

Employers move to tackle healthcare affordability



Managing healthcare benefit costs is the top priority for 94% of employers*



Biggest challenge to effectively deliver on healthcare strategy

Increasing healthcare prices due to rising inflation or provider consolidation

73%



*Over next 2 years

95% of employers expect to further boost their affordability efforts with virtual medical and behavioral healthcare

61%

look to offer **lower member cost sharing** for using virtual care by end of 2023

55%

expect virtual care model to **lower healthcare costs** over next 3 to 5 years



Nearly 2/3 of employers will take action to address affordability over next 2 years

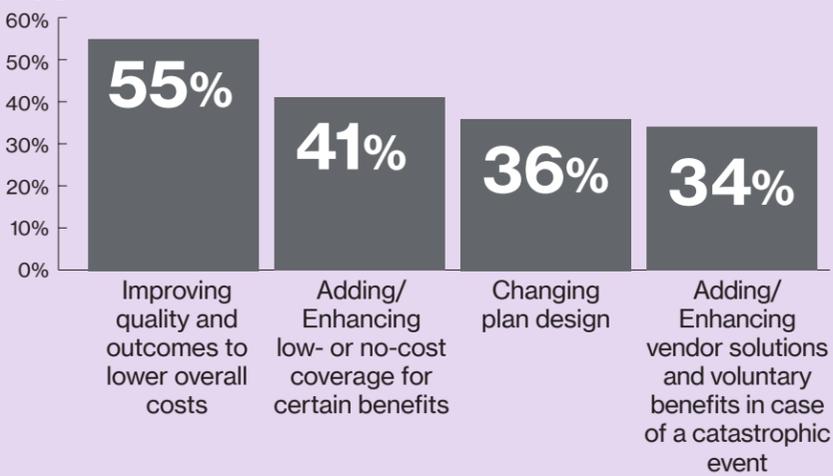
Main focus



48% Low-wage workers

40% Employees with chronic conditions

Approaches include



Actions you can take now!



Evaluate healthcare affordability across all workforce segments



Assess how design changes, such as salary banded contributions or narrow provider networks, could make healthcare affordable for low-wage workers



Evaluate if a quality-based steerage and/or navigation program strategy could lower your overall costs



Assess how to expand the use of virtual care to better manage costs

About the survey: A total of 636 U.S. employers participated in the 2022 Emerging Trends in Healthcare Survey, which was conducted in March 2022. Respondents employ 10 million workers.

Copyright © 2022 WTW. All rights reserved.

WTW49300/05/2022

wtwco.com

