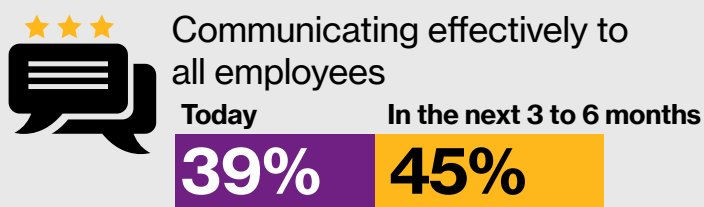
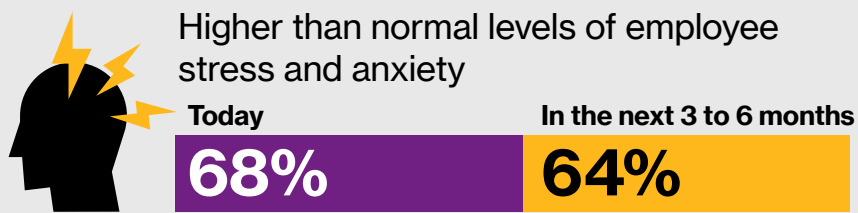


# Listen and communicate

Enhance the employee experience amid COVID-19

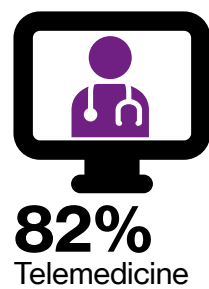


## Employers are dealing with serious challenges



Percentages indicate "to a great extent"

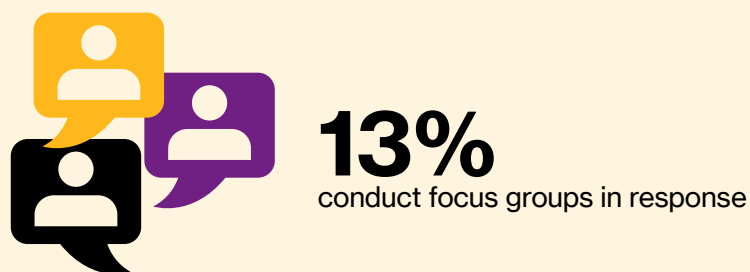
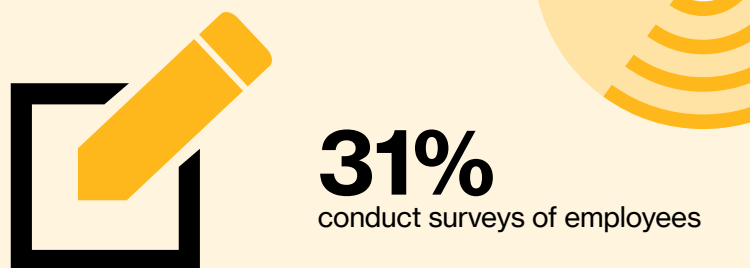
## And making it a priority to communicate broadly about key benefits



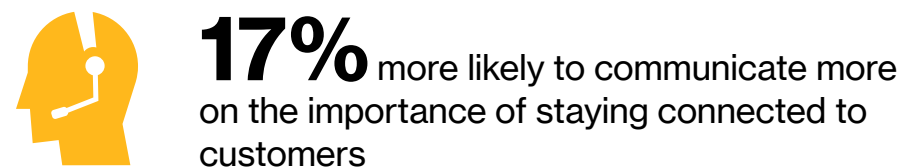
Percentages equal those who say it is a high priority  
Source: 2020 COVID-19 Benefits Survey – U.S.

## While 60% have increased employee listening efforts

few are using formal listening approaches



## Employers who have increased employee listening efforts are:



Source: 2020 COVID-19 Employer Survey: Talent Implications  
Based on responses from 201 organizations representing 2.5 million employees in North America.  
Survey fielded April 13 – 15, 2020.