard consequences of dam failure such as extent and routs, velocity and the depth of the mudflow
- Identify key risk hot spots (e.g. communities, critical infrastructure, ecosystem services, biodiversity regions, etc.) that can be impacted by a breach
- Assist the underwriting of dams and mining facilities in Environmental Liability market
- Quantify third party liability losses and assess any potential impact on the company's balance sheet
- Implement physical barriers, which may potentially re-route mudflow and prevent life losses as well as informing cost-benefit analyses and various costeffective measures
- Build resilient mitigation strategies, such as implementing an early-warning system in affected areas, increasing general awareness within the community and planning evacuation routes
- · Build trust with local governments and populations
- Improve reputational risk and demonstrate risk awareness to regulators and investors and wiliness to mitigate risks and transparently communicate with stakeholders
- Comply with ESG agendas by accounting for each component when managing dam safety along the whole lifecycle of a dam

To conclude, dam failure can be a devastating event for local communities, the environment, and economy of a whole region, as well as the stakeholders involved in mine operation and investors. Considering the increasing demand for ore mineral resources, risk management and safety regulations are of the highest importance to ensure that the operations are carried out sustainably. We hope the mining industry will appreciate the key benefits described in this article on how dam breach modelling and loss assessment can reduce catastrophic consequences of tailing dam ruptures.



Iuliia Shustikova is Senior Associate — Natural Catastrophe and Climate Change, WTW London. iuliia.shustikova@wtwco.com





## Reviewing insured values: How to maximize return on capital

Statements of values are not just a mechanism for calculating insurance premiums. Here a WTW expert shows how they can drive optimal business, insurance, and risk management decisions for mining companies.

#### Introduction

Supply chain disruption is inflating insured values and lengthening restoration periods due to specialized equipment requiring lead times often exceeding a year or more. It's also significantly increasing the cost of materials and labor, thereby driving up the values that mining companies should report at renewal.

If a mining company faces a business interruption event, it will want to avoid further pain in its recovery. Today, this means ensuring that policy terms and conditions reflect longer times frames and increased costs. And when insurers are regularly suggesting buyers increase their stated property values for building and equipment values by 15%-20% (compared to the typical 1%-5% year-over-year increases the sector has experienced historically) the hunt is on for better value.

But in the pursuit of the precise cover required at an appropriate price, mining companies can also uncover further strategic advantages and ways of upping their return on capital. In this insight, we look at how to assess insured values to identify optimization opportunities in the current market conditions.

#### **Avoiding over or understated values**

Avoiding overstated values means mining companies won't pay increased insurance premiums and deploy business resources inefficiently. To achieve this, they will want to avoid some common mistakes, such as starting the values worksheet completed as part of the renewal process based on gross sales versus net sales. Net sales accounts for any discounts, freight and royalty expenses that would be considered variable in nature when presenting business interruption values. This means that a company's values will be overstated if it is not properly accounting for the saved selling expenses, and so the overstated values may result in an increased insurance expense.

On the flipside, if a mining company reports understated values, it could encounter significant issues following a loss, resulting in uncovered losses for amounts exceeding stated limits. Furthermore, insurers often include average or co-insurance clauses when lacking confidence in the reported values. A common mistake here that results in understated values is where policyholders report gross profit as per the profit and loss statement. Policyholders cost of sales may include continuing expenses or fixed expenses such as labor and depreciation, which should be included to ensure the accuracy of the value and protect the business properly in the event of a claim. The financial impact of underreporting a company's values can be devastating if a catastrophic loss occurs and the recovery is limited to the reported value.

#### Understand the assets' context

Insured values are the starting point in the property insurance purchasing process, meaning that accurately measuring and presenting these values is key.

During the renewal process it's critical to understand the mining company's locations, the nature of operations at these locations, construction, plant/equipment types, and the location where the plant/equipment is originating from. Increases in construction cost inflation rates vary widely between countries and regions.

Presenting the specifics of a mining company's business and articulating its operations and the risk mitigation and controls in place is the first step to seeking improved value.

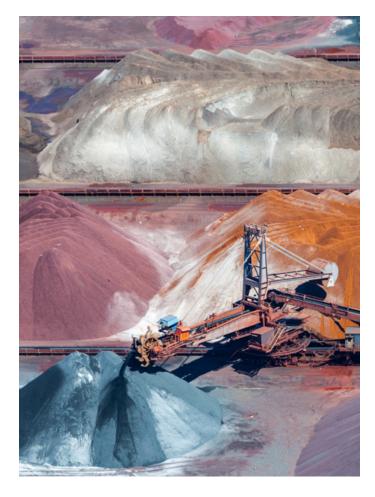
#### **Analyzing values comprehensively**

Historically, from our experience many mining companies may not have spent significant time and resources on the valuation process, perhaps only inputting the basic information into an insurer's or broker's statement of values worksheets at renewal.

However, the current economic conditions mean that it is crucial that a more comprehensive analysis of values is performed. This should consider all the key factors that can impact the company's business, including the current market trends for infrastructure/buildings/ equipment repair, replacement costs and timelines, which could all leave the business facing significant shortfalls in reported values if not handled appropriately.

For example, suppose a mining company has total reported values on property, plant and equipment at US\$900m in 2020 and this was increased by the traditional 1-2% in subsequent years; the values are therefore up by US\$18m to US\$918m in 2021, then up by US\$18.36m to US\$936.36m in 2022. Let's also say that the company increases total reported values this year by 2% to US\$955m in 2023. Given the current conditions and an inflation rate of roughly 12%, a more accurate total reported value might be US\$1,055m so the company's property plant and equipment values could be understated by around US\$100m.

The current economic conditions mean that it is crucial that a more comprehensive analysis of values is performed.



#### Other factors to analyze at renewals

Assessing the following will also help mining companies build up a more accurate picture at renewals and therefore prevent their business from either facing deficiencies in the event of a claim or paying too much for cover:

- Replacement cost versus actual cost value in the policy terms and conditions
- Historical results versus current plans for projected volume, grade, and yield
- Capacity at key production stages and any production bottlenecks
- Contractual price obligations and future spot market or commodity pricing, including potential currency fluctuation impacts
- Matching ordinary payroll coverage to labor agreements/union contracts
- Scheduled major maintenance outages that would impact operating income
- Any planned equipment upgrades impacting production levels
- Worse case lead time scenario planning for key equipment
- Potential mitigating expenses:

11

- Meeting contractual obligations
- Increased labor/overtime
- Increased travel including room and board) expenses

Figure 1: mapping interdependencies



#### Contextualization

Understanding the business and the operations



#### Interdependencies **Mapping**

Identify bottlenecks and prioritize chokepoints



### **Assessment**

Assess potential risks and prioritize impacts/scenarios



### Interruption Loss **Estimates**

Estimate potential BI losses for critical scenarios



#### **Tolerance & Risk** Improvement Strategy

Review key financial indicators and mitigation strategies

Source: WTW

#### Interdependencies mapping

The process of generating accurate insured values can lead mining companies into exploring their broader vulnerabilities and where resources can be deployed most efficiently. In preparation for renewal, mining companies need to produce answers to the following questions:

- Does the company have a deep understanding of the interdependencies that would impact operations and its ability to recover in the event of severe disruption?
- · Where are the chokepoints?
- Is the company prioritizing the resiliencies around its chokepoints?
- · Can the company present how it mitigates the risk of severe disruption more compellingly?

After understanding the interdependencies, the next step is to undertake impact assessments around the potential risks and impact scenarios, then estimate the potential business interruption losses under critical scenarios.

These exercises will not only mean the company enters into renewals with accurate information, but could have broader, strategic advantages. The insight could lead the company to review the required policy limits and indemnity periods as well as key financial indicators and mitigation strategies. All of this may mean the company can re-set their risk tolerance approach/appetite and risk improvement strategy.

#### Why specialists for reliable assessments may be needed

Accurately reflecting insured values and seeking broader optimization opportunities is not always straightforward. Mining companies may need to call on experts to ensure that the pre-loss valuation process is a fully comprehensive, accurate, and reliable assessment of loss exposures and values, such as:

- Engineers and appraisers, to assist with building and equipment replacement cost or actual cash values measurement
- Forensic accountants, who are able to quantity business interruption values and values at risk precisely
- Risk engineering, to perform risk assessments, present mitigation strategies and quantify maximum foreseeable loss (MFL) scenarios



Justin Paglio is Senior Director — Risk, Forensic Accounting & Complex Claims, WTW New Jersey. justin.paglio@wtwco.com



# Applications of parametric insurance for mining companies: A review

### Introduction: a reminder — what are parametric solutions?

Parametric (or index-based) solutions are far from new. Previously they have been seldom used, but the concept has been applied as an alternative to insurance for decades. Although not necessarily a derivative, their function is based in the same way that a derivative operates. An index is selected that best represents the risk to be hedged, and if the value of that index moves to a point above (or below) a selected threshold at an agreed point in time, then a payment becomes due according to an agreed pay-out formula. It's as simple as that.

Simplicity is, in fact, probably the greatest benefit of the parametric contract: there is no need for any loss adjustment, and indeed no provision is made for the evaluation of the actual loss in any way. As a result, the speed of contract settlement can be reduced to a practical minimum, usually constrained by the time it takes to report the value of the index, which is almost always tasked to a trusted third party provider. This may only be a matter of hours in the case of some automated systems, or weeks for more manual setups, especially those in which careful verification of potentially anomalous readings are required.

But this very simplicity potentially masks a pitfall: basis risk, which is the risk that the chosen index does not reflect the underlying physical or financial loss very well. Of course, the worst instance of this is in which a major loss occurs but little or no payment falls due under the terms of the contract. The reverse is possible and a payment may fall due under the contract, yet little or no loss has actually been incurred. Whilst the latter may seem like a windfall — albeit one for which a premium was properly payable — these mismatches represent an unacceptable lack of precision for the original risk management purpose. Indeed, such insurances in some jurisdictions require an element of proof of loss for these contracts to be recognised as true contracts

of insurance. In these cases 'proof' may often be adequately satisfied by self-certification that 'a' loss has occurred or, perhaps, a loss (financial impact from all sources) that is at least as large as the pay-out. To require a high standard of loss evaluation would be to undermine to the key benefit of a parametric contract.

#### Why use parametric coverage for mining risks?

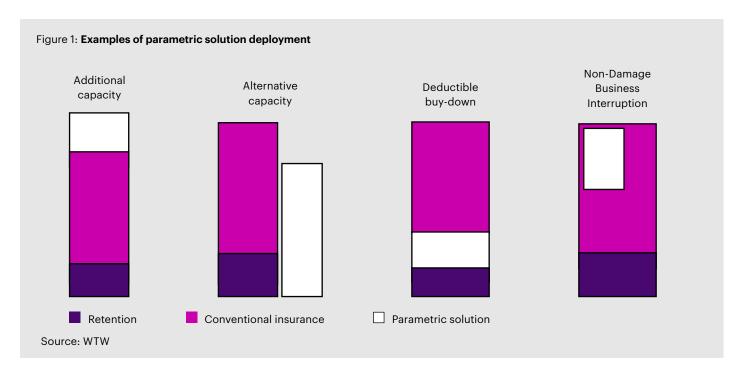
A facetious answer might well be: why not? The idea of a transparent policy and speedy pay-outs is attractive in and of itself. Furthermore, a decision need not be all or nothing, as parametric solutions may be considered not as an alternative to indemnity-based insurance but as a complement, or perhaps as a supplement.

WTW views parametric components sitting within an existing insurance programme rather than somehow displacing tried-and tested coverages. Such integration may take the form of the examples shown in Figure 1 overleaf.

Indeed, viewing parametric coverage as a means of addressing differing needs from traditional coverages may ultimately offer a broader perspective on risk management than covering the costs of physical damage, business interruption or liabilities. In particular, the prospect of rapid liquidity in the immediate period following an event, where funds can be deployed (as is the case with a parametric pay-out) for whatever purpose is most pressing can confer genuine value.

This may especially be the case in the aftermath of a severe natural catastrophe, in which the physical and financial consequences may be quite unpredictable and unexpected. A rapid infusion of cash to respond, mobilise, repair and assist could literally be a matter of life or death.

When extreme events impact the physical assets of an installation, it may be tempting to consider only the issue of whether sufficient insurance has been taken out to cover the physical and financial consequential losses to



the impacted assets. But what about the immediate and subsequent wellbeing of staff and their families? Timely financial support and intervention to members of staff whose families may have been displaced, or worse, can provide an economic lifeline. Such support is good for the individuals and good for the company in terms of its resilience and from an ESG perspective.

#### Insurance where cover may be unavailable

It has been pointed out that parametric insurance solutions may provide effective and flexible enhancements to existing, traditional insurances that are routinely taken out by mining businesses — where they can. But what about circumstances in which the existing insurance offerings leave gaps in the risk register?

Parametric solutions may be able to offer protection where none is otherwise available in any conventional form. There's a straightforward reason for this — and it's not that parametric underwriters somehow have special powers that others do not. It comes down to the fact that a parametric policy seeks to convert the intricacies and challenges of an indemnity style policy into an indexed metric. Underwriting the index is a relatively simpler matter of analytics, whereas underwriting a complex risk — with all its specifics and uncertainties — requires expertise and experience.

A mining industry example of this might the challenging matter of cover for 'water in pit'. Traditional insurance capacity for this may be all but exhausted but re-thinking the risk in terms of excess rainfall in the relevant region or catchment may offer a solution.

In areas where the problem of exceptionally high rainfall resulting in pit inundation is found, it is likely that such events will cause collateral loss, not just to the mine and equipment but also on a wider area basis, including access and associated infrastructure. A well-structured

pay-out from a parametric programme may therefore provide a much needed contribution to extra expenses resulting from the event and non-damage business interruption (NDBI).

Similar benefits have been achieved by implementing parametric cyclone cover to protect against the extra expense incurred by the occurrence — or even the threat of the occurrence — of a powerful cyclone. As mine sites may be remote with limited access, the need to take early preventative action to evacuate personnel can become critical and costly. A parametric cyclone contract can cover this obligation in a way that a conventional policy cannot and may help to reduce provisioning costs for the project as a whole.

#### **Tailings dams**

Another aspect of mining risk management that merits attention from a parametric perspective is that of tailing storage facilities (TSFs) or tailings dams.

Losses arising from the failure of such facilities have been increasingly restricted, and in some cases excluded, from both Physical Damage and General Liability programmes. Arguably, underwriters have good reason to pull back from this coverage where there are known deficiencies, following some high profile losses and known examples of poor construction, monitoring and management.

To be clear: there is no parametric tailing dam collapse cover available off-the-shelf, but the key underlying hazards that result in such failures are insurable by means of a parametric approach, specifically earthquake and rainfall related parameters.

As ever in the design and structuring of such new approaches, the devil is in the detail; this will necessarily include an engineering review of the dam construction

and the key factors that influence its integrity. In turn, this determines the setting of the parameters for, say, peak ground acceleration in the event of an earthquake.

In the early days of index-based insurances there was an almost total reliance on finding a local ground station for rainfall measurement. Today, there are alternative sources of data available including modelled, so-called gridded data sets, which can provide daily estimates of rainfall at any point on the planet at a resolution of 5km by 5km. This is sufficient precision for a contract of this sort at the site of a mining operation.

The benefits of such an approach would be to provide a degree of cover where none is available, as well as a lump sum to enable timely rehabilitation and repair. As has been pointed out above, the introduction of a component of cover may then encourage otherwise reluctant, more traditional insurers to participate on the programme but now attaching at a level that is more attractive to them, in excess of the parametric limits. This may apply to certain Directors and Officers insurers with the same misgiving regarding their exposure to tailings dam failures.

#### Climate: don't look back!

Parametric solutions are often appropriately associated with solutions for intractable weather and natural catastrophe perils. Climate risks are understood to act over a longer time period and are therefore not per se insurable, whether by parametric or other means. However, the impact of climate change is not an abstract construct of a future which is yet to come; it is with us now and is manifest in the increased frequency and volatility of weather events. Parametric solutions that are available today therefore play an important part in managing these heightened exposures.

For mining businesses, as for so many others, the climatology of the past is no longer a reliable indicator of the near future. Now is the time to review — or re-review — how extreme weather events may impact mining assets and operations, as parametric insurance can offer cost-effective and targeted solutions.

#### Conclusion

Mining companies must manage a complex and dynamic set of risks to ensure the long-term sustainability of their operations. This requires a comprehensive risk management strategy that considers the unique risks faced by the company and the industry, as well as the potential impact of these risks on the company's operations and financial performance.

Tried and trusted indemnity-based insurance solutions provide the bedrock of a mining risk management strategy; however, there are gaps in coverage and a change in insurance market appetite for some of the more challenging hazards that risk managers face. Here innovative parametric solutions are a valuable additional tool for companies to manage and transfer such risk, offering tailored designs, simplicity of operation and predictability of outcome.



Julian Roberts is Managing Director, Risk & Analytics (Alternative Risk Transfer Solutions), WTW. iulian.roberts@wtwco.com





## Optimising risk: Strategies for a looming recession

#### Introduction: the era of great volatility

Natural resources companies, including miners, have been on a rollercoaster the last few years, from demand cratering during the pandemic to record profits reported in 2022. And the volatility looks set to continue, with the very real possibility of a recession during the course of the year which will likely be compounded by the need to navigate tense domestic environments due to the ongoing high inflation. Treasurers and Finance Directors will be unlikely to rest on their laurels and will be keen to ensure that their powder is dry to deal with the economic, geopolitical and climate risks that are on the horizon. Efficiency will be key once more, as budgets are cut or maintained across the organisation. When this happens with risk budgets, the result usually has been a trade-off with risk. For example, reducing insurance premium spend usually results in lower insurance purchases and more risk being taken onto the balance sheet.

But what if savings could be achieved without increasing the risk?

#### What's the challenge?

CFOs and Treasurers are happy enough to limit the spend on premiums as a recession looms, but in the event of a loss the focus is always on the cover provided and seldom on the premium paid. In addition, communicating this to a senior audience that is unfamiliar with insurance at renewal time (especially when there hasn't been a large loss) can also pose problems. How do you clearly show this trade-off between cost and risk without becoming embroiled in the detail of individual covers across different businesses and individual countries?

What is needed is an approach that allows insurance managers to fully understand what the key drivers of risk are, how they may be mitigated, and how different strategies balance the need for protection against losses at an affordable cost. Yet at the same time, all this detail needs to be summarised in an easily recognised format and should connect adequately to the broader environment in which the organisation operates, thereby providing sufficient context and clarity for key stakeholders.

Figure 1: Energy loss forecasts, by country and type of year

Forecast Natural Resources Losses in next Policy Year				
Type of Year	Country A	Country B	Country C	Country D
	\$m	\$m	\$m	\$m
Good	0	1	5	10
Average	1	5	12	100
Bad	5	100	250	1,000
Catastrophic	15	500	750	6,000

Source: WTW

#### How it works in practice — natural resources company case study

The insurance manager of a large natural resources company with interests in refining, construction and chemicals was concerned that they were no longer purchasing the 'right' insurance programme. From the effect of acquisitions and divestitures to the impact of inflation on the adequacy of limits, it was not clear whether the insurance being purchased was still appropriate for the business. In addition, the hardening market had meant that their predecessor had purchased less insurance than in previous years, which they feared had resulted in more risk being retained than senior management had realised. Added to the mix was the prospect of a recession with its own diverse effects on the business, which meant that any review of the programme not only needed to allow for the changes to date but also what was likely to happen in the future.

In discussions with them, it became clear that there were three key questions that needed to be addressed:

- What are the key loss drivers?
- What is the likely quantum of insurable risk arising from these businesses and how volatile is this risk?
- How effective is the current insurance programme as well as any alternative programme under different economic circumstances?

#### **Quantifying risk**

By combining their company's own data with industry data, detailed and up-to-date knowledge of the available risk transfer markets and modern analytics, we quickly developed a better understanding of the company's risk exposures and their variability under different economic scenarios.

The exhibit below shows both the quantum of the company's energy risks in each country as well as how volatile these risks can be under an "as is" economic scenario. From this, we were able to show where the risk in a particular country exceeds the risk appetite (shown in red in Figure 1 above) indicating where insurance was required to keep the risk within appetite.

//

By combining their company's own data with industry data, we quickly developed a better understanding of the company's risk exposures.

Figure 2: Natural Resources loss forecasts, by type of business and type of year

Forecast Natural Resources Losses in next Policy Year					
Type of Year	Downstream	Midstream	Generating	Upstream	
	\$m	\$m	\$m	\$m	
Good	6	9	0	0	
Average	94	22	1	1	
Bad	915	400	25	15	
Catastrophic	4,500	2,100	325	340	

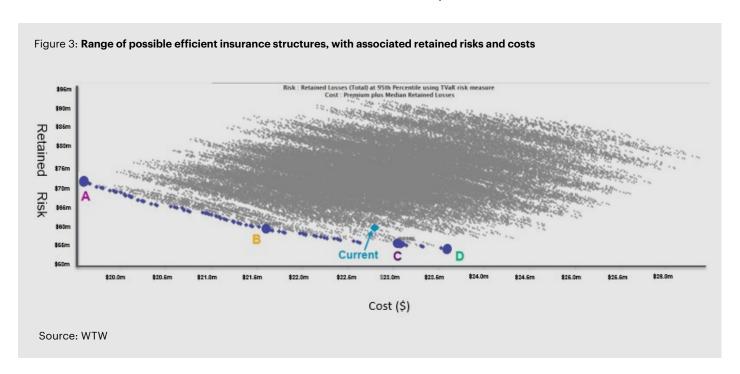
Source: WTW

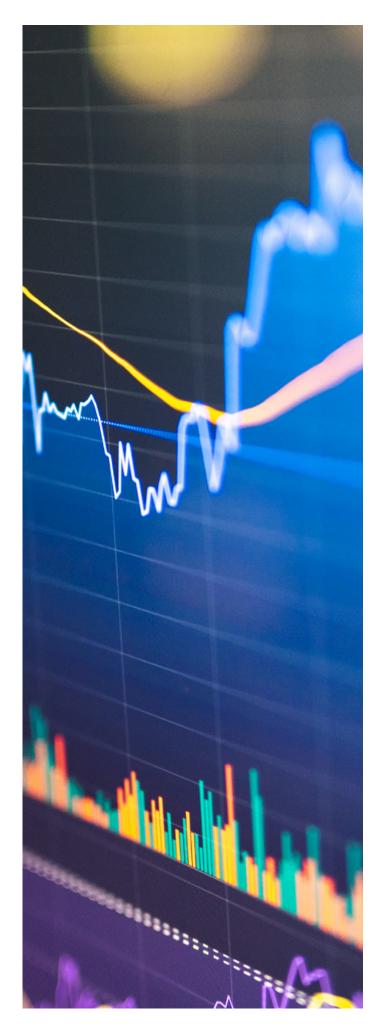
Furthermore, we were also able to show how these risks varied by activity as shown in Figure 2 above, which helped to ensure these businesses were buying the optimal insurance cover in relation to the risk exposure within each business.

The same results can also be generated under different forecast economic scenarios where inflation or growth differs from the base scenario.

The final question was addressed with our Connected Risk Intelligence approach, which shows the impact of different insurance strategies on the company's cost budget and risk appetite. By considering all the natural resources risks in a single portfolio view, we were able to show how effective the current insurance program was, as well as compare the merits of alternative structures. Figure 3 below shows the range of different insurance strategies (each dot represents a different strategy) that are possible for this company. A different "cloud" of such dots is generated for each economic scenario that the company wants to consider, for example, they could look at the results under a scenario where revenues are down 5% during a recession.

- The horizontal axis shows the expected annual cost of the insurance strategy, which is made up of the premium spend and the cost of the retained losses.
- The vertical axis shows the amount of retained risk in a 'bad year', which here was defined as a 1-in-20-year event.





The objective was to reduce the amount of retained risk and at the same time reduce the expected annual cost and move to a more efficient programme, closer to the edge of the "cloud" in the above diagram.

The purple dots show the suitable efficient insurance structures — that is those structures have the lowest cost for a given level of retained risk. The first conclusion we could draw was that the current structure was inefficient and that there was money left on the table that could be put to better use. There were four alternative strategies, each with its own merits that we then considered:

- Option A offered the lowest cost but had the highest retained risk. This retention was not in line with the company's new and more prudent view of risk and was rejected.
- Option B offered the lowest cost, without taking on any more risk, and whilst attractive, was also rejected on the grounds of the continuing high level of retained
- Option C had a slightly higher cost than the existing programme, but with lower risk.
- Option D had the highest cost of all the 4 alternatives, but with the lowest level of risk.

Option C was selected, as it offered the lowest risk within the budgetary constraints imposed by the CFO.

The Insurance Managers found this process extremely helpful as it enabled them to:

- · Better understand their risks and their associated volatility — not just at present but also under different future scenarios
- Explain the benefits of insurance easily and clearly to senior management
- · Highlight the key differences in risk and cost between the various insurance programmes

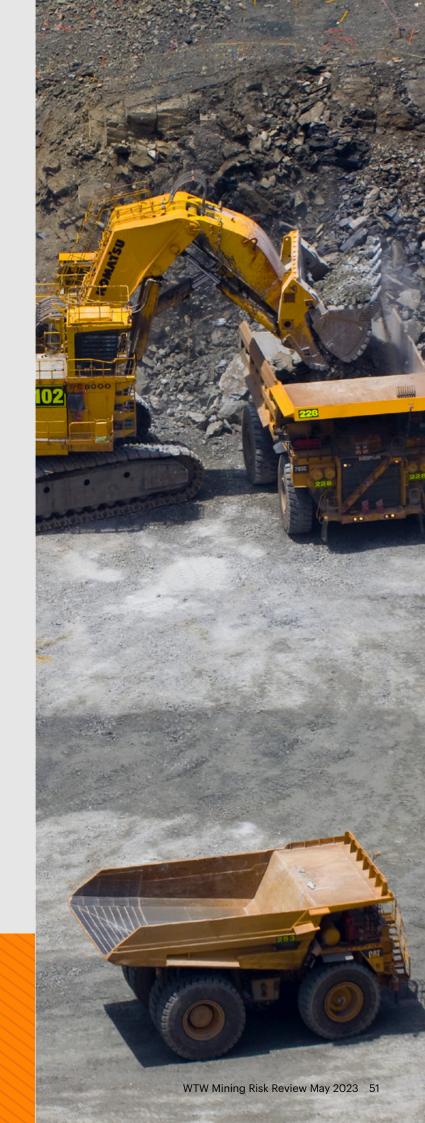
The approach was also highly valued by the Treasurer and CFO since they were familiar with risk transfer and risk hedging, but less familiar with insurance — our results provided them with a clear audit trail of objective decision making.



Andy Smyth leads the WTW GB Risk & Analytics team in London.

andy.smyth@wtwco.com

Part Three: The Mining insurance markets in 2023





# Berkshire Hathaway's Matthew Gooda: An exciting but challenging time for the mining industry\*

Matthew Gooda (MG) is Senior Underwriter at Berkshire Hathaway Specialty Insurance (BHSI) in London and a mining industry specialist. WTW's Andrew Wheeler (AW) and Michael Buckle (MB) met him recently to discuss developments in the global mining insurance market.

AW: Matthew, may we ask you first about BHSI and your involvement in the Mining PD/BI operational space. How are you set up regionally? Where does your remit as a London underwriter begin and end

MG: BHSI started life as a North American organisation, so the team was first established in the US and subsequently Canada, Australia and the Asia Pacific region before we started writing mining risks in London. Our core mining hubs are Houston for the US, Toronto for Canada, Sydney and Perth for Australia, Singapore for the Asia region and London as the latest hub, but a rapidly growing one. We are a relatively small global team, writing mining risks within our Energy business unit, but we are a highly collaborative one. We share a lot of information, we talk about the issues that we see in both the mining and insurance industries, and we share risk engineering resources, as well as collaborating in that regard. Although we operate from hubs and have the philosophy that the local hub is typically best placed to underwrite a risk in a particular region, we want to ensure a consistent BHSI experience across those regional hubs, and most importantly, we are of course working within the same BHSI cultural backdrop. This culture is one of BHSI's defining characteristics and will strongly colour how we serve our customers and broker partners in every region.

AW: Are there any geographical no-go areas, any territories that you won't consider?

MG: We try to have an open mind about all territories, but there are some jurisdictions which can present particular challenges. Some have a legal framework which can mean that outcomes under our product in that jurisdiction can be a little less predictable, which means that neither we nor our customers can be as confident in the application of the product we are selling. When we consider territory, those jurisdictional issues are perhaps more important than any considerations around the regional mining industry itself. In general, mining is a highly professional global industry and so we try to have an open mind about any particular geography. But we need to be confident that the product will work — after all, claims are our product, and we need to be confident that it will deliver as expected in any given jurisdiction.

AW: How do you see the mining industry develop and evolve from here? Given some of the challenges that it faces, from all sorts of points of view, what's your view on the future of rare earth minerals such as lithium and cobalt, and the battery demand for them? What about the less obvious direction of travel for the industry, such as the scarcity of nickel and copper?

MG: It's an incredibly exciting time for the mining industry and everyone associated with it. First, there is the fundamental point that every value chain is dependent on the mining industry — apart from

\*Disclaimer: The words and content herein are the opinions of the author or interviewee, not WTW, its affiliates or employees, and are not intended and should not be construed as WTW opinions. WTW cannot be held liable for any of the content included herein.

subsistence agriculture, there is no industry that does not depend on it or use its output in some form or other. Then the transformation of our energy structure and the transition to electrified transport are resulting in a significant degree of innovation, which in turn is resulting in a substantial increase in demand for certain minerals — the mining industry is responding to that, and as insurers for that industry we have to respond as well. However, to try to foresee where those changes will go is very difficult, and the relative success of differing technologies will have profound implications for mineral demand. To take battery metals for example: an NCA battery may be 84% nickel and 12% cobalt, whereas an NCM battery may use less than half as much nickel, but nearly three times as much cobalt. If we think about platinum group metals, the demand drives for this mineral will not only depend on the extent of any dilution in demand for auto-catalysts, but also on the extent to which green hydrogen is taken up as a technology as part of this transformation of our societies.

So the demand drives for different minerals have become very complex, but at a deep level there remains a fundamental need for the mining industry to contribute to social development, the raising of standards of living around the world and the transformation of how we live — mined products play a key role in all these areas. Certainly the innovation and the adoption of certain technologies, along with other global economic and political events, means that the industry is seeing some volatility around the pricing of different commodities, which is one of the perennial challenges not only for the mining sector but also for underwriting the sector. If we consider the energy transformation, we have certainly seen pricing volatility for some of those minerals for which supply is less established and demand is changing rapidly, so if we think about lithium and cobalt and so on, where we have these radical changes in supply/demand balance, compared to an established regular supply of, say, iron ore to the steel industry, we have a different volatility profile.

One thing I think it is safe to say is that I do think we are likely to see a continuation of the relatively high levels of volatility for metals as industries and economies wrestle with some substantial changes, which poses some real challenges for the industry and its underwriters.

MB: Did BHSI see much impact from the onset of the Russia-Ukraine conflict on mineral price volatility?

MG: In addition to the widely reported impacts on energy commodities and markets, the nickel price was very volatile given the fact that so much nickel is produced in Russia, peaking above US\$100,000 per tonne — but we've also had 13 months now where the average monthly price was in excess of US\$20,000 per tonne, and in some cases even US\$30,000 per ton, which is very high compared to previous market experience — in fact, it's unprecedented in the last decade. This sustained elevated price is of course more likely to be relevant to potential BI loss development than a short-term spike. Prices also materially increased for fertilisers. In day-to-day underwriting, we now see a widening range of BI estimates, as miners try to grapple with a reasonable forward-looking estimate of the price they will realise for their commodity, and what type of deduction to make for costs, with diesel and energy costs in particular having risen materially. We've compiled historic data of more than US\$7 billion of losses now (not counting some larger Nat Cat events), as well as exposure data, and in that dataset BI accounts for a minority of insured values but approximately 70% of losses, so outcomes for underwriters will be leveraged by BI changes. Across our portfolio, in recent years BI sums insured have also drifted up from a little less than 20% of PD/BI total sums insured to 35% of PD/BI sums insured, so we are certainly paying close attention to the make-up of BI declarations.

AW: Some of the other challenges include the demands and strains on capital, and also the ESG-related influences on the mining industry. There are going to be some new technologies in the processing of these minerals, which might be prototypical at this stage — do you think they pose interesting questions and responses from both the advisory and underwriting communities?

MG: As well as the prototypical technologies, there are also things that we know and understand that are now happening on a much larger scale. Tailings dams are now amongst the largest dams in the world — and becoming ever larger — meaning that their engineering is having to address unprecedented stresses. Our goal is to try and understand what's currently changing as best we can. With regard to capital, one of the trends that has been playing out for some time is the need for higher volume operations to maintain viability in the face of declining grades — many mines are becoming larger and larger, which is driving a change in the exposure profile of the industry. Our goal is to serve all of the industry, from the largest multi-billion developments to the other end of the spectrum.

Ultimately, if we are absorbing the risks associated with these industry changes, we need to ensure that we understand them as much as possible so we can be a stable partner through the changes that unfold in the industry.

There remains a fundamental need for the mining industry to contribute to social development, the raising of standards of living around the world and the transformation of how we live.

11

MB: On the issue of tailings dam coverage, how do you think the market reacting to this issue — will it pivot away from providing cover or is it seeking to provide new solutions?

MG: As I see it, the changes in response to the Latin American incidents have already taken place. The main change has been the level of information that the industry now expects to receive so it can underwrite the exposure and so it can differentiate hazard between operations.

MB: It's just that the capacity offered by the market required by our customers is nowhere near what our customers require from a Liability perspective.

MG: That's a good point. For us, the extent to which we deploy our capacity is directly driven by the extent of our confidence that we understand the risk. Where we have high quality information, that allows us to be confident that we understand the hazard — the good and the bad. It's not that we are only interested in underwriting the lowest possible hazard per se - but our level of confidence that we understand the exposure will be one of the drivers for our deployment of capital, and that goes for tailings dams as much for as any other exposure. Of course, I'm approaching this from the perspective of a Property underwriter — the extent of the potential exposure from a Liability perspective is in some ways much greater.

AW: Let's turn to BHSI's aspiration for your mining portfolio positioning — are you looking to lead most of the business that you write, and are you looking to offer a fronting global proposition in addition to your leadership capabilities?

MG: The starting point is that BHSI is only nine years old, so although Berkshire Hathaway Inc. itself is very well established, our company is a relatively young one, and indeed the establishment of the mining team in London is even younger. I joined in February 2020 — the fact that we are now underwriting mining from London as well as the other hubs is part of the growth of the BHSI business. The organisation has set itself a very lofty goal, to try to be the finest Property & Casualty insurer in the world. That is quite an aspiration, and immediately raises the question of: the finest for whom?

Our intention is to be viewed that way by our customer base, as well as meeting the challenges of being a long term, successful, profitable participant in an incredibly difficult industry. The goal for us as a mining team is to try to be the finest mining team — as assessed by our customers, as we build up relationships across the years that may include the settlement of large losses, but also by our ability to survive in the long term, in an underwriting sector that will inevitably present us with some volatility.



So the challenge for us is ensuring that we underwrite and set up our business in such a fashion that we provide stability through the challenges that a low frequency/high severity expected loss profile will deliver. Our biggest aspiration is to be a successful partner to our customers and to have them appreciate our support, not only during the good times but also if they are presented with the challenges of a very large loss. We're striving to underwrite our portfolio in a manner that will ensure that we don't find ourselves having to rethink or make fundamental changes because we have had to learn something from an event that we didn't expect to happen. That's what we want to avoid — we see that building a deep understanding of what we are doing as essential to underwriting with stability and predictability, whatever the industry throws at us.

MB: That's important for our customers to know and understand. With reference to the high severity losses, we have had volatility in 2022, including two major losses — has that undermined the portfolio's profitability for 2022?

MG: Recent events have certainly been a reminder of industry loss potential, but from my perspective, I don't believe we really saw anything in 2022 that was outside the normal loss expectancy for this industry if we consider maximum probable loss exposures or maximum foreseeable loss exposures, the full range of events in 2022 were in each case a pale shadow of the full loss potential. The events we observed in 2022 haven't affected our strategy or our underwriting model, nor has it affected the way in which we deploy our capital. We are always looking to learn and develop a full understanding of the hazards that we are underwriting; the more we do that, the less the danger of becoming a reactive insurer. Instead, our goal is to be a stable and supportive partner.

AW: Some of the natural catastrophes that we have seen in 2022, when taken together with a better understanding of the implications of climate change, may not have directly affected the loss picture for mining operational risks but have affected the general Property and Reinsurance markets. Do you see that overspilling into your sector?

MG: My comments were rather more directed towards the non-catastrophe area of our portfolio. From a Nat Cat perspective, BHSI does not have a diminished appetite for PD/BI business in general as a consequence of recent major Nat Cat losses. These events clearly change the profitability of the insurance and reinsurance market and can drive a pricing reaction. It always surprises me at an industry level how close the industry operates to a 100% Combined Ratio, given that it really needs to be putting money aside for rainy days.

AW: Is this a good differentiator for BHSI in that you are there as a long-term provider of capital, whereas other market players may be a little more opportunistic?

MG: It's an interesting one, because one of the challenges of this industry is ensuring that you don't become a short-term participant because you fundamentally under-price risk — unfortunately, we do find ourselves competing with other insurers who I sometimes think are doing just that. There are plenty of examples of insurers who are competitive in the short term but that have not proved themselves to be stable long-term partners because they have mispriced hazard, and that is a trap we are trying not to fall into.

AW: Turning now to the risk engineering side of the business, do you think that with the aspirations and goals that you have, and the growth that you may or may not achieve, that the risk engineering element of your work can be sustained?

MG: At the moment, in the mining space we are not providing a risk engineering service as a lead insurer we're not providing an engineering service to customers and for use by the wider insurance market. However, we are an insurer that is using our in-house risk engineering resources to better inform our own decision making and our understanding of the risks that we are writing. Shortly after I joined, we hired a risk control engineer who is focused entirely on the mining sector -we have two mining underwriters and one engineer in London, although globally we have a wider pool of engineers that have a deep experience of this sector, which is very helpful to us from an underwriting perspective. The importance of those resources to us can't be overstated, as well as the external reports, not only from the likes of WTW but also the likes of Hawcroft, IMIU and GRC — the quality of those risk engineering reports is highly important in terms of the decisions we have to make, the confidence that we feel able to build in understanding the hazard and the writing of the business in a meaningful way.

MB: Do you see any technical advances that are assisting your underwriting process, for example satellite imagery that allows you to see mines from space?

MG: Satellite imagery has now been around for a long time, so the ability to look at a location on Google Earth and track the way it's changed across time is fantastic,

There are plenty of examples of insurers who are competitive in the short term but that have not proved themselves to be stable long-term partners.

it's technology that would not have been available to an underwriter 25 years ago. The use of drones to inspect dams and other infrastructure provides us with another great source of imagery; more importantly, it provides the mining industry with ways of monitoring items such as stockpiles, waste rock dumps, tailings dams and so on, so that's changing the industry's ability to understand their exposures. From an insurer perspective, my expectation is that it will be evolution not revolution in terms of using technology for underwriting — there is a very wide spectrum of possible strategies when it comes to underwriting between a superficial review and deploying small lines of capacity to a wide number of risks or conducting a very detailed review and deploying large lines at the other end of the spectrum. We certainly spend a significant amount of time reviewing each risk, so I would like to think we will be helped by technologies as they become available. That can only help our ability to differentiate hazard from a pricing perspective.

AW: Turning now to technology, are you comfortable with the technology deployed in assets such as driverless trucks and remote operator scoops? Does it present any kind of challenge for you, or are you comfortable with the evolution of mining industry techniques?

MG: The challenge is that in an ideal underwriting environment you have high levels of data and information on failure rates, both in terms of frequency and impact. As new technologies are rolled out, we as insurers don't have access to that information, and we also have the nagging suspicion that prototypic technologies may be subject to higher failure rates in the early years of their adoption. The mining industry increasingly sets itself a very high bar in terms of safety performance, the availability of plant and equipment and the delivery of consistent production. Whatever the consequences of deploying new technology may be to us as insurers, they are far greater for our customers, where they have a significant impact on their safety and production performance. We are always mindful that our customers will typically have been through a very rigorous process before deploying new technology. As we as insurers accumulate more information about the successful use of new technology, then our comfort level can only increase.

MB: I imagine you are protected to a certain extent by the regulatory bodies in the territories where your mining customers exist as to these safeguards the exercising of the mining regulations in certain countries that we know well can be very severe and the subsequent closure of facilities can be brutal.

MG: Yes, periods of mandatory mine closure in some regions can be a significant part of the potential BI exposure. One of the challenges that concern us the most is in respect of the aggregation of exposure, and whether we have regional or systemic exposures which can generate an accumulation of loss potential. If we go back to the technology point and think about the insurance industry approach to cyber events, for example, it would be very difficult to try to assess the potential for aggregation of exposure across our mining client base due to a particularly toxic piece of malware. The insurance industry response has generally been to limit the coverage provided, on the basis that it legitimately finds it difficult to understand the exposure. If we think about autonomous technologies, it's far easier for an individual company to achieve a high degree of confidence around its controls pertaining to a particular project than for an insurance underwriter to understand their accumulation of exposure across an industry as a whole. That drives a mismatch in perspective between an individual company keen to embrace new technology compared to an insurer, where the risk/reward balance is almost completely different. This particularly applies to cyber risk.

AW: What do you now consider to be the most significant risks in your sector?

MG: There is no single comprehensive answer to that question. When we see hazard spill over into very large losses, it's typically associated with a failure of controls, whether it's a failure to implement a control or a failure of the control to be effective. Alternatively it's because a particular hazard wasn't fully appreciated — maybe it's a "horizon" risk that is manifesting for the first time. The biggest concern is always that there will be a lack of appreciation of the severity of a particular hazard — it might be one which is well understood in 90% of the world, but in a particular location where the team has not had the benefit of a particular experience or insight, this control may be lacking. One of the luxuries of our job is that we get to learn from a global industry — we get to see best practice as well as the consequence of failures from all around the world, and that's a significant luxury. And one of the great things about the risk engineering function within the insurance industry is that it can pool expertise from a global customer base and share it.

In summary, the failure to appreciate the extent of the hazard is the thing that will always result in a loss for our customers. If pushed to give an example of a specific hazard that is currently a worry, I think bushfire is an exposure that is very difficult to underwrite, given the level of information available to us — historically it's not been a peril that has resulted in large losses for the mining sector, but it's one where there is a reasonably long list of near misses, so that is an area where it is very easy to see that a large loss may occur. Such a loss may catalyse an industry response to funding for that peril.



AW: It's interesting that bushfire losses relate somewhat to climate change and the energy transition. Do you think that your customers in general terms have truly understood and quantified their climate risk?

MG: That's a huge question — the commodity market risk and commodity market opportunity alone for the mining industry from climate change and the energy transition is enormous — and consequently it's a topic that is getting a significant amount of attention within the mining industry.

AW: In conclusion Matthew, I think we would agree that the mining industry is heading into a difficult business environment. How do insurers, brokers and buyers work to together and communicate more effectively to face the challenges ahead? Do you think the tri-partite relationship has intensified in recent years?

MG: Speaking as a former broker, I do think it is very easy for underwriters to underestimate the work that brokers perform and the value of that work. The reality is that as underwriters we sit at desks in underwriting hubs, and it is the broking teams that provide the distribution channel for the business that we are able to underwrite. I'm always hugely appreciative that the market has this large distribution chain that actually does a lot of the work, in terms of the preparation of contracts and premium processing and so on. We may make some final wording amendments and price hazard, but to make the whole process work and to provide effective products for each customer, brokers add significant value. In terms of the challenges that will be thrown at us as change unfolds, nobody likes to be surprised, so the need for frequent and early communication is only going to increase. We want to continue to be a valued partner, and that means we can't be delivering surprises to people. That in turn means that communication will have to be front and centre of everything we do.

AW: Matthew, thanks for your time.

MG: Thank you!



Matthew Gooda is Senior Underwriter at Berkshire Hathaway Specialty Insurance, London.



Andrew Wheeler is Client Relationship Manager, WTW London.

andrew.wheeler@wtwco.com



Michael Buckle is Head of Downstream, Natural Resources, WTW London. michael.buckle@wtwco.com

WTW Mining Risk Review May 2023 57



### **Property Damage/Business** Interruption: The development of a three tiered market

#### Introduction: capacity and general trends

Current estimates put global insurance market capacity for Mining at around US\$1.25 billion per risk. However, the extent to which this can be achieved depends on various factors, including but not limited to retentions/ deductibles, industry sub-sector (e.g. thermal coal), inherent risk exposure (e.g. Nat Cat, underground operations, tailings) and risk management.

In the last 12 months there have been no major specialist mining market withdrawals or entrants, so capacity remains broadly stable. Nevertheless, we have seen a retrenchment of capacity in Scandinavia at January 1 where general property insurers, who had been writing a mining book supported by facultative or treaty reinsurance, have seen their books heavily impacted by loss activity. The expectation is that a similar situation may develop elsewhere in the world, with management at these insurers effectively reining in their general property underwriters to re-focus on core property risks. However, we are aware that a new insurer will be entering the London market at around the Half Year point, having hired a technical mining underwriter.

Many Lloyd's syndicates have expanded their business plans — these insurers are looking to capitalise on so deemed 'adequately' priced business in 2022 by setting their sights on further growth in 2023. This approach has also been taken by some specialist mining insurers who have looked to cautiously "open their shoulders" of late.

ESG remains a priority for a number of insurers, with some now taking a much closer look at the human/loss of life element into pre-underwriting considerations.

There has been a notable flight to quality — underwriters are looking to deploy disproportionately more capacity on the best business, and not wanting to miss out on this comparatively straightforward means to grow the top line.

Following the challenging January 1 treaty/reinsurance renewals our initial expectation of underwriter appetite going into Q1 2023 was one of extreme caution. We felt that the outlook in January for 2023 was very uncertain and that the increased costs borne by insurers of funding their reinsurances may be felt at upcoming mining placements in the following ways:

- Potentially reduced excess layer capacity, as direct insurers look to concentrate capacity in the lower layers of programmes to fund their own retentions.
- Increased focus on capital costs and in turn pricing/ rate, which may necessitate re-structuring of programmes.
- Arbitrary rate increases across the market, to test what is achievable.

These initial expectations were tested at the recent Q1 renewals, where effectively a three tier market has further developed. For the best-in-class risks (Tier 1) there is still healthy competition, with perceptibly minimal reinsurance costs being passed to buyers. We discuss the three tiers in more detail later in this article.

#### Losses

The current estimate of total incurred mining losses in 2022 is over US\$1 billion. As these claims develop, the expectation is that the reserves should reduce; however, currently this suggests an almost 100% loss ratio, at best, based on estimated 2022 mining premium income.

Recent major losses related to structural integrity, such as conveyor collapse, has focussed underwriter attention on detailed and accurate reporting of information in this regard. Certain specialist insurers have prepared questionnaires for clients which address the main concerns; nevertheless, many of these should be picked up through any reputable risk engineering programme. Buyers unable to provide sufficient and satisfactory information regarding risk prevention/mitigation etc. may see onerous terms imposed and/or reductions in coverage.

#### **Profitability**

As mentioned earlier, global mining premium in 2022 is expected to equate broadly to incurred losses for the year, resulting in a break-even position. 2021 was more profitable for the global mining insurance market, with Incurred Ratios (net written premium versus paid and outstanding claims) estimated to be in the order of 35%-45%.

While the COVID-19/Business Interruption claims in the South African market have now broadly been settled, the Durban riots and floods in 2022 have impacted profitability. The cost of reinsurance (both treaty and facultative) has increased for South African insurers, affecting pricing for ultimate buyers.

Some of the specialist mining insurers have avoided the largest claims of 2022 and are in a solidly profitable position for 2022. However, there is a reluctance to diverge from the market in terms of rating, with these insurers re-emphasising their measured approach to the market cycle — the usual message of long-term stability from those specialist insurers.

#### **Terms & Conditions**

Broadly, coverage for key mining specific contingencies remains available and well understood. However, a handful of recent trends have emerged as summarised below.

Insurers are seeking to impose Average/Co-insurance/ Values Limitation provisions where buyers have been unable to provide recent independent asset valuations or have simply undertaken an indexing exercise. In some cases, insurers have arbitrarily inflated their premiums to reflect perceived underinsurance. So buyers are receiving a 'double hit' - both pricing and claims recoveries are under pressure. Accurate and up to date professional assets valuations are therefore more important than ever to miners.

The recent insurer trend to impose BI volatility clauses (at 110%) has continued, even on programmes where a commodity price cap already forms part of the policy. Whereas commodity price caps address only the revenue component of a BI loss, volatility clauses provide a mechanism to allow for costs/cost inflation to be included within the BI loss calculation. This trend is therefore not necessarily bad for buyers, but the 110% margin is generally less than those currently achievable under a price cap provision, and the wording is geared more to the Energy market.

As a result of the worsening issues of electricity supply (particularly in relation to South Africa), certain insurers have prepared 'Grid Failure' clauses and are seeking to apply these arbitrarily, for example on South African business. The interplay between such clauses and any Utilities etc. extensions requires careful consideration.

The latest Munich Re Tailings Storage Facility (TSF) clause is generally well understood and generally accepted across the market by both insureds and insurers; however, it is not appropriate in every instance and requires careful consideration by broker and insured when viewed against each insured's facilities. Ultimately, a degree of standardisation of this cover provides clarity to all parties and increases market confidence in the risk. It speaks to the flight to quality and should enable the market to sustainably provide coverage for TSFs in the coming years.

Increased insurer focus on excluding/limiting Strikes, Riots & Civil Commotion (SRCC) type coverages within Asset policy wordings because of the war in Ukraine and 1/1 treaty renewals means buyers need to decide whether they require stand-alone/DIC protection for these perils.



#### Today's rating environment

Given the relatively stable supply of capacity, and insurers competing to maintain shares on the bestperforming programmes, it has recently been possible to exploit the competitive environment to deliver clients flat to reduced composite rates.

Technical/specialist mining insurers are taking a measured approach to pricing risks individually, based on the entirety of their exposure and long-term relationships. However, the more transactional insurers and certain Lloyd's insurers are seeking to apply a broadbrush approach to rate recovery.

As already mentioned, our outlook at the turn of the year was one of concern; now, with the benefit of hindsight from recent Q1 placements, we have a clearer picture of the current rating environment, as summarised below.

#### **Tier One**

Tier One can be defined as best-in-class programmes with:

- Exceptional loss records
- Exceptional risk management
- · Long-standing positive market relations and an openness to engage proactively with the insurance value chain
- · Significant scale/premium volume
- Perceived low risk (i.e. Deductibles/retentions, catastrophe exposure)

Such programmes have seen positive results from the most recent renewals as underwriters have looked to offer their maximum capacities, thereby exacerbating competition and signing issues. In turn, it has been possible to limit the extent of arbitrary rate increases as well as amendments to coverage.

Rate movements have ranged from slight reductions up to +5%; however, specific to the South African local market these Tier 1 risks have been subject to a +5% to +10% rate change.

11

Now, with the benefit of hindsight from recent Q1 placements, we have a clearer picture of the current rating environment.

#### **Tier Two**

Tier Two can be defined as those renewal programmes which:

- Have a good loss record
- Demonstrate a professional approach to risk management
- Have strong relationships with insurers
- May have significant scale but equally could be junior or mid-tier miners

Such risks have seen underwriters continue to push for rate increases in the +5% to +10% range (the same range applying to South African insurers). However it has been possible to secure flat rate renewals in some cases to do so has required some or a combination of the following:

- Prolonged negotiations with insurers (2 or 3 additional "bites at the cherry") and additional interaction with the insured
- Exceptional presentation of the risk (information etc.)
- Re-layering or re-structuring
- A flexible marketing strategy and willingness to look again at the value of long-term insured/insurer relationships

#### **Tier Three**

Tier Three risks, defined as those risks that may fall into some or all of the following categories:

- Thermal coal (i.e. where revenue is primarily derived from thermal coal)
- Poor loss record
- · Below average risk management
- Heavily catastrophe exposed
- New to the market

11

The rating environment for such risks can vary substantially; insurers have been focussing on quality almost above all. For non-thermal coal programmes, rate rises have started at around +15%, although this figure could be reduced depending on similar factors to those mentioned in Tier Two. However, for thermal coal programmes rate increases of +20% or more are commonplace and have resulted in buyers increasingly adopting a self-insurance strategy.

The involvement of non-specialist mining insurers for either capacity/limits, or as facultative reinsurance, can have a significant impact on the end result from a rating and/or terms/ conditions/exclusions perspective. These insurers are demonstrating a less nuanced and more arbitrary approach to rate and, on occasion, an unwillingness to entertain negotiations.

#### **Programme design considerations**

It can be seen from the above analysis that there is currently a mixture of different underwriting philosophies on display, so it is important that a judicious blend of these differing positions is achieved in order to generate optimum results.

#### Impact of commodity portfolio

Underlying all of the above is the extent to which any given mining company's commodity portfolio impacts the overall insurance rate change (for those clients insuring Gross Profit/Revenue). Commodity prices are generally strong and in some cases have been oscillating at peak levels for an extended period. This impacts Business Interruption projections and therefore can have a disproportionate effect on the composite rate, so the above analysis should be taken only as a guide.

#### **Moving between tiers**

It is important to note that, even during a renewal process, risks can move between the tiers, either in a downward or upward direction. For example, the flight to quality has resulted in an even greater level of underwriter scrutiny/due diligence/technical information requests. Brokers need to understand and communicate these to their clients timeously, both prior to preparation of renewal submission and over the course of a renewal, working in partnership with both insurer and client.

Some information requests are occasionally unnecessary. Where this is the case, clients need their broker to contest and negotiate with insurers rather than burden them with piecemeal requests. If all avenues have been pursued and valid insurer concerns cannot be resolved, it is foreseeable that a Tier 1 risk could move to Tier 2, and so on. Conversely, with a well-formulated renewal/placement strategy and proactivity on the part of both the buyer and their broker, a Tier 3 risk could move to Tier 2, and so on.

This is why it is essential that renewal processes start early, allowing enough time for potentially several rounds of negotiations.

#### **Key concerns**

As always, the following key concerns persist among the specialist mining insurers, but are perhaps heightened in the current environment as some non-specialist insurers take a more considered approach:

- Adherence to recommendations
- Equipment monitoring, maintenance and testing
- Critical spares and sparing policy (e.g. gears, transformers, motors etc.)
- Tailings design, construction, management etc.



#### Conclusion: the outlook for 2023

In conclusion, the macro factors at play have a bearing on the expectation for the year ahead. With the major composite insurers' Combined Ratios currently broadly positive, and capacity mainly unchanged, we believe that the rating environment for the rest of 2023 will remain comparatively stable, assuming a benign global mining loss experience.

Furthermore, inflationary forces and commodity price strength will underpin increases in premium volumes which in turn may also have a limiting factor on rate growth.

Nevertheless, with many insurers needing to fund increased reinsurance costs we may still see continued upwards rating pressure from certain corners of the market. For example, this may result in Lloyd's insurers achieving their business/revenue plans earlier in the year than expected; this could further deteriorate the rating environment, as these insurers limit their capacity to the 'best-priced' business.

So our outlook is one of cautious optimism, but it is imperative that buyers and their brokers are wellprepared for any potential bumps in the road.



William Fremlin-Key is Global Head of Mining, Natural Resources Global Line of Business, WTW. william.fremlin-key@wtwco.com



### **International Liability:** A change in cadence

#### Introduction

Notwithstanding the development of various competing factors impacting the International Liability market over the past twelve months, rate increases continue to prevail, albeit on a more moderated scale. This inflection point follows a multi-year cycle of hard market conditions, most likely sustained beyond its natural lifespan by a series of macroeconomic and geopolitical factors.

However, despite the continuing upward pressure on rates, the cadence of the market is notably different to before, as the more balanced negotiating environment can no longer be accurately summarised as a 'hard market'. Following several rounds of compound rate increases, the push - and proffered justification from insurers for 'remedial' pricing corrections is no longer as pertinent as it once was, which in turn is enabling policyholders to differentiate themselves more effectively from their peers in their quest for the most favourable policy terms and conditions. This reduced momentum to push up rates is coupled with a general drive from insurers to write more premium which has served, at least in part, to reset the equilibrium of the market.

#### Multiple forces at play

While the change in cadence can in part be attributed to the drive for more business from insurers, a "cocktail" of numerous macroeconomic and geopolitical factors has created a complex and multi-dimensional underwriting environment for the market to operate within.

#### Rates

The base of the "cocktail" is a continued focus on rate adequacy, albeit on a less intense scale, due to prior poor underwriting results. This is often more pronounced for Excess of Loss layers, as these layers have historically been perceived by underwriters as requiring more rating remediation than the often more technically priced Primary layers, particularly when they are now required to meet new minimum pricing levels. As a result, Excess layers can often be subjected to a larger percentage increase than their primary counterparts.

#### **Growing focus on ESG**

As expected, ESG continues to be a factor that influences both risk selection and policy terms and conditions, underlining the importance for policyholders to differentiate their risks from others. To this end, insurer policies on ESG have become even more embedded within the underwriting process, with some insurers even retaining in-house ESG experts to assess policyholders' ESG credentials in advance of placement negotiations. Where buyers do not meet minimum ESG requirements there have been instances of insurance capacity being withdrawn by insurers.

There is also a growing focus from insurers on a buyer's adherence to the Global Industry Standard on Tailings Management which, while separate to general ESG requirements, can be interlinked in the form of local community engagement, land reclamation and water and waste management.

While some buyers, such as those with thermal coal exposures, will have less scope for overcoming ESG hurdles than others, it is evident that all insurers are motivated to look more favourably upon clients that are armed with strong ESG credentials and a compelling climate transition plan. Furthermore, while ESG requirements often exist in the form of thresholds, they are not always applied in the binary manner that one might expect, as demonstrated by the consideration that some insurers are willing to lend to the unavoidable delays in the delivery of ESG milestones experienced by some policyholders because of the conflict in Ukraine.

Notwithstanding this, insurer-imposed thresholds on ESG related exposures, such as thermal coal production, are generally becoming increasingly difficult to circumvent, leaving buyers with less room to manoeuvre in this domain during the placement process.

#### **Russia-Ukraine conflict**

The effects of the Russia-Ukraine conflict adds a further layer to the mix, given its impact on underwriters' premium income. A significant amount of premium exited the London market as a result of the sanctions and regulations that were imposed following the commencement of the conflict, meaning that underwriters are now redirecting their focus, both geographically and in terms of target sectors, when searching for more business. Ultimately, underwriters are increasingly more open to risks in (unsanctioned) regions of the world where they may have previously held less of an interest; the mining sector, with its not insignificant premium levels, is seen as a place for insurers to reclaim some of the dollars lost due to the Russian sanctions fallout.

#### Inflation

An additional ingredient to the "cocktail" of market dynamics is the impact that inflation is having on insurers' approach to pricing, both in the form of economic inflation and social inflation.

In the case of economic inflation, underwriters are having to incorporate increased costs across all key elements of Liability risk into their underwriting models, including but not limited to bodily injury awards, property damage rebuild costs and pollution cleanups. In the case of pollution, increasing hourly rates of technical and remediation specialists are driving up claims pay-outs, and the same logic can be applied to legal fees associated with Third Party Liability claims more generally.

While ESG requirements often exist in the form of thresholds, they are not always applied in the binary manner that one might expect.

The impact of economic inflation on the Liability market is compounded further by the effects of social inflation, including the significant increase in both litigation and average jury award costs as well as broader definitions of liability. While this is more pertinent in the United States than the rest of the world, the impacts can be felt worldwide.

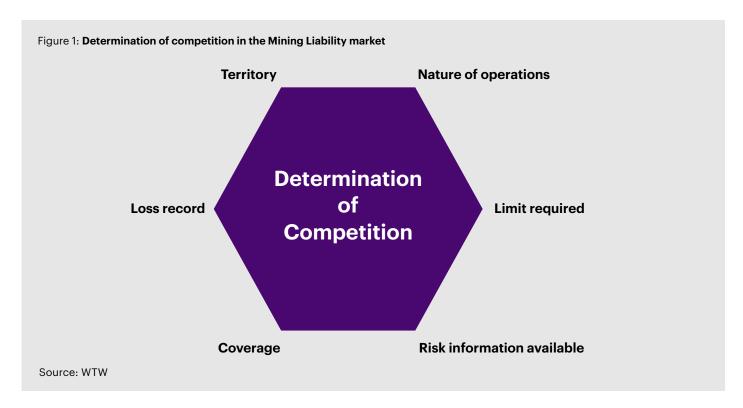
In terms of the impact on pricing, while inflationary-factored pricing can vary depending on the attachment point, insurers are generally looking to apply a base inflation loading to their renewals of +7% to +7.5%, separate to any exposure base change calculation.

#### **Reinsurance treaty renewals**

The garnish on the top of the "cocktail" is the pressure that the recent (i.e. January 1 2023) treaty renewals have applied on rates. While Liability treaty renewals appear to not have been as onerous as Property treaty renewals, single digit to lower double digit increases were the norm for Liability treaty renewals that were not particularly loss impacted. That being said, the average would likely have been even higher if insurers had not sought to mitigate increases by electing to retain more risk themselves as part of the treaty terms and conditions.

Nonetheless, the increases experienced, and their impact on direct market rates, are most likely to be lower than what some feared as we entered 2023. This will in part be due to the conflation of rising treaty costs with inflation generally and in part be a result of the drive from insurers to write more business (reinforced further by the fact that not all Liability reinsurance treaties will have renewed at the start of the year).





#### **Factors that determine competition**

Similarly to how the moderation of the Mining Liability market is underpinned by various exogenous factors, the underwriting approach to mining risks is also the product of various influences, which in turn determine the level of competition and, ultimately, the capacity and coverage available for policyholders. This is illustrated by the hexagon of factors schematic in Figure 1 above.

Understanding this — albeit rather simplistic — hexagon of factors is important, because the composition of a policyholder's hexagon risk profile can have a significant impact on whether renewal terms and pricing are likely to fall within, or outside of, general market expectations. The lack of competition present during the recent hard market cycle (caused largely by a combination of contracted capacity and an unforgiving focus on rate adequacy) is a key reason behind the significant premium increases experienced by many policyholders during the past few years. However, as we have seen in the market more recently, where programme limits can be placed multiple times over, the existence of competition in the form of alternative capacity leads to downwards pressure on rating levels and protects insurance buyers against the threat of opportunistic pricing.

#### **Territory**

Of the factors that form part of the hexagon, 'Territory' continues to have a significant part to play in determining competition. Certain parts of the world such as Latin America, and in particular Brazil, remain subject to reduced underwriting appetite and stricter terms and conditions. Additionally, primary layers for mining risks located in certain areas of Australia, such as Queensland, are being subjected to larger premium increases than mining risks located elsewhere. This is due to the significant spike in mental anguish claims

in the Australian state, resulting from the more liberal judgments from senior judges that apply a broader interpretation of the concept of proximity for claimants, i.e. where previous claimants would have had to have been at least a witness, claimants not even on site at the time of an incident are achieving success in court.

#### **Nature of operations**

The nature of the policyholder's operations is of course another key determining factor, as market appetite fluctuates across varying tailings dams' exposures (in particular where upstream tailings dams are present) as well as open-cast versus underground mining operations, the type of minerals being mined and any other ancillary activities such as offshore or transportation exposures.

#### **Limit required**

With regards to programme limits, fundamental rules of supply and demand play a part in determining the amount of competition available for any given risk. Quite simply, where limits are smaller and an abundance of capacity is present, the ability to place the risk multiple times over has a positive impact on pricing, terms and conditions for policyholders. This benefit is becoming increasingly realised by policyholders, as over-subscribed programmes have become more commonplace for smaller to mid-size mining companies that do not purchase limits as high as their larger competitors.

Conversely, where a significant limit results in a scarcity of capacity, the inability to leverage markets and explore alternative options can apply considerable upward pressure on rating levels and remove the ability for policyholders to negotiate for and against the application of certain coverage extensions and exclusions.



#### Risk information available

The quality and availability of risk information can also be a decisive factor in how much capacity — and therefore competition — is present, particularly where tailings dam exposures form part of the risk. The evolution of certain basic minimum requirements when it comes to underwriting information has become a market standard that is set to stay, as the Mining Liability market continues to adopt an engineering-led approach to writing risks that places a significant emphasis on independent tailings dam survey reports in determining the quality of any given risk and its exposure profile (such as types of dams and seismic vulnerability).

These reports (Dam Safety Inspection and/or Dam Safety Review reports) are required per tailings dam facility, as are specific details about their construction and other characteristics such as conformity to global tailings and design standards, frequency of inspections and, critically, details of any outstanding maintenance at these facilities. Where this information is unavailable, underwriters operate under pressure from management to walk away from the risk.

#### Coverage

Recent renewal cycles have seen terms and conditions being restricted as underwriters were able to rely on hard market conditions to limit their portfolio exposures. While this has not yet been totally reversed, the moderation of the hard market cycle has enabled certain coverage extensions to be obtainable again, as and when a valid case can be made around the specifics of a given risk exposure, its risk management and/or its mitigation.

However, the requirement of broad, non-standard coverage extensions can still have a discernible effect on the number of insurers interested in participating on a programme, as can the requirement for certain conditions to be present in the policy wording. In recent times this has increasingly included climate change and Perfluoroalkyl and Polyfluoroalkyl Substances (PFAS) exclusions.

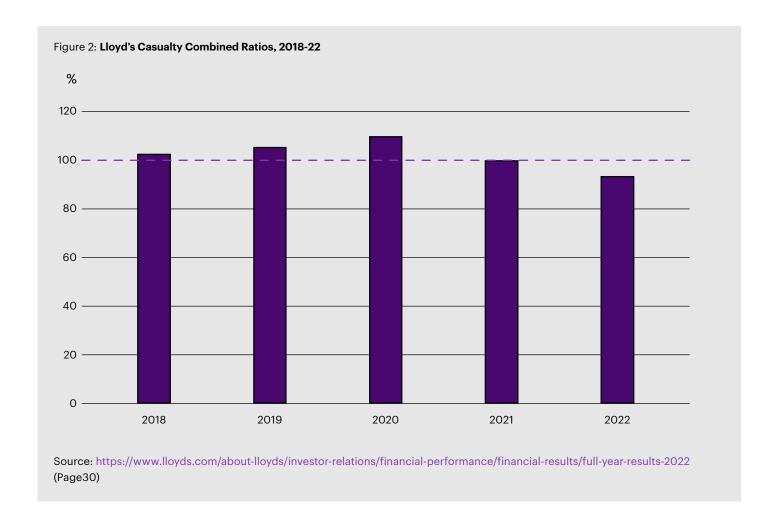
While various versions of climate change clauses are in circulation, since the London Market Association (LMA) published its own climate change clause this has tended to be the most commonly applied clause by London insurers. However, it is worth noting that the absence of a climate change clause does not necessarily mean the exposure is covered as, depending on the basis of cover, insurers may point to Sudden & Accidental pollution limitations within policy wordings as excluding any coverage for climate change liability.

There has also been an increase in the application of PFAS exclusions, which, while not as commonly applied, have become increasingly prevalent, particularly with certain insurers. Notwithstanding this, where sufficient information can be provided there is sometimes scope to limit its application.

#### Loss record

As may be expected, individual policyholders' loss records provide an important dimension to the overall market appetite available for any given risk. While insurers are keen to increase their premium income, there is an undertone of risk selectiveness that unpins the flight to quality business, meaning buyers in the mining sector with poor quality loss records are likely to continue to struggle to source an abundance of capacity for their insurance programmes.

However, individual loss records are set against a backdrop of a generally improving loss experience for the Liability market. Following multiple years of year-onyear losses, Lloyd's finally reported a return to profit in its 2022 results for Casualty with a Combined Ratio for the class of 93.7%.



While Lloyd's might point to tighter underwriting controls, several years of compound rate increases and greater risk selection as the key factors behind the improved performance, it is evident that an absence of major tailings disasters (and associated major insurance losses) is a contributing factor to this achievement.

#### Market capacity and deployment

#### **Capacity nudging upwards**

The mining sector continues to be a challenging space for many International Liability insurers, with numerous insurers still abstaining from participating on mining risks. That said, the compound rate increases experienced over the past few years, combined with improved tailings exposure management, has increased the attractiveness of mining as a sector for underwriters, with some insurers who had previously exited the mining sector considering re-entering it. In terms of overall capacity available, this remains relatively stable compared to recent years, although the ability and willingness of insurers currently active in the sector to increase individual capacity deployment is gently nudging the total upwards.

While in theory the total Liability capacity available for mining may be not too far off US\$1 billion, in reality the largest limits purchasable are often significantly lower, as a host of underwriting considerations create a delta between insurers' maximum theoretical capacity and their realistically deployable capacity. These considerations include, but are not limited to:

- Minimum and/or preferred attachment points
- Appetite for specific aspects of coverage requirements
- · Whether the risk is a renewal or new business to the insurer (capacity deployment tends to be higher for renewals)
- The size of the mining company (some markets will only consider participating on programmes of smaller to mid-size mining companies)
- Other underwriting factors pertinent to the individual risk such as location of the risk, extent of coal exposure, construction method of any TSFs and, of course, the loss record

#### **Lead-Follow dynamic continues**

Although overall capacity may be nudging upwards, the lead-follow dynamic that emerged in the wake of the Brazilian tailings dams disasters continues to prevail. Whereas some insurers, usually those that have invested in specialist engineering resources — sometimes comprising of former TSF engineers — are keen to adopt lead positions on programmes, other insurers continue to approach mining risks on the basis that they are following a recognised lead that has already undertaken the necessary risk assessment due diligence prior to quoting.

This said, some lead insurers have taken a lighter touch approach to pre-quoting risk engineer assessments in recent months and it could well be that the proliferation of new and evolving capacity in the mining sector softens what was once a very distinct lead-follow dynamic.

#### Role of captives

A final component of the evolving market dynamics is the role of captives in mining company risk management/insurance programmes. While the majority of policyholders' (insurable) Third Party Liability risk continues to be transferred into the insurance market, the hard market conditions experienced by buyers in the mining sector over the past few years have forced policyholders to consider captive deployment more seriously as a risk transfer strategy, particularly where buyers were left with gaps in their insurance programme "towers" that could not otherwise be filled.

This option is more typically exercised by the larger mining companies with the funds and corporate infrastructure required to set up and meet capitalisation requirements to operate captives. However, it is possible that if buyers continue to be subjected to rate increases, particularly where programmes are loss-free, we may see an increasing deployment of captive participation on programmes taking on portions of risk that may never return to the insurance market.

#### Conclusion: a new equilibrium

In summary, while rate increases continue to moderate as underwriters push to write more business and capacity in the mining sector gently nudges upwards, there is more to the (very welcomed) change in market cadence than meets the eye.

Underlying the palpable step-change is a multitude of market dynamics, fuelled by a range of exogenous factors that are pushing and pulling the market in various directions to create a new equilibrium. The good news for insurance buyers is that this new equilibrium should be more favourable to buyers, given its predisposition for not only a more balanced negotiating table but also scope for well risk-managed mining companies to positively distinguish themselves from their peers.

With regards to what policyholders might expect in terms of the trajectory of rates, the "cocktail" of market dynamics is expected to lead to a continuation of upward pressure on pricing, with most default insurer renewal positions likely to fall within the range of +5% to +10% rating increases — before any adjustment is made for exposure changes or losses and/or attachment points. While further increases may well sit unfavourably with buyers that have already undergone several rounds of compound rate increases, insurers will likely argue that much (if not all) of any rate increases that ensue will be

offset by inflation and rising treaty costs. However, there is a growing acceptance within the insurance market of 'hard market fatigue' among insurance buyers, and an internal appreciation from the underwriting community that much of the remediation work needed to recognise the vertical natural of mining exposures and bring pricing up to technical rating levels should already have taken place.

As challenging and complex market conditions persist, it is therefore paramount that buyers think strategically about their risk placement strategy. This will need to account for several factors, including:

- Engaging as early as possible with their brokers in order to understand any potential capacity or coverage challenges that may be occur
- Ensuring that a high-quality underwriting submission comprising of all of the key mining exposure information and reports forms part of the approach to market, so that the policyholder's risk profile can be positively distinguished from other risks
- Incorporating a clear and robust ESG strategy into the underwriting submission, so that the pool of potential market capacity is maximised
- Reviewing their programme design as a means to achieving the optimal programme structure and capitalising upon evolving insurer appetite and available terms and conditions
- Balancing the benefits of alternative (and sometimes more competitively-priced) capacity with long-term insurer relationships in order to smooth out pricing volatility and maximise the value of insured-insurer partnerships

To conclude, for many different reasons the Liability market remains a complex landscape to navigate for mining companies, and insurance buyers keen to capitalise on the best deals would be well advised to ensure they have robust risk placement strategy in place. However, in order to successfully execute on this, insurance buyers will also need to appoint a broker that possesses the technical knowledge, sector experience and market relationships required in order to achieve the best possible results in what continues to be a challenging market.



Matt Clissitt is Deputy Head of Liability, Natural Resources Global Line of Business, WTW London. matthew.clissitt@wtwco.com



# Construction: The hardening market dynamic continues

#### Introduction

The hardening market dynamic continues and the reductions in insurance premiums and broadening coverage experienced over the previous two decades has now made way for more restricted policy coverage, together with increased rates and deductibles/excesses, as insurers seek to mitigate their increasing risk exposure.

Mining development projects are exposed to a variety of risks, be they geographical, economic, political, sociological, contractual or technical. As the market dynamic continues on its current trend, insurance buyers are faced with increased challenges changing the risk transfer landscape. Not only are our industry clients facing increased scrutiny from insurance carriers undertaking risk evaluation but also they are having to adapt to the development of both new and old risks.

#### **Rating levels**

Figure 1 below shows average Construction rating increases for Mining business imposed by the market since 2019, representing an uplift of approximately 180% in 5 years.

Figure 1: Average Construction market Mining business rating increases, 2019-23

Year	Average Mining business rating increase
2019	+15%
2020	+10%
2021	+15%
2022	+15%
2023	+10%
Source: WT	1

#### Global inflation — impacts felt industry wide

Within the past 18 months, the global economy has been homogenously hit by varying degrees of inflation, affecting costs of materials, equipment, and labour. Prices have leapt from a steady annual 15% increase to approximately 110% and further for mining development projects using specialised parts, materials and equipment.

The inflationary impact feeds down into construction projects with development costs increasing proportionally. Developments which are underway also have an increased exposure which project parties may not be aware of. Replacement parts are costing more than originally anticipated, which means that total insured values may not be sufficient to cater for what the original contract had assumed, leaving under-insurance by the project team or greater anticipated value exposure to insurers a very real risk. For example, remote mining developments requiring independent power supply or water treatment facilities may have initially expected facility replacement cost of US\$10 million; however, suffering a property loss of US\$10 million may mean replacement costs exceed 110% of the original insured values. The insurance industry is therefore adjusting its approach to pricing and coverage to manage this exposure accordingly.

Most construction insurance policies should contain an automatic provision for growth in sums insured by up to 115% over the lifecycle of the project. Historically, projects would require utilisation of minor portions of this; however, given pricing volatility this additional provision is now being used more often than not. Insurers are therefore reviewing the amount of capacity which they are willing to deploy on certain risks where project teams cannot show controls are in place to manage inflationary impacts on costs.

//

Not only are our industry clients facing increased scrutiny from insurance carriers undertaking risk evaluation but also they are having to adapt to the development of both new and old risks.

Supply chain issues affecting coverage and pricing

Mining development projects have been some of the worst-affected project types for supply chain issues, due to their typical remoteness. It is estimated that 80% of companies have experienced considerable issues in the last 12 months. Following the global slowdown during the COVID-19 pandemic, significantly increased levels of construction activity have begun, with projects which were deferred now commencing alongside projects which were initially in the planning phase. This has put additional pressure on the availability of materials, components and skilled labour as well as creating a bottleneck in the freight industry. The resultant effects cannot just be attributed to COVID-19; for example, the series of earthquakes hitting Turkey in early 2023 has had dire effects on the steel export industry, with approximately a third of Turkish steel mills halting production.

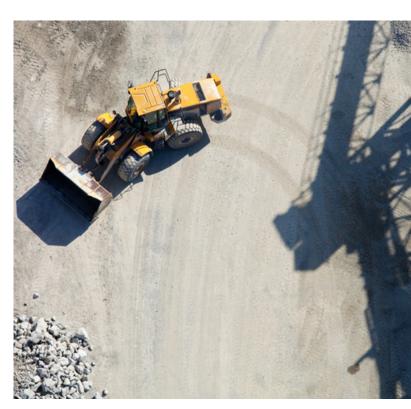
While traditional insurance products can cover some risks, proactive risk management is a vital tool to identifying problems before they occur and can help alleviate cost pressures on insurance policies. The construction industry has specific risks in their supply chain; most recently, this includes the ever-increasing cost and availability of raw materials. Much of supply of raw material in the construction industry operates on a 'just in time' model, especially regarding mining development operations where there are restraints in terms of secure space on site, meaning that even the smallest issues can have a big impact on the overall project schedule. Mining operations are also often carried out in remote geographical locations, requiring complex logistical challenges to be overcome. Lead times for items damaged in transit to the project can therefore be drastically longer than before, due to manufacturer and transit company order books.

These supply chain complexities are having consequential effects on coverage and pricing. Insurers are looking to impose value limitations on off-site storage locations, with strict conditions regarding the protection of property stored. In addition, because of prolonged lead times, insurers are increasing time excesses for Delay in Start-up insurance, requiring increased risk retention for insured parties which can lead to complications with project financiers.

#### Focus on stricter coverage conditions

With all market cycles, changes in terms are a gradual process. To address adverse claims experience, insurers use three main levers: premiums, deductible levels and coverage. Once the market began to harden, premiums rates rose significantly, deductibles increased (depending upon type of risk) and coverage was restricted — especially with regard to those which insurers felt left them more vulnerable in the event of a claim.

Insurers continue to impose stricter coverage conditions, more aligned with those seen as "standard" for many years. Each risk is being considered on its own merits and pricing is influenced by project type and geography, with political risk perhaps a more recent influencing emerging factor. Changes in regulation and legislation, including trade wars and sanctions, gave rise to concern arising from the period that large construction projects can take, sometimes being five to ten years to complete and involving contractors and suppliers from around the world, making them more vulnerable to trade disputes and sanctions.



#### Conclusion: insurers' focus is not just on Nat Cat losses

It is estimated that Nat Cat losses breached the 10 year average by approximately 40% in 2022 and this is having significant impacts on the availability of insurance cover for operational mines in exposed regions. This impact is similarly felt within the construction phase of these projects, with insured property arguably more exposed. Specific increased deductibles and inner limits for Wildfire are becoming commonplace in Australia, as are they for Cyclone and Flood, pushing risk retention back to the insured parties in comparison to prior years which had seen limitations imposed solely on underground and wet works.

In addition to Nat Cat exposures, insurers have also turned their focus to non-natural exposures. Defective design, workmanship, plan and materials have been high on the agenda for insurers for many years; however, there is now an emphasis on taking a far stricter approach. The technical nature of mining projects, the complexity of the equipment and machinery installed and the consequential losses of these going wrong have all led to a change in stance. In 2018, it would not have been uncommon to see insurers providing the widest form of cover (LEG3 or DE5) covering not only the consequential damage arising out defects, but also the costs of access and replacement of defective property (excluding any improvement costs). In today's market, it is rare to see this level of cover afforded and insurers are prone to limiting coverage to damage arising as a consequence of defective property (excluding accessing and replacing the defective property, as per LEG 2).



Michael Venables is Executive Director, **Broking Director Construction at WTW.** 

michael.venables@wtwco.com



Will Bromfield is Construction Regional Leader, CEEMEA region, WTW.

will.bromfield@wtwco.com





### The cyber insurance market: Deposits of optimism

Good news! After the last 18 months of increasing rates, requirements and restrictions, the Cyber insurance market is settling, there are signs of flexibility and even dare we say it - softening stances.

Over the last 18 months there have been numerous reports outlining the factors contributing to the difficult conditions experienced by insurance buyers (or companies looking to transfer risk), so that information will not be re-cycled here. However, it should be noted that that for First Party losses, both Ransomware and Business Disruption events are continuing to cause problems for several industries, especially with increases in connectivity across operating environments. Increased automation across mining operations brings both the benefit of operational efficiencies as well as vulnerabilities to production, planning and within administrative capabilities. Automation and AI (Artificial Intelligence) need to be adequately embedded in the business rather than bolted on to ageing IT systems to reduce these vulnerabilities. With Original Equipment Manufacturers (OEMs) able to remotely monitor key equipment, it is imperative that miners undertake appropriate due diligence on the cybersecurity of these service providers.

The current geopolitical tensions are fuelling a rise in state-sponsored interference and attacks<sup>1</sup>, and with natural resources at the forefront of any state's concern regarding energy security and climate transition there has been a notable, and long-overdue, uptick in miners seeking to harden their security and defences as well as to incorporate cyber insurance into their suite of insurance covers. Miners are also concerned about

increased NGO (Non-Governmental Organisation) pressure in relation to climate-related factors and the potential to be targeted as a result of perceived poor compliance with such factors.

However, it is worth highlighting that Lloyd's recently published a new set of war exclusions to replace the original LMA5564, 5565, 5566, 5567 exclusions published 18 months ago. There are now two variations for each war exclusion, one with attribution language (version a) and the other without (version b). As with the original LMA exclusions, the LMA5564 (a) or (b) excludes all losses arising out of i) Physical war, and ii) Nation state cyber-attacks whereas LMA5567 (a) or (b) does not exclude losses arising from nation state cyber-attacks (where the impacted assets are not located in a state which has suffered a major detrimental impact) whilst the LMA 5565 and LMA 5566 provide limited cover for nation-state cyber-attacks.

This article will look to rationalise why now may be a great time to press forward with transferring Cyber risk (if not already done) and why there could be light at the end of the shaft for mining industry buyers coming up to their first renewal following the recent market peak.

Starting with the basics — insurers pushed for 'adequacy' during the period of hardening conditions. This concept of adequacy was, in general, consistent across the insurance market and concerned both Cyber controls (or maturity) as well as premium rate adequacy; in other words, how exposed a given risk was and whether insurers were receiving enough premium to warrant the capacity provided.

https://www.microsoft.com/en-us/security/business/microsoft-digital-defense-report-2022-nation-state-attacks

Increases in the information required by insurers helped buyers further understand individual risks; any subsequent requirements laid at the buyers' door to improve or explain mitigations have helped insurers pull some organisations' control maturity to acceptable levels. This improved the average control levels of insurer risk portfolios, protecting the market and ultimately reducing the potential for premium rate fluctuations based on insurers' current knowledge of Cyber vulnerabilities. This information need was industryagnostic and impacted businesses from all geographies. No one escaped, but the result was increased market stability.

The improvement in portfolio maturity has now enabled insurers to start to review and look at holding (and in some cases) reducing premium rates for the top tier of well managed risks. This is especially noteworthy in that the premium adequacy is at a level that is encouraging new capacity providers to enter the Cyber space.

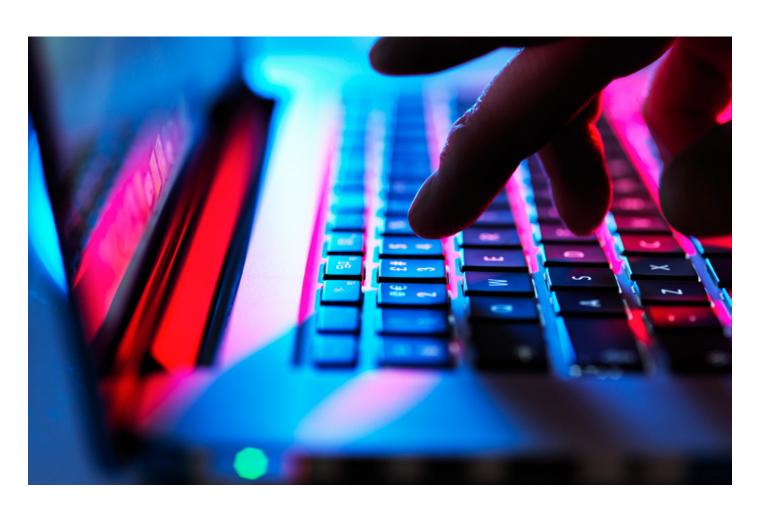
With increased competition from new providers and the pressure of challenging budgets, insurers are increasingly aware that they need to fight to win the best risks and demonstrate flexibility. This is especially the case where buyers may fall a little short in some of the less key areas (noting that Multi-Factor Authentication (MFA) use, Privilege Access Management (PAM), training and management of backups are still central to discussions, no matter what the industry<sup>2</sup>).

What does this mean for the buyer? Competition. And competition not only drives pricing but also innovation, so now is a great time for buyers to work with their broker and to partner with forward thinking insurers to transfer risk and support their growth plans.



Matt Ellis is Head of Cyber & TMT Retail, WTW matt.ellis@wtwco.com

<sup>2</sup> For the mining industry a company's specific risk assessment is predominantly focused on control and management of assets, operational technology vulnerabilities, planning for cyber events and how a financial loss will manifest. Approaching insurers with clarity around quantification (preferably scenario based) is significantly advantageous and provides the buyer and its board with clarity around coverage tracked to the buyer's individual business.





## **Directors & Officers Liability: A** turnaround in market dynamics

#### Introduction

The D&O market, both in GB and more widely, has undergone a rollercoaster ride over the last 3-4 years. From the collapse of available capacity between 2019-2020 and the consequent extreme price increases that followed, for the last 6-9 months we have seen a total turnaround. Higher rates brought new insurers into the market, as well as enticing previously reticent insurers to increase their appetite once again for this

class. Competition between insurers has once again led to direct competition on price with significant price reductions now available.

#### How have rates changed?

Figure 1 below shows the change in primary Rate on Line (ROL) from January 2020 to December 2022 for the mining sector. As can be seen, the beginning of 2022 did see some increases in the rates, but the second half of 2022 again saw them fall back. Nonetheless, rates as of December 2022 remained above the January 2020 level.

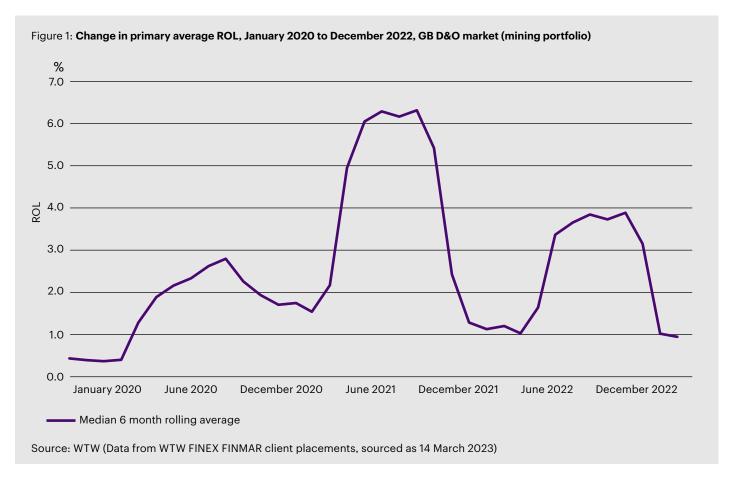


Figure 2: Recent rating movements in the D&O market, H2 2022

	Median change in Rate on Line for Excess Layer D&O	Mean change in Rate on Line for Excess Layer D&O
Mining Sector H2 2022²	-19%	-21%
Commercial D&O all sectors <sup>3</sup>	-14%	-13%

Source: WTW (Data from WTW FINEX FINMAR client placements, sourced as 14 March 2023)

The mining sector does remain one which D&O insurers consider to be riskier than others, and ESG/climaterelated concerns take some mining sector companies out of some insurers' appetite range; for example, many insurers have restrictions on insuring thermal coal mining. This means that there is less competition, particularly on primary layers, than some other sectors have been seeing. On the other hand, excess layer insurer competition is strong, with 100% of our renewals in this sector seeing decreases in their premiums on their excess layers in the last half of 2022.

#### **Directors' and Officers' Liabilities Survey report**

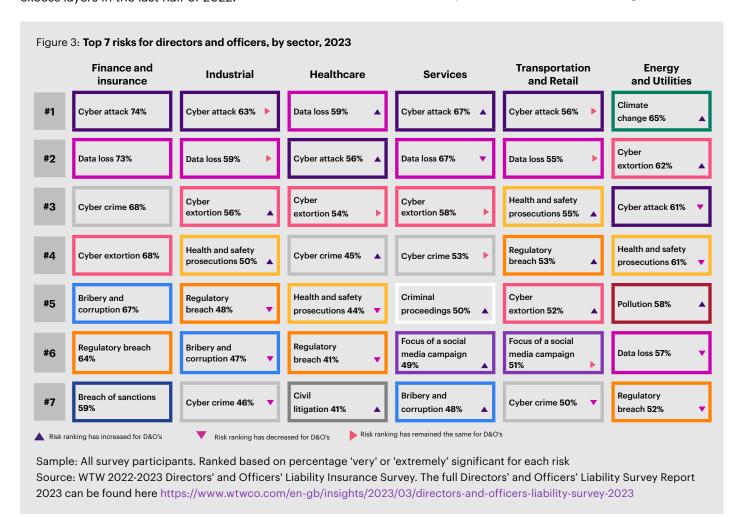
We have just published our latest Directors' and Officers' Liability Survey Report<sup>1</sup> and we are able to analyse the data by industry sector, company size and region. For the purposes of the report, mining is included within the "Energy & Utilities" group and it can be seen here how this group compares with the other sectors when considering the top 7 risks for directors and officers working in the sector.

Unsurprisingly, Pollution and Climate Change make it into the top 7 risks for this sector, while they do not feature in the top 7 for the other sectors (although it is interesting to note that Climate Change was in the top 7 risks for the Finance and Insurance sector last year but has now dropped out).

#### **Claims developments**

Notifications in D&O claims have been on a downward trend since their peak in 2019. The general market position is set out in Figure 4 while the position for the mining industry is set out in Figure 5 (both overleaf).

The position for the mining sector is slightly different, with the drop in notifications in 2022 being more marked.



https://www.wtwco.com/en-GB/insights/2023/03/directors-and-officers-liability-survey-2023

<sup>&</sup>lt;sup>2</sup> Source: Data from WTW FINEX FINMAR client placements, sourced as 14 March 2023.

<sup>&</sup>lt;sup>3</sup> Source: Data from WTW FINEX FINMAR client placements, sourced as 21 February 2023.

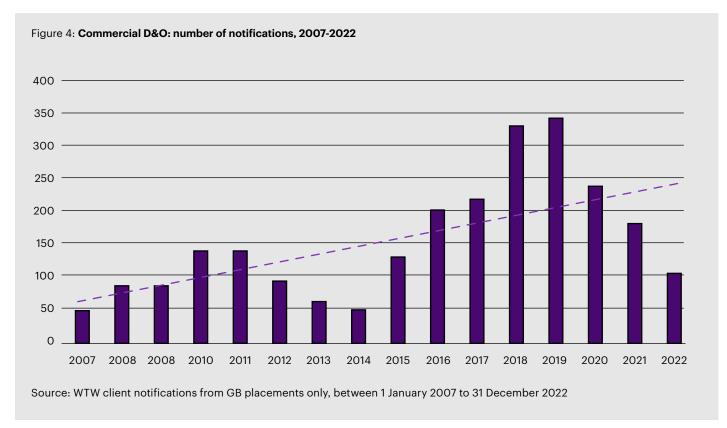
#### **Conclusion: outlook for 2023**

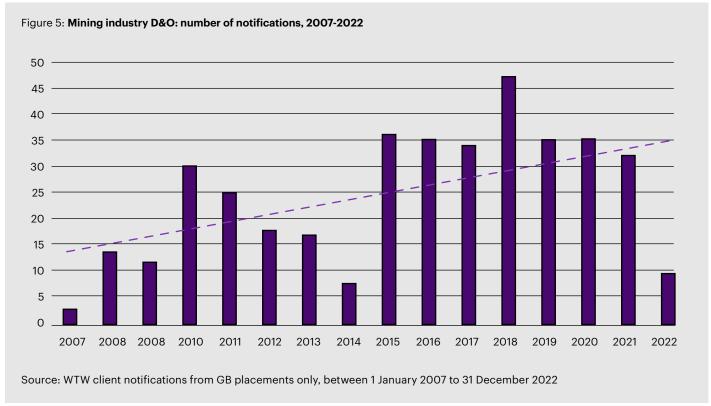
The decrease in rates in D&O generally and including for the mining sector has continued in 2023. We anticipate these decreases continuing through 2023, with the potential for them to flatten towards the end of the year. Increased geo-political turmoil, high inflation and the recent bank collapses all create pressures which could affect the D&O insurance market.



Angus Duncan is Global D&O Coverage Specialist (ex NA), FINEX, Directors & Officers, WTW.

angus.duncan@wtwco.com







## Specie: A stable market for mining companies

The placement of Natural Recourses (Precious Metals and Stones), is one of largest sub classes in the Lloyd's Specie market, falling under the General Specie (GS) risk code. The GS risk code makes up approximately 25% of the entire Specie (Fine Art, Cash in Transit and Jewellers Block) London market premium income.

There has always been an appetite for Precious Metals and Mining business in the London Specie market, where most of the Specie lead insurers have an appetite for this sub class of business. As such, they are usually happy to deploy large lines to support a placement, depending on territory — this remains true in 2023.

Whilst the Specie market has seen several years of increasing rates, the GS risks have benefitted from more modest rate rises, leaning more towards flat rates. This is largely due to the stability and relatively "low risk" elements to static mining risks and the generally secure transits that relate to them.

The product is based on a concise All Risks of Physical Loss or Damage (Robbery and Theft) wording, with the potential to "buy-back" extensions such as Mysterious Disappearance and Employee Fidelity. However, in recent years we have seen such coverages being offered less and curtailed to the larger and more complex placements.

Throughout 2022, the Specie market saw rates "flattening" with the focus being more on treaty-driven restrictions such as Russian exclusions. Due to the relatively stable rates for GS risks, the focus has more been on other "soft market" coverages which are being withdrawn, such as Confiscation & Expropriation and Processing related coverages.

There is still new capacity available in the market, which is contributing to stable rates. However, we have started to see inflationary rate increases and are conscious that we are yet to see the full effects of the reinsurance treaty renewals. The early signs are that this year will be a challenging one, with projected increases in general reinsurance premiums of 25%; however, this is unlikely to be reflected in Specie rates to such an extent.



Jamie Lawrence is Head of Broking -Specie GB, WTW. iamie.lawrence@wtwco.com



contributed to this year's Mining Risk Review:
Rupert Bedford
Freddie Fife
Debbie Geraghty
Tom Mallindine
Andrew Wheeler
Editor: Robin Somerville robin.somerville@wtwco.com
All rights reserved: No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, whether electronic, mechanical, photocopying, recording, or otherwise, without the written permission of Willis Limited.
© Copyright 2023 WTW. All rights reserved.
WTW offers insurance-related services through its appropriately licensed and authorised companies in each country in which Willis Towers Watson operates. For further authorisation and regulatory details about our WTW legal entities, operating in your country, please refer to our WTW website. (https://www.wtwco.com/en-GB/Notices/global-regulatory-disclosures)

Apart from the authors listed at the end of each article, the following WTW colleagues also

It is a regulatory requirement for us to consider our local licensing requirements. The information given in this publication is believed to be accurate at the date of publication, May 6th, 2023. This information may have subsequently changed or have been superseded and should not be relied upon to be accurate or suitable after this date. This publication offers a general overview of its subject matter. It does not necessarily address every aspect of its subject or every product available in the market and we disclaimer all liability to the fullest extent permitted by law. It is not intended to be, and should not be, used to replace specific advice relating to individual situations and we do not offer, and this should not be seen as, legal, accounting or tax advice. If you intend to take any action or make any decision on the basis of the content of this publication you should first seek specific advice from an appropriate professional. Some of the information in this publication may be compiled from third party sources we consider to be reliable, however we do not guarantee and are not responsible for the accuracy of such. The views expressed are not necessarily those of WTW. Copyright WTW 2023. All rights reserved.

#### Bangkok

Floor 9, S-Metro Building 725 Sukhumvit Road Khlong Tan Nuea, Watthana Bangkok 10110 Thailand +66 2 239 9000

#### Beijing

South Tower, Beijing Kerry Centre No. 1, Guang Hua Road Floor 29, Unit 2917 Beijing, Chaoyang District 100020 China +86 10 5657 2288

#### Bermuda

90 Pitts Bay Road Wellesley House Floor 2 Hamilton HM 08 Bermuda +1 441 295 1272

#### **Brisbane**

Riverside Centre 123 Eagle Street Level 20, Suite 2001 Brisbane, Queensland 4000 Australia +61 7 3167 8500

#### Cairo

East Park building 3rd Floor, Plot 28 Marwaha Division Katamya, Cairo, PO 19111/15 Egypt +20 2 27 25 01 63/4

#### Calgary

308-4th Avenue SW Jamieson Place Suite 2900 Calgary, Alberta T2P 0H7 Canada +1 403 261 1400

#### Dubai

Business Central Tower Tower A Floor 37 Dubai Media City PO Box 500082 Dubai United Arab Emirates +971 4 455 1700

#### Johannesburg

Illovo Edge 1 Harries Road, Illovo Johannesburg 2196 South Africa +27 11 535 5400

#### Knoxville

265 Brookview Centre Way Brookview Promenade Suite 505 Knoxville, Tennessee 37919 United States +1 865 588 8101

#### Lima

Avenida De La Floresta 497 Floor 6, Office 604 Lima, San Borja, CP 41 Peru +51 965-398896

#### London

51 Lime Street London, EC3M 7DQ United Kingdom +44 (0)20 3124 6000

#### Melbourne

Level 4 555 Bourke Street Melbourne, Victoria 3000 Australia +61 3 8681 9800

#### Miami

1450 Brickell Avenue Suite 1600 Floor 16 Miami, Florida 33131 United States +1 305 854 1330

#### **Paris**

Immeuble Quai 33 33 - 34 Quai de Dion Bouton grande Hauteur Floor 1 92800 Puteaux France +33 01 41 43 50 00

#### Perth

Level 4 88 William Street Perth, Western Australia 6000 Australia +61 8 9214 7400

#### Rio de Janeiro

Edifício Palácio Austregésilo de Athayde Av. Presidente Wilson, 231 Room 501 Rio de Janeiro 20030-021 Brazil +55 21 2122 6700

#### Singapore

21 Collyer Quay Floor #09-101 Singapore, 049320 +65 6591 8000

#### **Toronto**

130 King Street West Exchange Tower Suite 1500, P.O. Box 424 Toronto, Ontario, M5X 1E3 Canada +1 416 960 2700

#### **About WTW**

At WTW (NASDAQ: WTW), we provide data-driven, insight-led solutions in the areas of people, risk and capital. Leveraging the global view and local expertise of our colleagues serving 140 countries and markets, we help you sharpen your strategy, enhance organisational resilience, motivate your workforce and maximise performance. Working shoulder to shoulder with you, we uncover opportunities for sustainable success — and provide perspective that moves you. Learn more at wtwco.com.





Copyright © 2023 WTW. All rights reserved. FPS4675705 WTW\_85064-04/23

