## Board Roundtable: Informed Climate and ESG Decision-Making

Directors & Boards webinars

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September 9, 2021

#### Willis Towers Watson IIIIIII

#### **FOR TODAY**



- Moderated by David Shaw, Publishing Director, *Directors & Boards* Magazine.
- There will be time for questions. Enter them from your computer anytime during the presentation.
- The webinar will run for no more than 60 minutes.
- The audio portion of this webinar will stream through your computer. If you are not hearing sound, please check the speaker volume on your computer and on the player (look for the volume icon on the upper left side of the player).
- You will receive a copy of the presentation materials and a link to the webinar replay after the live event.

#### **Presenters**



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#### Making rational informed decisions on ESG

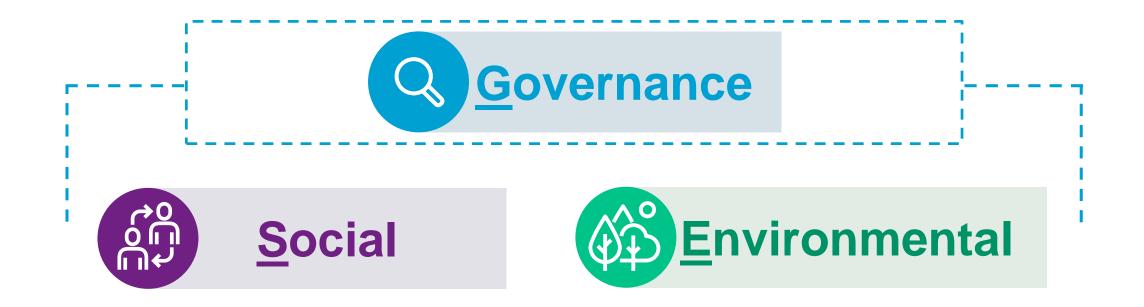
Board members are under pressure to "do something" about ESG How can we sort through the noise and make rational, informed decisions?

#### **Core Principles**

#### Purpose

#### **Stewardship**

Effective governance is essential to guide decisions and results in Environmental and Social initiatives



# Boards' responsibility for E and S reflects the expanding purpose of the corporation to serve all stakeholders

#### ESG decisions should not be made in silos

# ESG risks and opportunities should be evaluated and prioritized as part of a company's broader spectrum of risks and opportunities

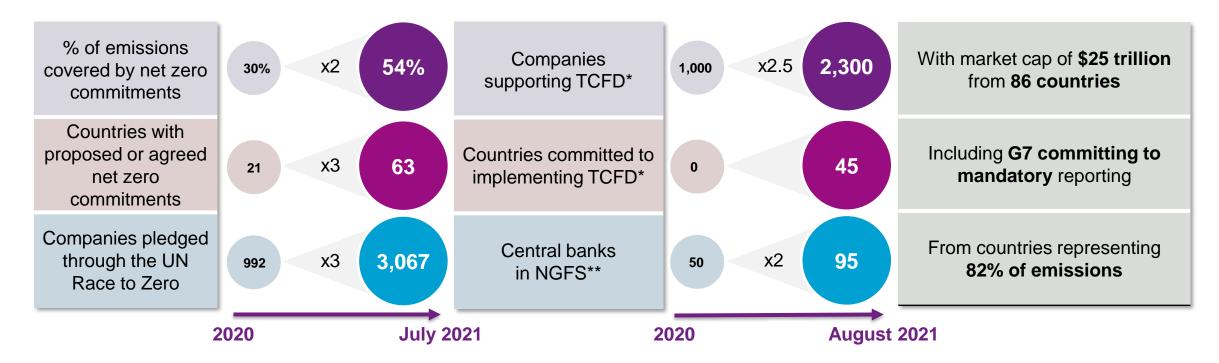
#### POLL 1

How do you view ESG issues at your companies?

- More of a risk
- More of an opportunity
- Equally a risk and an opportunity

#### Climate considerations are transforming the structure of the global economy

- Paris goal of limiting warming to well below 2C, and preferably to 1.5C, requires net zero greenhouse gas emissions by 2050 and deep cuts of at least 30% by 2030
  - There is already significant momentum behind this target



\*TCFD is the Taskforce on Climate-Related Financial Disclosures

\*\*NGFS is the Network of Central Banks and Supervisors for Greening the Financial System

Sources: ECIU Net Zero tracker, UN Race to Zero, TCFD, NGFS websites, Morningstar.

#### The financial sector is leading the way

- At least 30 sustainable investment funds introduced in the US every year since 2016 71 in 2020 alone
  - Sustainable fund flows accounted for nearly one quarter of overall flows into funds in the US in 2020
- April 2021: Net-Zero Banking Alliance announced
  - 55 banks from 28 countries representing US\$37 trillion, almost a quarter of global banking assets
- July 2021: Net-Zero Insurance Alliance announced
  - Eight of the world's largest insurers / reinsurers
- Both part of broader Glasgow Financial Alliance for Net Zero (GFANZ) now with over 270 firms across core of financial sector, GFANZ is the gold standard for net zero commitments
  - Already over \$88 trillion in financial commitments to net zero through GFANZ

#### Other factors are important too

Examples – not comprehensive

Non-climate environmental considerations	Social considerations	Governance considerations
<ul> <li>Biodiversity</li> <li>Water</li> <li>Waste, toxicity</li> <li>Air quality</li> <li>Environmental justice</li> </ul>	<ul> <li>Employee health, safety and development</li> <li>Labor practices</li> <li>Employee engagement, diversity, equity &amp; inclusion</li> <li>Broader supply chain health and safety issues</li> <li>Relationships with local communities and suppliers</li> </ul>	<ul> <li>Pay issues</li> <li>Anti-corruption and lobbying transparency</li> <li>Board diversity</li> <li>Tax policies</li> <li>Shareholder policies</li> <li>Data breaches</li> </ul>

#### **Purpose and strategy**

- Integrating change throughout your organization
  - Greater clarity of purpose positive feedback loops

#### Different strategic opportunities

- Adapt Unilever, Walmart, Mastercard
- Diversify Shell, National Grid
- Transform Ørsted, GM

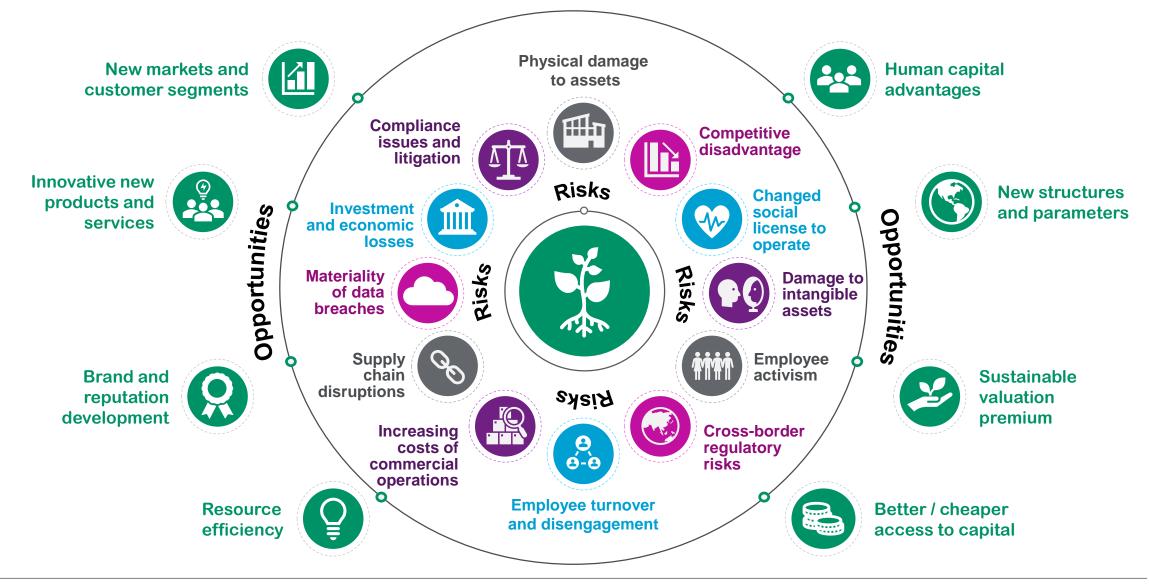
#### Keep up with the competition

- Venture investments in climate tech: \$15 billion in first half of 2021 alone
- Investments in farm tech: \$8 billion last year

#### First need to overcome challenges of identification and prioritization

- Agree on ESG framework / assess which ESG metrics are material
- Consider in the context of other opportunities and risks

#### This changed world creates opportunities, as well as risks



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#### Value creation: Securing competitive position in the new economy

#### New markets and customer segments / innovative new products and services

- Diverse workforce can extend the customer base
- Price premia for 'green' products
- Better supply chain relationships

#### Brand and reputation development

Consumers and workers seeking products / companies that align with their personal values

#### Resource efficiency

- Use less energy, water, fewer virgin raw materials
- Preserve resources in the system for longer (circularity)
  - Better relationship with surrounding communities, greater social licence to operate

#### **Value creation: Financial and structural**

#### Better / cheaper access to financial capital

- Financial sector being encouraged to reward the best performers and penalize the underperformers
- Net zero commitments in finance sector a key consideration going forward
  - Lower cost of capital
- Access to government capital important in some sectors
  - Further alignment of country-level and corporate-level climate commitments to come

#### Sustainable valuation premium

2020 McKinsey study showed that executives considering corporate acquisitions would be willing to pay 10 –15% more for a company with a positive ESG record

#### New structures and parameters

One-off opportunity to help shape system-wide expectations and standards / increase readiness

#### Accelerating M&A activity involving climate or ESG firms

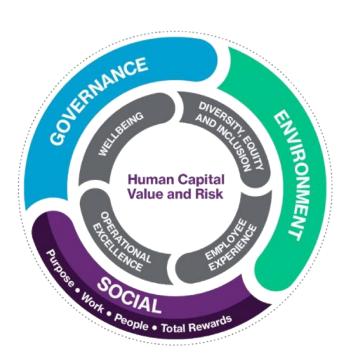
Buyer	Target	Target Type	Date
Goldman Sachs	NN Investment Partners	Asset Manager	August 2021
Moody's	RMS	Data / Analytics	August 2021
DuPont	KKS Advisors	Consulting	July 2021
AMG	Parnassus	Investment Firm	July 2021
Blackstone	Sphera	Software / FinTech	July 2021
AXA	ClimateSeed	Marketplace	July 2021
JPMorgan	OpenInvest	Software / FinTech	June 2021
BlackRock	Baringa Climate Change Scenario Model	Data / Analytics	June 2021
KKR	ERM	Consulting	May 2021
Deutsche Börse	ISS	Data / Analytics	February 2021
McKinsey	Vivid Economics & Planetrics	Data / Analytics, Consulting	March 2021
Perpetual Asset Management	Trillium	Asset Manager	July 2020
Morningstar	Sustainalytics	Data / Analytics	April 2020
MSCI	Carbon Delta	Data / Analytics	September 2019
Moody's	Four Twenty Seven	Data / Analytics	July 2019

Source: Centre for Climate-Aligned Finance, Rocky Mountain Institute

Which ESG issues are most important to the companies you serve:

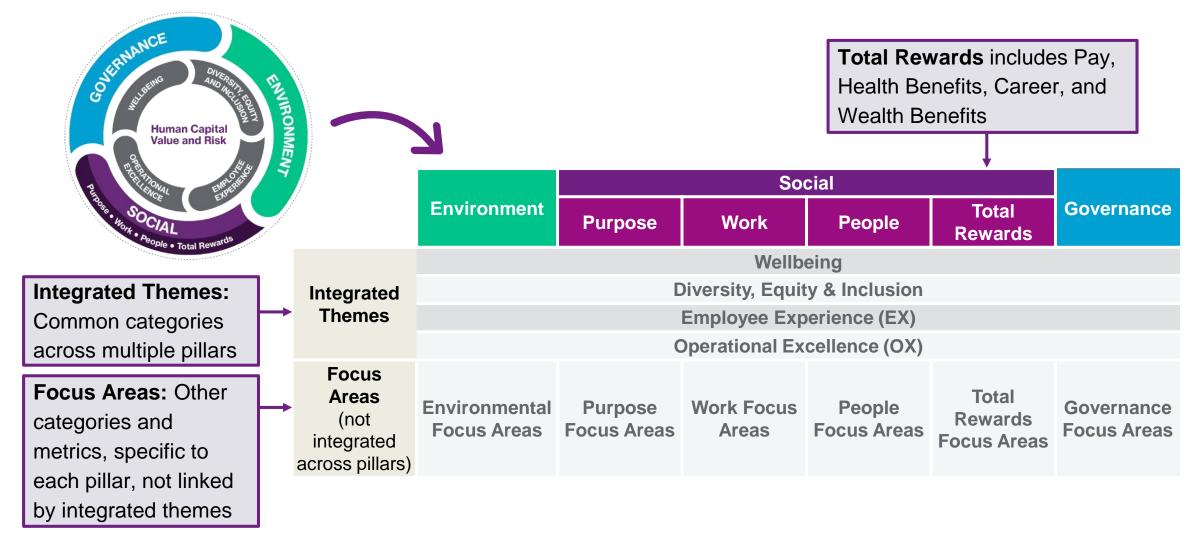
- Diversity, Equity and Inclusion
- Employee wellbeing
- Climate change/Greenhouse gas emissions
- Other environmental issues (such as water, pollution)
- Transparency around political engagement/lobbying

#### Assessing human capital value and risk



Insights Heatma	ар				Export Grid-view	_	
iny Scorecard						_	
73-	8.8 •	Comp	bany ABC	Overall Ali Weak 46 <sup>th</sup> <sub>%il</sub>	gnment: e of all companies		
rerview & Outo (ellbeing 75	Comes Ways of Working Team Culture Culture of Growth	79 <b>72</b> 70	Wellbeing 76	Ways of Working Team Culture Culture of Growth	79 72 70		
<sup>E&amp;I</sup>	Health Benefits Equity DEI Advancement Skills for the Future	80 73 72	Other Focus Areas	Market Alignment Pay Mix Social Impact	73 72 68	ed "High Pri	ority" or "Most Concern"
× ′4	Pay Experience Career Experience Wealth Benefits Experience	74 70 66	70	Flex Work Strategy Career Mobility Training & Developr	67	29 ture Loss	People 60    55    50
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			Career Equitable Tra	9 Ining & Iopment	Reproduction Service S	50 Community Impact	Pay 90 77 32 Rewards Pay Market Cost Experience Alignment
			Governan	ce	T dipose		Health Benefits
			72 DEI Oversight Governance	33 Ethical Behavior	35 Ways of Working Technology to Deliver on Core Values	18 Work/Job Framework	63 Culture of Health Benefits Experience Equity
			Benchn	nark: 📕 75-100%	50-75%	25-50%	0-25%

#### We developed an integrated framework to address ESG, with a focus on Sustainable Human Capital Value and Risk Management, which we then translate into specific metrics

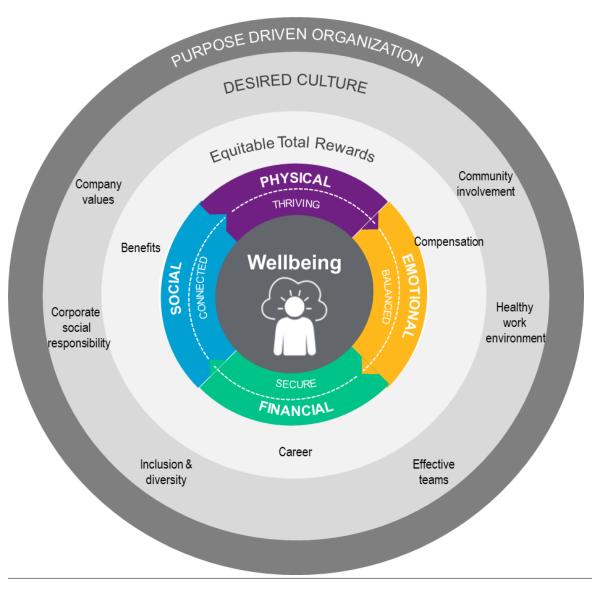


#### List of metrics commonly used by organizations — not meant to be exhaustive

			Social								
		Environment	Purpose	Work	People		Total Rewards			Governance	
			i uipose	WOIK	reopie	Pay	Health Benefits	Wealth Benefits	Career		
	Wellbeing	Attitudes Towards Environment	Purposeful Company Culture	Ways of Working	Team Culture	Pay Philosophy	Culture of Health	Culture of Financial Wellbeing	Culture of Growth	Culture of Compliance	
ទួ		Actions to promote environmental wellbeing	Actions to promote Purpose	Healthy Work Environment	Wellbeing through Teams	Wellbeing through Pay	Wellbeing through Health Benefits	Wellbeing through Wealth Benefits	Wellbeing through Growth & Opportunities	Wellbeing Oversight	
INTEGRATED THEMES	Diversity, Equity and Inclusion	Environmental Determinants of Health	DEI Commitments	Skills for the Future	DEI Advancement	Pay Equity	Health Benefits Equity	Wealth Benefits Inclusion (Access, Quality, Value)	Equitable Career Access	DEI Oversight	
GRATE	Employee Experience	Climate Experience	Strong Sense of Purpose	Doing great work in thriving organization	Engagement and Retention	Pay Experience	Health Benefits Experience	Wealth Benefits Experience	Career Experience	EX Governance	
INTE	Operational Excellence	Green Technology	Technology to deliver on core values	Technology to Optimize Work	Technology to Support Talent	Technology to "Deliver Pay	Technology to Deliver Health Benefits	Technology to Deliver Wealth Benefits	Technology to Support Career Growth	Technology to automate processes	
		Transparency of Actions	Purposeful Processes	Processes to Optimize Work	Processes to Support Talent	Processes to Deliver Pay	Processes to Deliver Health Benefits	Processes to Deliver Wealth Benefits	Processes to Support Career Growth	Compliance / Governance	
		Climate Change	Purpose Statement	Work/Job Framework	Sourcing and Selection	Market Alignment	Market Alignment	Market Alignment	Training & Development	Governance and Oversight	
		Nature Loss	Corporate Values	Talent Segmentation Approach	Workforce Profile	Pay Mix / Pay for Performance	Financing / Cost	Financing / Cost	Career Mobility	Quality of Governing Body	
	Focus Areas	Freshwater Availability	Employer Reputation / Brand	Flexible Work Strategy	Employee Health & Safety	Rewards Cost		Liability Management	Coaching, Mentoring, Sponsorship	Disclosure & Reporting Compliance	
(not integrated across verticals)		Air and Water Pollution	Community Impact	Optimal Organization Structure	Performance	Recognition				Ethical Behavior	
		Waste	Social Impact	Enablement of Innovation	People leader effectiveness					Risk and Opportunity Oversight	
				Cost & Return of Work							

#### Human Capital Value & Risk

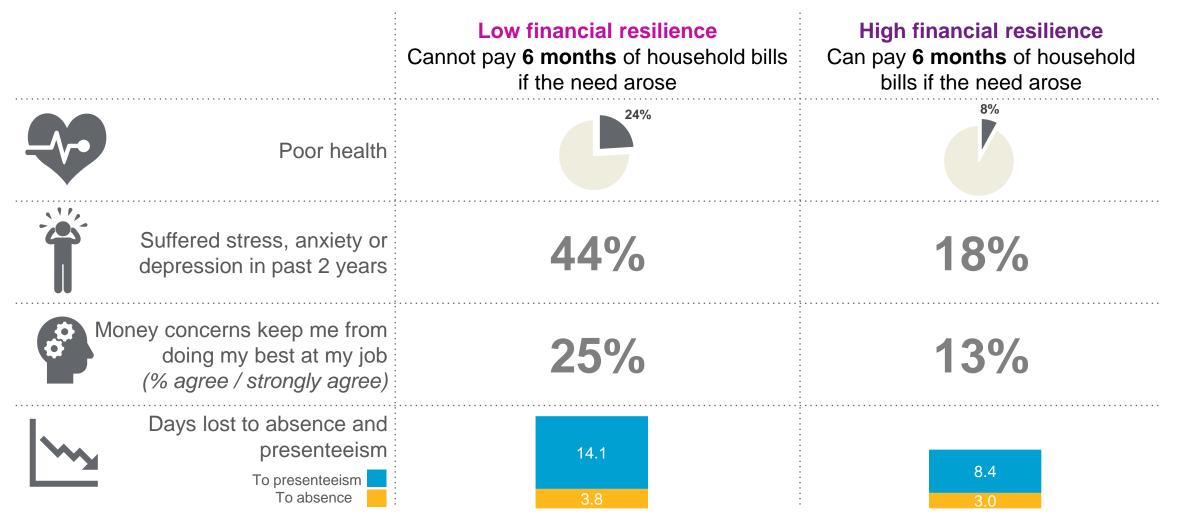
#### The human capital landscape is changing to center around employee wellbeing



- Wellbeing is not an isolated program or initiative
- Wellbeing is purpose-driven and woven into the fabric of organizational values and the Employee Experience
- It is inextricably linked to a myriad of:
  - Policies
  - Programs
  - Benefit offerings
  - Desired culture
  - Productivity improvement
  - Longer term organizational talent retention
  - Sustainability of business results

#### The business case for financial resilience

Employees with low financial resilience are more likely to have poor health and be less productive at work



Sample: Full-time employees only. Source: 2019 Global Benefits Attitudes Survey, United States

#### The business case for holistic health and financial solutions

		\$		
Financial wellbeing, health and stress are interconnected and the issues compound	Financial & health issues	Financial issues only 21%	Health issues only 21%	No financial or health issues
Days lost (to absence and presenteeism)	18	15	14	9
Highly engaged	33%	50%	39%	53%
Anxiety or depression in past 2 years	47%	27%	23%	10%
Plan to work past 70	39%	28%	28%	20%
High life satisfaction ees with health issues have fair, poor or good health (but not very good).	27%	57%	43%	72%

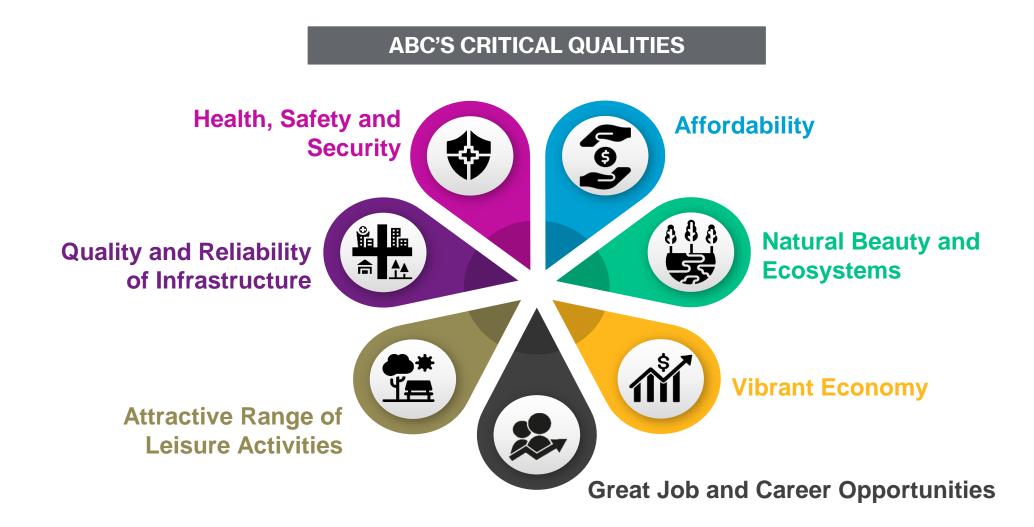
Sample: Full-time employees only. Source: 2019 Global Benefits Attitudes Survey, United States

#### **Case study — Organization ABC**

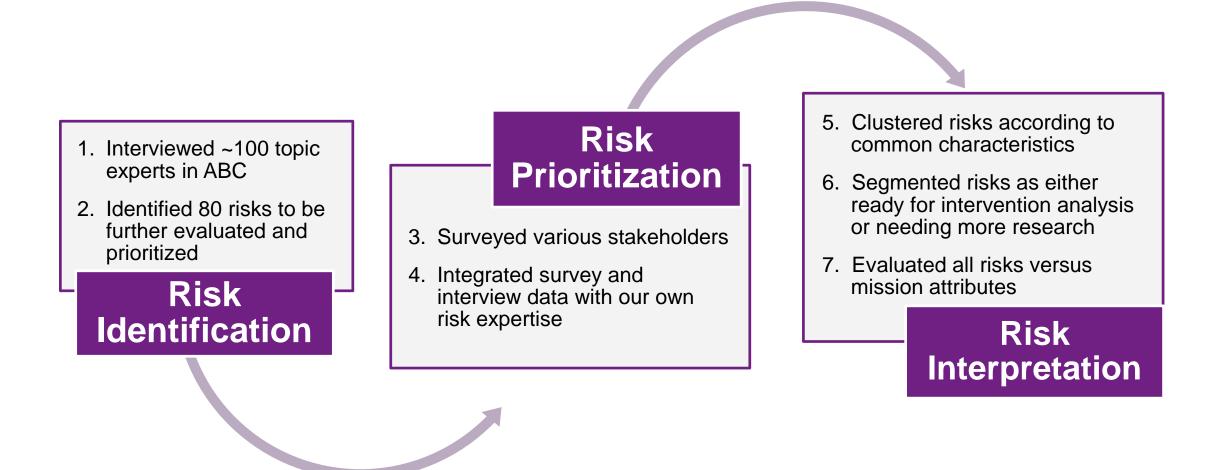
ULTIMA	TE GOALS
Enhancing ABC's resilience	Enabling strategic risk action

PROJECT DELIVERABLES					
Phase I	Phase II		Phase III		
Identification and prioritization of ABC's significant risks	Risk and intervention option quantification and identification of priority actions are here		Outline of multi-year plan and implementation of immediate priority actions		
	CRITICAL FOUNDATIONS				
10-year view	Economic and wellbeing framework		Underlying vulnerabilities		

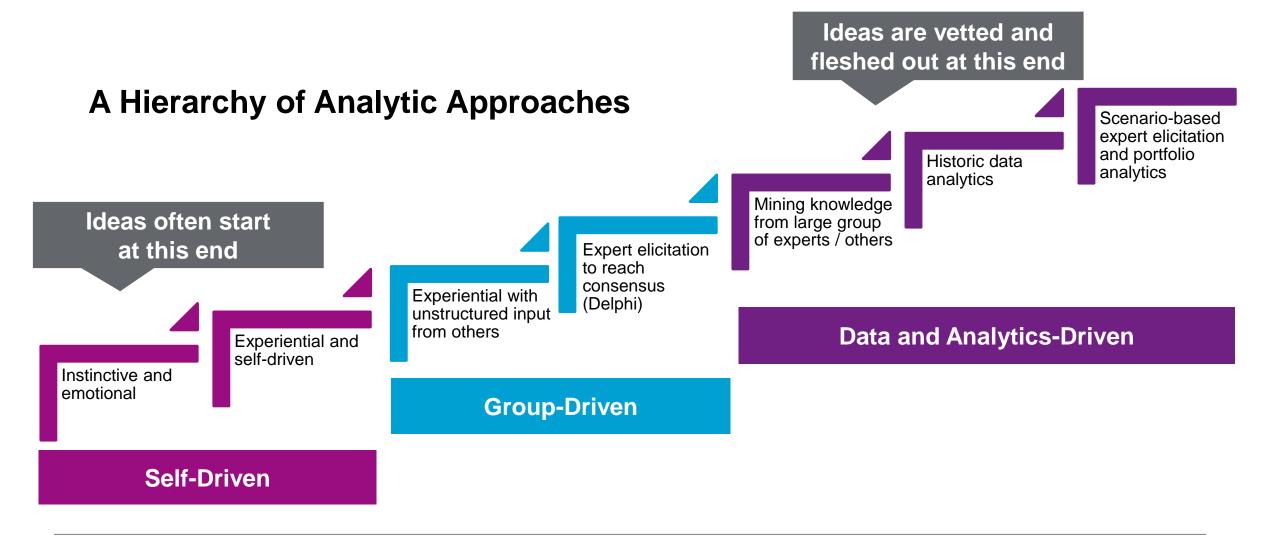
At the beginning, we confirmed that the risk strategy would protect the organization's mission and the qualities that support it



Phase 1: Various stakeholders within ABC were then gathered to identify all risks, which were prioritized based on perceived likelihood and impact, and alignment with ABC's mission

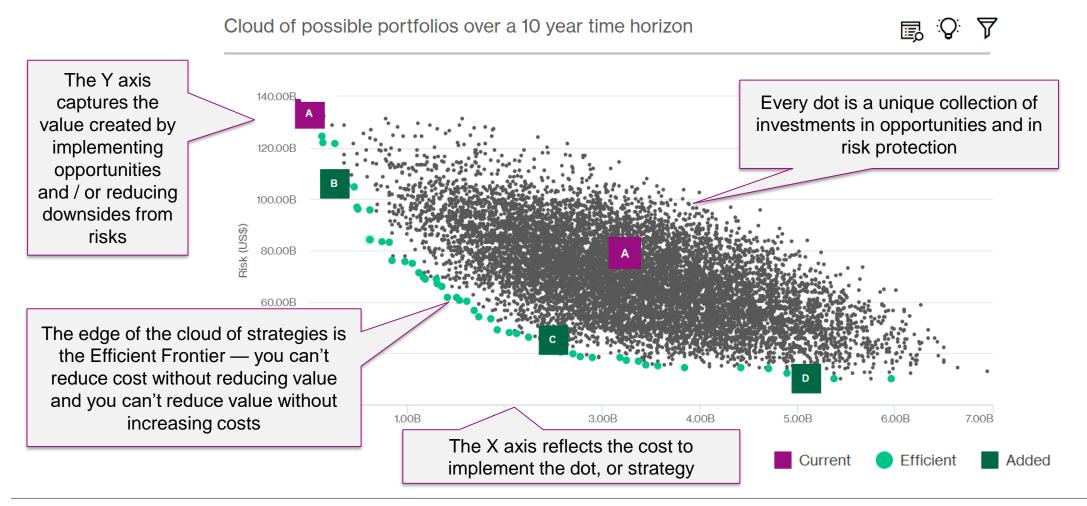


Credible, fact-based analytic approaches are employed to quantify risks as well as opportunities and to prioritize investments in both



## Investment alternatives in opportunity generation and risk reduction are compared in the same framework

The aim is to move the company to the 'efficient frontier' of strategy alternatives



#### POLL 3

How are ESG risks and opportunities likely to be treated by your Board in three-to-five years:

- With greater attention
- With same/similar attention as today
- With less attention

